



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF BUDGET AND MANAGEMENT
GENERAL SOLANO STREET, SAN MIGUEL, MANILA

SUPPLEMENTAL/BID BULLETIN (SBB) NO. 1

This SBB No. 1 dated December 19, 2024 for **Project ID No. DBM-2025-12-EPA, “CISCO Equipment Licenses and Support Services Subscription,”** is issued pursuant to Section 22.5 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, to clarify, modify or amend items in the Bidding Documents. Accordingly, this shall form an integral part of the Bidding Documents.

PARTICULAR(S)/QUERY(IES)		AMENDMENT(S)/CLARIFICATION(S)	
Section III. Bid Data Sheet		Section III. Bid Data Sheet	
ITB Clause		ITB Clause	
	xxx		xxx
20	<p>xxx</p> <p>The bidder with the LCB is likewise requested to submit the following documents:</p> <p>xxx</p>	20	<p>xxx</p> <p>The bidder with the LCB is likewise requested to submit the following documents:</p> <p>xxx</p> <p>7. Copy of the Service Provider’s Certificate of Employment of their assigned CISCO Certified Professionals</p> <p>xxx</p>
Annex A		Annex A	
DETAILED TECHNICAL SPECIFICATIONS		DETAILED TECHNICAL SPECIFICATIONS (REVISED)	
xxx		xxx	
4.0 SPECIFICATIONS AND SCOPE OF WORK		4.0 SPECIFICATIONS AND SCOPE OF WORK	
xxx		xxx	

PARTICULAR(S)/QUERY(IES)	AMENDMENT(S)/CLARIFICATION(S)
<p>4.7 Vendor Qualification</p> <p>XXX</p>	<p>4.7 Vendor Qualification</p> <p>XXX</p> <p>4.7.5 THE SERVICE PROVIDER MUST SUBMIT A COPY OF THE CERTIFICATE OF EMPLOYMENT OF THEIR ASSIGNED CISCO CERTIFIED PROFESSIONALS DURING POST-QUALIFICATION.</p> <p>XXX</p>
<p>Query:</p> <p>1. We are respectfully appealing about the SLCC if the agency would consider and allow projects that are procurement in nature of network equipment as reference for this project. We fully believe that either the project is a procurement of network equipment or renewal, both cover the same.</p>	<p>Clarification:</p> <p>1. No, this is not considered. The completed contract must specifically focus on providing software licenses, technical support, and maintenance services for CISCO products ONLY. This includes access to software updates, technical assistance, and hardware replacement services.</p>
	<p>Note:</p> <p><u>Attached for guidance of the bidders is the Detailed Technical Specifications (Revised) which shall form part of the Bidding Documents.</u></p>

Other matters:

- The “No Contact Rule” shall be strictly observed. Bidders are not allowed to communicate with any member of the Bids and Awards Committee, Technical Working Group or Secretariat effective January 7, 2025, right after the opening of bids.
- For guidance and information of all concerned.

RAMON VICENTE B. ASUNCION

Assistant Secretary

Vice Chairperson, DBM-BAC

DETAILED TECHNICAL SPECIFICATIONS (Revised)

1.0 PROJECT TITLE

CISCO Equipment Licenses and Support Services Subscription

2.0 OBJECTIVE

To continue and maintain the functionality of CISCO Equipment to ensure the availability and connectivity of the Department of Budget and Management (DBM)'s Application Systems and ICT Infrastructure.

The CISCO Equipment maintenance will maintain the performance and functionality of and ensure its compatibility with the existing fleet and equipment. Hence, reference to brand names is authorized under Section 18 of the 2016 Revised IRR of RA 9184 which provides that, “[r]eference to brand names shall not be allowed **except for items or parts that are compatible with the existing fleet of equipment of the same make and brand, and to maintain the performance, functionality and useful life of the equipment**”. (emphasis supplied)

3.0 SUBSCRIPTION PERIOD

The subscription periods for the CISCO Equipment Licenses and Support Services shall be according to the following schedule:

CISCO Equipment	Quantity	Subscription Period
Cisco Catalyst 3850-12XS-S	2	April 1, 2025 to March 31, 2026
Cisco Catalyst 3850-12XS-E	4	April 1, 2025 to March 31, 2026
CISCO Wireless Controller 5520 AIR - CT5529-59	4	April 1, 2025 to March 31, 2026
CISCO Core Switch C6807-XL-S6T-BUN	2	April 1, 2025 to March 31, 2026
CISCO AIR-AP2802I-A-K9 Access Point	140	April 1, 2025 to March 31, 2026
CISCO Switch WS-C2960X-48FPS-L	10	April 1, 2025 to March 31, 2026
CISCO Switch WS-C2960X-48FPD-L	25	April 1, 2025 to March 31, 2026
CISCO Switch 930024UX	1	April 1, 2025 to March 31, 2028
CISCO Switch C9200-24P	12	April 1, 2025 to March 31, 2028
CISCO Switch C9200L-24P-4X	4	April 1, 2025 to March 31, 2028
CISCO Network Switch C9300-24P-E	30	April 1, 2025 to March 31, 2028
CISCO Network Switch C9300-48P-E	22	April 1, 2025 to March 31, 2028
CISCO Network Switch C9500-24Y4C	8	April 1, 2025 to March 31, 2028
CISCO Router ISR4431	18	April 1, 2025 to March 31, 2028
CISCO Router ASR1001-HX	1	April 1, 2025 to March 31, 2028

4.0 SPECIFICATIONS AND SCOPE OF WORK

- 4.1 The Service Provider shall provide licenses and support services for the following CISCO Equipment including its peripherals and components to be enrolled in CISCO Smart Net Total Care.

- 4.1.1 Two (2) units of CISCO Catalyst 3850-12XS-S with the following serial numbers:

Central Office
FOC2444L1LX
FOC2444L1GM

- 4.1.2 Four (4) units of CISCO Catalyst 3850-12XS-E with the following serial numbers:

Arcache Building
FJB2407G03K
FJB2407H00Y
FJB2407H02G
FJB2407H00V

- 4.1.3 Four (4) units of CISCO Wireless Controller 5520 AIR -CT5529-59 with the following serial numbers.

Central Office	Arcache Building
FCH1932V3EN	FCH2347L2E5
FCH2304V0ZM	FCH2347L1F5

- 4.1.4 Two (2) units of CISCO Core Switch C6807-XL-S6T-BUN with the following serial numbers and its components:

Central Office
FGE22264P5Z
FGE22264P5V

Card Type	Model	Serial No.
DCEF2T 4 port 40GE / 16 port 10GE	C6800-16P10G	JAE224501JN
DCEF2T 4 port 40GE / 16 port 10GE	C6800-16P10G	JAE224501LF
Supervisor Engine 6T 10GE w/ CTS	C6800-SUP6T	JAE22440AF1
Supervisor Engine 6T 10GE w/ CTS	C6800-SUP6T	JAE223607WZ
DCEF2T 8 port 40GE / 32 port 10GE	C6800-32P10G	JAE22430BEH
DCEF2T 8 port 40GE / 32 port 10GE	C6800-32P10G	JAE22430DWL
DCEF2T 4 port 40GE / 16 port 10GE	C6800-16P10G	JAE224502A9
DCEF2T 4 port 40GE / 16 port 10GE	C6800-16P10G	JAE224502FS

40 DCEF2T 8 port 40GE / 32 port 10GE	C6800-8P40G	JAE24461CR7
40 DCEF2T 8 port 40GE / 32 port 10GE	C6800-8P40G	JAE24461CS2

4.1.5 One hundred forty (140) units of CISCO AIR-AP2802I-A-K9 Access Point with the following serial numbers:

Central Office		
FGL2306A1NH	FGL2306A1MP	FGL2307A010
FGL2306A1NJ	FGL2306A1M4	FGL2306A1N6
FGL2306A1MA	FGL2306A1N1	FGL2306A1LL
FGL2306A1MB	FGL2306A1MJ	FGL2306A1M2
FGL2306A1MQ	FGL2306A1MR	FGL2306A1N5
FGL2306A1N9	FJC27021ZN9	FGL2306A1M8
FGL2306A1N8	FGL2306A1N3	FGL2306A1MD
FGL2306A1N7	FGL2306A1N2	FGL2306A1MC
FGL2306A1NA	FGL2306A1LG	FGL2306A1ME
FGL2306A1NG	FGL2306A1LZ	FGL2306A1ML
FGL2306A1NF	FGL2306A1N4	FGL2306A1MX
FGL2306A1NE	FGL2306A1MU	FGL2306A1MV
FGL2306A1NC	FJC2702202K	FGL2306A1N0
FGL2306A1NB	FGL2306A1MK	FGL2306A1MZ
FGL2306A1LU	FGL2306A1LW	FGL2306A1M9
FGL2306A1LV	FGL2306A1MM	FGL2306A1MG
FGL2306A1M5	FGL2306A1LQ	FGL2306A1MF
FGL2306A1M1	FGL2306A1LJ	FGL2306A1MT
FGL2306A1LT	FGL2306A1M0	FGL2306A1M3
FGL2306A1LS	FGL2306A1MN	FGL2306A1LK
FGL2306A1ND	FGL2306A1M6	FGL2306A1LH
FGL2306A1LP	FGL2306A1LN	FGL2306A1LR
FGL2306A1MS	FGL2306A1LM	
FGL2306A1MH	FGL2306A1M7	
Arcache Building		
FGL2409LHE0	FGL2409LH9K	FJC2410M4ZE
FGL2409LH9V	FGL2409LH9H	FJC2410M4ZF
FGL2409LH9D	FGL2409LHBN	FJC2410M4ZH
FGL2409LH98	FGL2409LH9T	FJC2410M4ZJ
FGL2409LH95	FGL2409LH9M	FJC2410M1VB
FGL2409LH94	FGL2409LH9F	FJC2410M1VA
FGL2409LH9A	FGL2409LH9E	
FGL2409LH9S	FJC2410M58L	
Regional Offices		
FJC261821D4	FJC261821ER	FJC261821FH
FJC261821D6	FJC261821ES	FJC261821FJ
FJC261821D7	FJC261821ET	FJC261821FK
FJC261821DL	FJC261821EU	FJC261821FP
FJC261821DM	FJC261821EV	FJC261821FQ
FJC261821DN	FJC261821EY	FJC261821FR
FJC261821DP	FJC261821F0	FJC261821FS
FJC261821DY	FJC261821F2	FJC261821FY

FJC261821DZ	FJC261821F3	FJC261821FZ
FJC261821E1	FJC261821F4	FJC261821G0
FJC261821E3	FJC261821F6	FJC261821G2
FJC261821EF	FJC261821F8	FJC261821G3
FJC261821EH	FJC261821F9	FJC261821G4
FJC261821EK	FJC261821FB	FJC261821G6
FJC261821EN	FJC261821FC	FJC261821G7
FJC261821EP	FJC261821FG	FJC261821GA

- 4.1.6 Ten (10) units of CISCO Switch WS-C2960X-48FPS-L with the following serial numbers:

Central Office	
FOC2139T01H	FOC2139V0EP
FOC2138T2QG	FOC2139V0F4
FOC2138V2R0	FOC2139V0F9
FOC2139T01W	FOC2139V0FG
FOC2139V0ED	FOC2139V0FX

- 4.1.7 Twenty-five (25) units of CISCO Switch WS-C2960X-48FPD-L with the following serial numbers:

Central Office		
FCW2303B0FT	FCW2303B0KS	FCW2303B0FL
FCW2303B0JR	FCW2303B0JX	FOC2303T0L5
FOC2303T0LA	FOC2303T0LU	FCW2303B0JU
FCW2303B0L9	FCW2303B0JA	FOC2303T0LT
FCW2303B0G2	FOC1936S0JL	FOC2303T0L3
Arcache Building		
FOC2351L6SK	FOC2351L5Y2	FOC2349LAZ0
FOC2351L63B	FOC2349L2L9	FOC2349L2MG
FOC2349L2MK	FOC2351L6PK	FOC2351L6SM
		FCW1924A651

- 4.1.8 One (1) unit of CISCO Switch 930024UX with serial number FCW2251L091

- 4.1.9 Twelve (12) units of CISCO Switch C9200-24P with the following serial numbers:

Central Office	
JAE2437006Q	JAE24242BGJ
JAE24360T50	JAE24360SZZ
JAE24360TJC	JAE242301W4
JAE23450Y6Q	JAD23241EH0
JAD23241EJZ	JAE24370032
JAE24242BKN	JAE243316T5

- 4.1.10 Four (4) units of CISCO Switch C9200L-24P-4X with the following serial numbers:

Arcache Building
JAE24050F5K
JAE24050FBC

JAE24050FBO JAE24050FBY

- 4.1.11 Thirty (30) units of CISCO Network Switch C9300-24P-E with the following serial numbers:

Regional Offices		
FOC2616Z0GE	FCW2230G0H0	FOC2616YVPN
FOC2616YGP7	FOC2616YTW4	FOC2616YVPY
FOC2616YP50	FOC2616YUJP	FOC2616YVR6
FOC2616YTKZ	FOC2616YUTY	FOC2616YVRK
FOC2616YTLC	FCW2247E0VM	FOC2616YVRP
FOC2616YTPE	FOC2616YVM2	FOC2616YVYJ
FOC2616YTQH	FOC2616YVMD	FOC2616YZL4
FOC2616YTR7	FOC2616YVN8	FOC2616YZM3
FOC2616YTRE	FOC2616YVPB	FOC2616YZR0
FOC2616YTRP	FOC2230Z09G	FOC2616Z09U

- 4.1.12 Twenty-two (22) units of CISCO Network Switch C9300-48P-E with the following serial numbers:

Central Office	
FOC2616YNZW	FOC2616YPH9
FOC2616YNLL	FOC2616YPPU
FOC2616YJ03	FOC2616YPQF
FOC2616YLBD	FOC2616YPQU
FOC2616YNU6	FOC2616YPSC
FOC2616YNVR	FOC2616YPU9
FOC2616YNZM	FOC2616YPWH
FOC2616YNZU	FOC2616YYBL
FOC2616YP0F	FOC2616YP0D
FOC2616YP15	FOC2238Q0G1
FOC2616YP0X	FOC2616YP73

- 4.1.13 Eight (8) units of CISCO Network Switch C9500-24Y4C with the following serial numbers:

Central Office
FDO261529HU
FDO26160PEU
FDO261529CU
FDO261529CW
FDO244509EB
FDO244509S6
FDO244509S7
FDO244509UC

- 4.1.14 Eighteen (18) units of CISCO Router ISR4431 with the following serial numbers:

Regional Offices		
FGL2618L9PD	FGL2618L9MM	FGL2618L9SL
FGL2618L9M6	FGL2618L9PN	FGL2618L9T7
FGL2618L9KX	FGL2618L9PX	FGL2618L9TR

FGL2618L9LG	FGL2618L9QF	FGL2618L9U2
FGL2618L9VM	FGL2618L9RR	FGL2618L9V4
FGL2618L9LV	FGL2618L9S4	FGL2618L9UK

4.1.15 One (1) unit of CISCO Router ASR1001-HX with serial number TTM254600JU

- 4.2 The Service Provider shall conduct a pre-implementation meeting with DBM-Information and Communications Technology Systems Service (ICTSS) representatives so that all the necessary preparations, ideal set-up, contractor's familiarization, and other implementation matters are discussed and finalized.
- 4.3 The Service Provider shall provide the following technical training, which will be conducted by an Authorized Training Partners of CISCO based on the timeline below:

Technical Training	Schedule	No. of Participants	Duration
CISCO Certified Network Associate	Within thirty (30) calendar days from the start date of subscription.	Five (5) participants	Minimum of five (5) days

- 4.4 Support and Maintenance, the Service Provider shall provide comprehensive maintenance for the period indicated in item 3.0 which shall include support, provision of the service unit, and parts replacement for the CISCO hardware and software:

- 4.4.1 During the subscription period, the Service Provider shall provide/render twenty-four hours a day, seven days a week (24/7) technical support service, including incident management, problem management, and fulfilling service requests. Technical support can be delivered in the form of a telephone call, electronic mail, and/or on-site support as requested by the DBM-ICTSS.

Problems reported on software and hardware components shall be resolved to the satisfaction of the DBM within four (4) hours from receipt of the report.

- 4.4.2 During the subscription period, defective parts/accessories of the subject ICT equipment shall be replaced, at no additional cost to the DBM, with the same or better brand, model features, quality, and functionalities if the same is not repaired within the allowable resolution time of four (4) working hours.
- 4.4.3 During the subscription period, a service unit of at least the same brand, model, features, and functionalities, or its equivalent in case of equipment breakdown, shall be provided, at no additional cost to the DBM. The service unit shall be made available and operational within four (4) working hours from the time the problem has been reported by the DBM.

However, mandatory replacement of the defective unit with a brand-new unit of the same or better brand or model shall be made, if not repaired beyond one (1) month from the time the service unit was provided, at no additional cost to the DBM.

- 4.5 During the subscription period, the Service Provider shall ensure the CISCO Equipment is up to date (e.g. firmware upgrade, software update and etc.).
- 4.6 During the subscription period, the Service Provider shall conduct preventive maintenance as required by ICTSS, and submit a monthly report such as a status report, health check, performance, updates, and recommendations. If additional reports or information is necessary, both parties may discuss and agree upon its inclusion. Said report shall be submitted every 1st week of the succeeding month and shall be subject to validation by an ICTSS personnel.
- 4.7 Vendor Qualification
 - 4.7.1 The Contractor must have at least five (5) years of experience in the IT Industry based on the Securities and Exchange Commission Registration requested to be submitted as a post-qualification requirement.
 - 4.7.2 The Service Provider must have a certification that the bidder is at least a Premier Certified Partner of CISCO requested to be submitted as a post-qualification requirement.
 - 4.7.3 The Service Provider must employ and assign Certified Professionals to oversee the implementation of the project and to provide technical support assistance. The Service Provider must have the following Certified Professionals, with each certification represented by a different individual who will handle DBM requests and activities.
 - 4.7.3.1 CISCO Certified Network Professional Enterprise (Concentration on Routing and Switching)
 - 4.7.3.2 CISCO Certified Network Professional Enterprise (Concentration on Wireless)

The corresponding certificate will be requested to be submitted during post-qualification.

- 4.7.4 The Service Provider must have a bill of materials with complete configuration of each CISCO equipment and associated components including maintenance and services, requested to be submitted as a post-qualification requirement. Each equipment should have an equivalent Service SKU from CISCO.
- 4.7.5 The Service Provider must submit a copy of the Certificate of Employment of their assigned CISCO Certified Professionals during post-qualification.

A Certificate of Acceptance shall be issued by the Director of Information and Communications Technology Systems Service (ICTSS) after all the requirements are met by the Service Provider.

5.0 SERVICE LEVEL AGREEMENT

The DBM shall maintain a Service Level Agreement with the Service Provider, with provisions for liquidated damages as indicated below for their non-compliance. Liquidated damages shall be charged against any money due, or which may become due to the contractor, or collected from any securities or warranties posted by the Service Provider.

Component	Description	Liquidated Damages
Provision of Licenses	The Service Provider shall provide licenses and support services as indicated in items 3.0 and 4.0 of this Detailed Technical Specifications (DTS).	1/10 th of 1% of the total contract price shall be imposed for every day of delay.
Support and Maintenance	The Service Provider shall provide support and maintenance as detailed in item 4.4 of this DTS.	1/10 th of 1% of the total contract price shall be imposed for every hour of delay.
Technical Training	The Service Provider shall provide technical trainings as detailed in item 4.3 within thirty (30) calendar days from the receipt of NTP.	1/10 th of 1% of the total contract price shall be imposed for every day of delay.

6.0 WARRANTIES OF THE SERVICE PROVIDER

- 6.1 For the subscription of the licenses and support services, the warranties shall include the following:
 - 6.1.1 The Service Provider warrants that it shall strictly conform to the terms and conditions of this DTS.
 - 6.1.2 The Service Provider warrants that the technical staff assigned are qualified to provide the deliverables required to the satisfaction of the DBM.
 - 6.1.3 The Service Provider shall secure, and maintain at its own expense all registration, licenses, or permits required by national or local laws and shall comply with the rules, regulations, and directives of regulatory authorities and Commissions.
 - 6.1.4 The Service Provider's technical staff assigned to support DBM shall take all necessary precautions for the safety of all persons and properties at or near their area of work and shall comply with all the standard and established safety regulations, rules and practices.
 - 6.1.5 The Service Provider's technical staff assigned to support DBM shall coordinate with the ICTSS in the implementation of this project.

- 6.1.6 The Service Provider shall be liable for loss, damage, or injury caused directly or indirectly through the fault or negligence of its technical staff assigned. It shall assume full responsibility therefore and the DBM shall be fully released from any liability arising therefrom.
- 6.1.7 The Service Provider shall neither assign, transfer, pledge, nor subcontract any part or interest to the contract being bidden out.
- 6.1.8 The Service Provider shall identify the certified technical staff who will be given authority to access and operate the specified CISCO Equipment. The DBM, through the ICTSS, shall be informed within five (5) calendar days, through formal notice, of any change or replacement of technical staff assigned.

7.0 CONFIDENTIALITY OF DATA

- 7.1 All project personnel of the Service Provider shall be required to sign a Non-Disclosure Agreement (NDA).
- 7.2 The Service Provider agrees to hold all the foregoing information in strict confidence. The Service Provider further agrees not to reproduce or disclose any confidential information to third parties without the prior written approval of the DBM.

8.0 TERMS OF PAYMENT

- 8.1 Upon successful implementation, delivery, activation, and acceptance of the project, the initial 50% of the contract sum will be disbursed. The remaining 50% will be released following a mid-term evaluation and upon satisfactory implementation, delivery, activation, and acceptance for the rest of the contract term, subject to the submission of documentary requirements, such as but not limited to, and in accordance with budgeting, accounting, and auditing laws, rules, and regulations:
 - 8.1.1 Documents for the initial payment:
 - 8.1.1.1 Proof of CISCO Equipment Licenses and Support Services Subscription;
 - 8.1.1.2 Sales Invoice/ Billing Statement;
 - 8.1.1.3 Certificate of Partial Acceptance issued by the ICTSS Director;
 - 8.1.1.4 Valid and updated Tax Clearance Certificate; and
 - 8.1.1.5 NDA
 - 8.1.2 Documents for the remaining 50% payment:
 - 8.1.2.1 Proof of CISCO Equipment Licenses and Support Services Subscription;
 - 8.1.2.2 Sales Invoice/ Billing Statement;
 - 8.1.2.3 Mid-term performance evaluation issued by the ICTSS;
 - 8.1.2.4 Certificate of Acceptance issued by the ICTSS Director;

8.1.2.5 NDA; and

8.1.2.6 Valid and updated Tax Clearance Certificate.

- 8.2 The obligation for the maintenance and support services shall be covered by either retention money in an amount equivalent to one percent (1%) of the total contract, or a special bank guarantee equivalent to one percent (1%) of the total contract price. The said amount shall only be released after the end of the subscription period: Provided, however, that (1) all the conditions imposed under the contract have been fully met; and (2) the issuance of performance evaluation with satisfactory rating and Certificate of Full Project Acceptance and Completion by the ICTSS.