

F. OFFICE FOR ALTERNATIVE DISPUTE RESOLUTION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME

Use of Alternative Dispute Resolution (ADR) effectively promoted and developed

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

Use of Alternative Dispute Resolution (ADR) effectively promoted and developed

ADR ADVOCACY AND DEVELOPMENT PROGRAM

Outcome Indicators

1. Percentage of clients/participants with at least very satisfactory overall rating for the agency's ADR services and activities

85%

85%

Output Indicators

1. Number of ADR practitioners and implementers trained

1,179

1,200

2. Percentage of applications for accreditation and approval

of ADR training program acted upon within the prescribed period

90%

90%