



## ENERGY REGULATORY COMMISSION

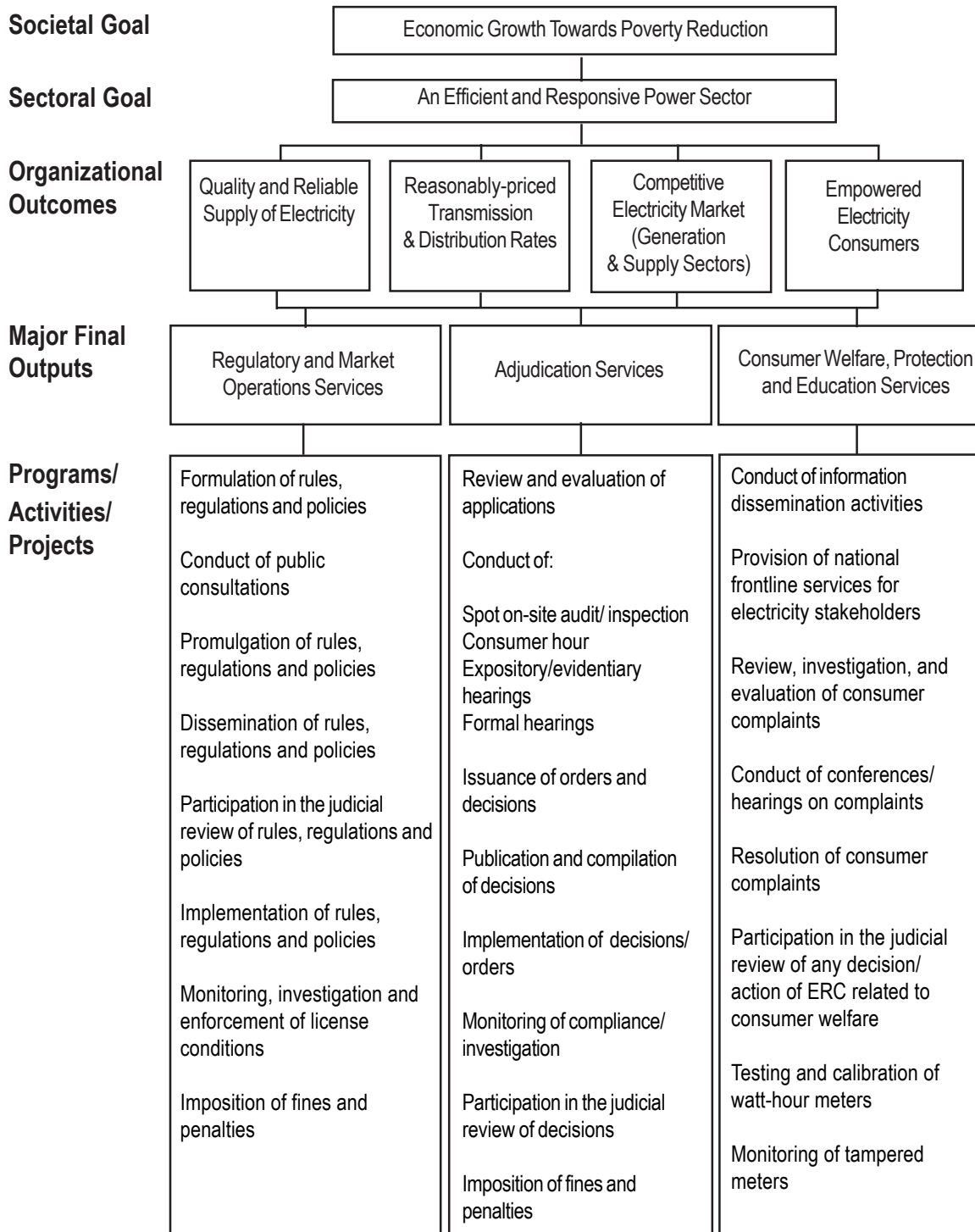
### Legal Basis

**Republic Act No. 9136** (June 8, 2001), otherwise known as the Electric Power Industry Reform Act (EPIRA), created the Energy Regulatory Commission as an independent, quasi-judicial regulatory body in lieu of the Energy Regulatory Board which the RA abolished.

### Mandate

The Energy Regulatory Commission (ERC) ensures the adequate promotion of consumer interests and customer choice; promotes competition, encourages market development, and penalizes abuse of market power. It is also responsible for enforcing the implementing rules and regulations of the EPIRA.

## LOGICAL FRAMEWORK (ERC)



## PERFORMANCE MEASURES AND TARGETS

(Amounts in Thousand Pesos)

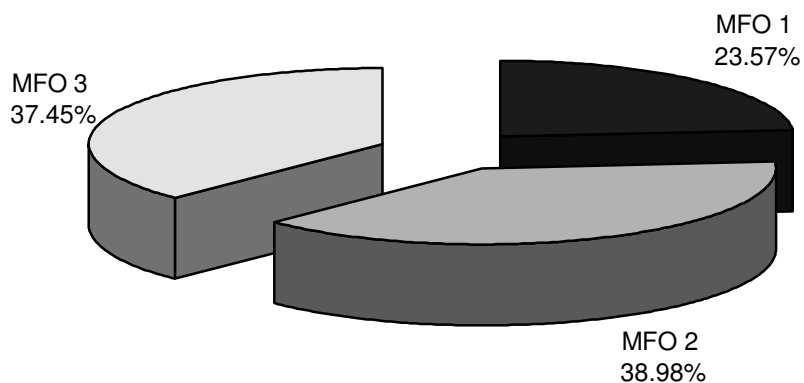
Particulars	FY 2008	FY 2009	FY 2010
	Amount/ Actual	Amount/ Target	Amount/ Target
<b>MFO 1</b>			
<b>Regulatory and Market Operations Services</b>	<b>49,915</b>	<b>38,520</b>	<b>44,935</b>
Percentage of rules/provisions sustained or not appealed	100%	90%	90%
Percentage of permits and licenses issued within the prescribed processing time	100%	90%	90%
<b>MFO 2</b>			
<b>Adjudication Services</b>	<b>84,404</b>	<b>64,210</b>	<b>74,320</b>
Percentage of cases decided vs. filed for the previous year	83%	70%	70%
Percentage of decisions/orders sustained or not appealed	99%	90%	90%
<b>MFO 3</b>			
<b>Consumer Welfare, Protection and Education Services</b>	<b>85,738</b>	<b>74,910</b>	<b>71,387</b>
Percentage of complaints resolved vs. filed	70%	77%	77%
Number of frontline services rendered	3,719	2,526	2,526
Number of consumer education/information dissemination activities	367	192	192
Number of watt-hour meters tested and calibrated (including references standards and tampered meters monitored)	1,413,290	1,459,000	1,500,000
<b>TOTAL</b>	<b>220,057</b>	<b>177,640</b>	<b>190,642</b>

## FY 2010 MFO BUDGET

### By MFO/By Expense Class (In thousand pesos)

Particulars	PS	MOOE	CO	TOTAL	% Share
<b>MFO 1</b>					
Regulatory and Market Operations Services	31,864	31,864	-	44,935	23.57%
<b>MFO 2</b>					
Adjudication Services	51,515	22,805	-	74,320	38.98%
<b>MFO 3</b>					
Consumer Welfare, Protection and Education Services	37,626	33,761	-	71,387	37.45%
<b>TOTAL</b>	<b>121,005</b>	<b>69,637</b>	<b>-</b>	<b>190,642</b>	<b>100.00%</b>
<b>% Share</b>	<b>63.47%</b>	<b>36.53%</b>	<b>-</b>	<b>100.00%</b>	

### By MFO (Total Budget = P190,642,000)



### By Expense Class (Total Budget = P190,642,000)

