

# DEPARTMENT OF BUDGET AND MANAGEMENT

# CITIZEN'S CHARTER 2021 (3RD EDITION)



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## Message from the Secretary

The Department of Budget and Management espouses President Rodrigo Duterte's challenge to revolutionize the delivery of government services through increased operational efficiency and responsive, client-centric management programs, projects and activities. In the President's State of the Nation Address (SONA), the Directive No. 2020-007<sup>1</sup> was given to the DBM to expedite the streamlining of its systems and processes for the continual improvement of service delivery to all client agencies andgovernment instrumentalities.

Guided by its institution aspirations, organizational efficiency and employees' dedication and accountability, the DBM sustains its commitment to lead the sound, effective, efficient and responsible administration of government funds and other resources to improve the lives of Filipinos. Cognizant of our role in achieving national socioeconomic and development goals in the context of the new normal, the DBM sustains its long-established culture of good governance and reform-oriented public expenditures.

The DBM Citizen's Charter embodies the initiatives for continuous enhancement of budget and management processes in government institutions. It features the streamlined services to clients, digitized systems and methodologies, and modified structures of the Department. The Charter also champions the accountability and transparency in services incumbent upon particular units and employees of the DBM.

As our dear Department takes the forefront in promoting efficiency in the whole bureaucracy towards the road of recovery from these trying times, we hope that this Charter will properly inform all interested parties about the DBM brand of quality government service worthy of public trust and confidence.

Secretary

<sup>&</sup>lt;sup>1</sup> The President directed all government departments and agencies, including GOCCs and LGUs to simplify their processes and make their services truly responsive to the needs of the public; and instructed the DBM to streamline and render government processes and transactions online for ease of doing business



# **Agency Profile**

# I. Mandate:

The Department of Budget and Management, created under Executive Order No. 25 dated April 25, 1936, is mandated under this Order and by subsequent issuances to promote the sound, efficient and effective management and utilization of government resources (i.e., technological, manpower, physical and financial) as instrument in the achievement of national socioeconomic and political development goals.

## II. Vision:

By 2022, we envision the Department of Budget and Management to be:

A champion of results-oriented budget and management policies and practices that enable the government to steer the country towards meaningful development that empowers the poor and the marginalized;

An implementer of world-class budget and management systems that enhance transparency, accountability and public participation in governance;

An institution composed of highly competent and motivated public servants who observe the highest standards of professionalism and integrity.

## III. Mission:

The Department of Budget and Management shall lead public expenditure management to ensure the equitable, prudent, transparent and accountable allocation and use of public funds to improve the quality of life of each and every Filipino.



## **IV. Service Pledge:**

We, the officials and employees of the Department of Budget and Management commit to demonstrate and uphold the following organizational values:

**PROFESSIONALISM** – through dedicated public service, conduct of official functions and duties in prompt and timely manner and with due regard for the needs and expectations of clients, the Government, and the people at large.

All applicants or requesting parties who are within the premises of the office or agency concerned prior to the end of official working hours and during lunch break shall be attended to.

**RESULTS ORIENTATION** – through commitment to performance and delivery of results that impact positively on government and national development.

**INTEGRITY** – through adherence to the highest ethical standards of honesty, probity and a sense of responsibility, and to established codes of conduct, rules and regulations guiding DBM and the entire civil service.

**NATIONALISM** – through upholding and promoting Philippine national interests with a modern and global environment.

**CREATIVITY** – through constant self-improvement, initiative and resourcefulness in developing new policies, rules or methods in budget management to benefit the entire nation.

**IMPARTIALITY** – through objective, fair and consistent conduct and actions that serve the good of the nation.

**PARTNERSHIP** – through cooperation and teamwork, both among units within the Organization and with external stakeholders and clients, toward the attainment of shared goals.

**LEADERSHIP** – through taking the initiative in instituting reforms and inspiring others to champion them.

**EXCELLENCE** – through upholding the value of competence, striving for mastery in all areas of responsibilities, and through diligence and pride in the quality of one's work.

**DEDICATION** – through a selfless devotion to the Department's vision, mission and goals in the day-to-day performance of one's function.



# **V. Principles**

- Spending within Means
- The Administration maintains the fiscal deficit at 3% of the GDP by improving revenue collection and debt management.
- Spending on the Right Priorities
- The Administration ensures that the scarce public resources are spent on the following 10-Point Agenda:
  - 1. Continue and maintain current macroeconomic policies, including fiscal, monetary, and trade policies.
  - 2. Institute progressive tax reform and more effective tax collection, indexing taxes to inflation.
  - 3. Increase competitiveness and the ease of doing business.
  - 4. Accelerate annual infrastructure spending to account for 5% of GDP, with Public-Private Partnerships playing a key role.
  - 5. Promote rural and value chain development toward increasing agricultural and rural enterprise productivity and rural tourism.
  - 6. Ensure security of land tenure to encourage investments, and address bottlenecks in land management and titling agencies.
  - 7. Invest in human capital development, including health and education systems, and match skills and training.
  - 8. Promote science, technology, and the creative arts to enhance innovation and creative capacity.
  - 9. Improve social protection programs, including the government's Conditional Cash

Transfer program.

10. Strengthen implementation of the Responsible Parenthood and Reproductive Health Law.



- Spending with Measurable Results
- The Administration pursues efforts to ensure the prompt and effective delivery of its services.
- Citizen Empowerment The Administration engages the citizens by promoting fiscal transparency and giving them a voice on how the public funds are to be spent.

# **VI. DBM Functions**

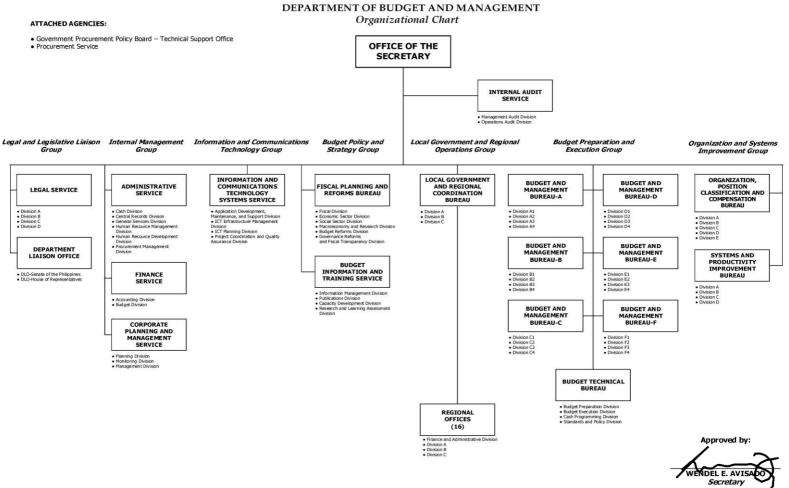


- Formulates the overall resource allocation strategy to match the government's macro-economic policy;
- Prepares the medium-term expenditure plan, indicating the programming, prioritization, and financing of capital investment and current operating expenditure requirements of medium-term sectoral development plans;
- Undertakes the formulation of the annual national budget in a way that ensures the appropriate prioritization and allocation of funds to support the annual program of government;
- Develops and administers a national accounting system essential to fiscal management and control;
- Conducts a continuing study of the bureaucracy and assesses, as well as makes policy recommendation on, its role, size, composition, structure and functions to establish a government bureaucracy imbued with a spirit of public service;
- Establishes the rules and procedures for the management of government organization resources i.e., physical, manpower and other resources; formulates standards of organizational program performance; and undertakes or provides services in work simplification or streamlining of systems and procedures to improve efficiency and effectiveness in government operations;
- Conceptualizes and administers the government's compensation and position classification plan; and
- Monitors and assesses the physical as well as the financial operations of local government units and government owned and controlled corporations.

## **VII. Organizational Chart**



DBM-Organizational Chart-01 Rev. 2



Effectivity: March 31, 2021

# **VIII. Functional Statements**



#### **Office of the Secretary (OSEC)**

- 1. Oversee the exercise of the mandate of the Department and the discharge of its powers and functions;
- 2. Advise the President in issuing executive/administrative orders, regulations, proclamations and other issuances, the promulgation of which is expressly vested by law in the President, relative to matters under the jurisdiction of the Department;
- 3. Establish the policies and standards for the operation of the Department pursuant to the approved programs of the government;
- 4. Promulgate rules and regulations necessary to carry out department functions, objectives, policies, plans, programs and projects;
- 5. Promulgate administrative issuances necessary for the efficient administration of the offices under the DBM Secretary and for proper execution of the laws relative thereto. These issuances shall not prescribe penalties for their violation except when expressly authorized by law;
- 6. Exercise jurisdiction over all bureaus, offices, and agencies under the Department as provided by law, and in accordance with the applicable relationships specified in the Administrative Code of 1987;
- Appoint all officers and employees of the Department except those whose appointments are vested in the President or in some other appointing authority, provided that where the Department is regionalized on a department-wide basis, the DBM Secretary shall appoint employees to positions in the second level in the DBM Regional Offices (ROs);
- 8. Exercise disciplinary powers over officers and employees under the DBM Secretary in accordance with law, including their investigation and the designation of a committee or officer to conduct such investigation;
- 9. Delegate authority to officers and employees under the DBM Secretary's direction;
- 10. Act as the printing and releasing unit of budget authorization documents issued by BMBs; and
- 11. Perform such other functions as may be provided by law.

#### Internal Audit Service (IAS)



- 1. Advise the DBM Secretary on matters relating to management control and operations audit;
- Conduct management and operations performance audit of DBM activities and organizational units, and determine the degree of compliance with their mandate, policies, government regulations, established objectives, systems and procedures/processes and contractual obligations;
- 3. Review and appraise systems and procedures/processes, organizational structure, assets management practices, financial and management records, reports and performance standards of the agencies/units covered; and
- 4. Analyze and evaluate management deficiencies and assist top management by recommending realistic courses of action.

#### Information and Communications Technology Group

#### Information and Communications Technology Systems Service (ICTSS)

- 1. Develop, update, maintain and implement a DBM Information Systems Strategic Plan (ISSP), in coordination with DBM units/offices concerned;
- Assist in the pursuit of efficient, effective and transparent governance through the proper management of DBM information and communications technology (ICT) systems toward the improvement of public financial management (PFM);
- 3. Enhance and maintain internal administrative systems and facilities of DBM to improve DBM employee efficiency and productivity.
- 4. Develop and regularly review DBM ICT policies and standards on the use of DBM ICT systems and assets to ensure the efficiency and security of data and communications flow;
- 5. Enhance DBM internal ICT capability through human resource interventions supported by appropriate technology; and
- 6. Maintain a secured and highly available DBM e-services portal to promote efficient transactions with DBM external clients.

#### Legal and Liaison Group

#### Legal Service (LS)

1. Provide advice on the legal implications of policies and opinions on laws relative to budgeting, compensation and management matters;

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- 2. Handle DBM legal cases;
- 3. Develop, in partnership with concerned units, DBM-proposed legislative measures, including general and special provisions of the National Expenditure Program and fiscal and expenditure reforms;
- 4. Provide legal support to DBM Committees, when necessary;
- 5. Review DBM contracts and give legal advice thereon;
- 6. Prepare recommendations on legislative proposals/bills, including the General Appropriations Bill, and planned executive issuances with constitutional or legal implications; and
- 7. Provide legal advice to DBM officials and personnel concerning legal cases related to their official duties and functions.

#### **Department Liaison Office (DLO)**

- 1. Serve as the principal channel/link of communications of DBM with the Executive, Legislative and Judicial Branches, and ensure the harmonious relations of the Department with said branches of government;
- Facilitate and coordinate the fast resolution of possible issues/concerns of the different offices under the Executive, Legislative and Judicial Branches that may arise as a result of the implementation of DBM policies, plans, programs and projects;
- 3. Prepare and assist the DBM offices concerned in the implementation of various advocacy measures on expenditure management-related reforms, as well as other vital DBM policies, plans, programs and projects;
- Monitor the bills filed in Congress, draft executive orders (EOs) submitted to the Office of the President and other issuances that have budgetary, organizational and compensation implications, and refer these to the appropriate DBM offices/units for preparation of comments/inputs or position papers;
- 5. Coordinate the preparation and submission of the DBM position on bills/legislative measures, draft EOs, and other executive issuances; and
- 6. Shepherd the enactment of the National Expenditure Program, supplemental budget proposals and DBM legislative agenda into law.

#### **Internal Management Group**



#### Administrative Service (AS)

- 1. Ensure efficient and effective procurement of goods, services, infrastructure and consultancy for the DBM Central Office, including the development of systems in compliance with Republic Act No. 9184 (Government Procurement Reform Act), s. 2003;
- 2. Implement and maintain an asset management system, including a clear and up-to-date asset registry system;
- 3. Manage and ensure the adequate and standardized provision of physical resources such as infrastructure, facilities, utilities and vehicles;
- 4. Provide technical and administrative secretariat services to the Promotion and Selection Board, DAC, BAC, Disposal Committee, Grievance Committee, Corruption Prevention Committee, Personal Development Committee (PDC), Records Management Improvement Committee and all other AS-related committees.
- 5. Implement human resource management policies and procedures within the framework of the Civil Service Commission (CSC)/Office of the Ombudsman/DBM rules and regulations, including the performance appraisal system;
- 6. Formulate human resource development policies, including the acquisition and retention of talent and the design, implementation, administration and monitoring and evaluation of internal training programs;
- 7. Administer the DBM Manpower Management Information System;
- 8. Administer an effective and efficient DBM-wide records management system and internal tracking system;
- 9. Ensure the automation of internal administrative processes, in coordination with the ICTSS; and
- 10. Exercise collection and custodial function on cash, checks, and other forms of income, including payments for authorized disbursements.

#### Finance Service (FS)

1. Prepare the annual DBM budget consistent with the Budget Call, and the Corporate and Business Plans, in coordination with the Corporate Planning and Management Service (CPMS) and Administrative Service (AS) and in consultation with DBM offices/units concerned;



- 2. Formulate the final budget allocations of B/S/Os based on the approved annual DBM budget;
- 3. Take the lead in the adoption and implementation of established budget reform initiatives in DBM Operations, in coordination with the Corporate Planning and Management Service (CPMS) and Administrative Service (AS) and other B/S/Os;
- 4. Implement a financial management system to provide internal controls on sources of financing and expenditures, including the implementation of improved management systems;
- 5. Undertake the reconciliation of the DBM's physical inventories of supplies, plant, property and equipment with the book of accounts, in coordination with the AS;
- 6. Formulate and implement an effective financial monitoring system in order to provide DBM Management and the different Bureaus/Services/Offices (B/S/Os) with periodic financial reports;
- 7. Promote the timely, responsive and efficient use of authorized funds;
- 8. Undertake financial management functions to administer loans, grants and technical assistance (TAs), including fund disbursement management as may be assigned to the DBM by pertinent project agreements; and
- 9. Formulate policies and standards on the provision of financial resources.

#### Corporate Planning and Management Service (CPMS)

- 1. Support the DBM Management in embedding a culture of strategic planning and accountability by establishing relevant systems and processes in the Department, such as, (a) strategic and operational planning guidelines to facilitate the formulation, review/assessment, and revision/updating of the DBM medium-term and annual plans, and (b) results-based performance orientation and approaches, including the development of pertinent performance information and annual targets, in coordination with the functional groups (FGs) and Bureaus/Services/Offices (B/S/Os);
- 2. Develop and implement a performance monitoring, evaluation and reporting model within the DBM to include, but not limited to, (a) periodic monitoring and evaluation of performance of the DBM Bureaus/Services/Offices (B/S/Os) and (b) provision of information on commitments/targets and corresponding accomplishments of the DBM and/or delivery units to internal and external entities or other reportorial bodies in compliance with administrative, functional and/or operational requirements;



- 3. Review the internal DBM operations and propose plans and programs for their continual improvement through, (a) employment of total quality management methods and tools in doing management surveys, and review of DBM management systems, processes and procedures, organizational structure, manpower requirements, and internal control, and (b) updating of DBM operations manual, whenever necessary, in collaboration with DBM Bureaus/Services/Offices (B/S/Os) concerned; and
- 4. Provide technical secretariat support and services to the DBM Executive Committee, Management Committee, Performance Management Team, Quality Management System Core Team, Crisis Management Committee, and Committee on Anti-Red Tape.

#### Budget Policy and Strategy Group

#### Fiscal Planning and Reforms Bureau (FPRB)

- 1. Conduct fiscal policy research and planning;
- 2. Develop fiscal and budgeting frameworks, indicative annual and multi-year budget ceilings and FEs, and sectoral composition of expenditures in coordination with other oversight agencies;
- 3. Formulate, monitor, and evaluate budget programs in the context of macroeconomic and fiscal targets, including the formulation and monitoring of the annual and quarterly whole-of-government allotment and cash release programs;
- 4. Conduct studies and analyses of expenditure trends and policies in the different government sectors for effective inter-sectoral resource allocation decisions, as reflected in the Budget Priorities Framework submitted to the President;
- 5. Monitor macro-economic developments and their impact on the budget;
- 6. Develop, administer, and maintain the FE system, in coordination with the BMBs and other DBM offices/units concerned;
- 7. Prepare position papers/recommendations on legislative proposals/bills and planned executive issuances with fiscal policy implications;
- 8. Provide technical and secretariat services to the DBCC and its Executive Technical Board, Participatory Governance Cluster and the Open Government Partnership (OGP);
- 9. Conceptualize and manage the implementation of budgeting innovations, including assisting DBM implementing bureaus in mainstreaming these reforms and innovations which will include strategic thinking, mobilizing



technical support from development partners, and conducting change management programs with agencies;

- 10. Monitor the execution and implementation of said reforms and innovative projects and evaluate their impact on expenditure allocation and resource allocation and submit required reports to the DBM Management; and
- 11. Coordinate the formulation and implementation of policies, standards and strategies that promote greater fiscal transparency, as well as monitor the performance of the DBM and the government as a whole in implementing international fiscal transparency standards and upholding citizen's right to access information.

#### **Budget Information and Training Service (BITS)**

- 1. Manage the timely, orderly and accurate documentation, storage, categorization and deployment of DBM's information/knowledge assets;
- 2. Convert, package, publish and disseminate, as necessary, available information of the Department into various knowledge products;
- 3. Manage the DBM library services;
- 4. Provide editorial, design and other services needed for publications;
- 5. Monitor and document DBM activities and prepare articles on the same for publication in the DBM Bulletin and e-Updates;
- 6. Prepare the DBM Annual Report from inputs provided by DBM offices/units concerned;
- 7. Handle the development and implementation of the DBM's Public Financial Management (PFM) capacity-building programs, particularly the formulation of courses, curricula and modules, and the delivery of the same; and
- 8. Enter into twinning arrangement with SUCs on the implementation of the PFMCP and monitor and evaluate the delivery of the same.

#### **Budget Preparation and Execution Group**

Budget and Management Bureau (BMB)-A Budget and Management Bureau (BMB)-B Budget and Management Bureau (BMB)-D Budget and Management Bureau (BMB)-E

1. Undertake operational and sectoral policy reviews in collaboration/consultation with client agencies to ensure quality and



appropriate medium-term levels of expenditures and intra-sectoral budget allocation decision;

- 2. Provide recommendations/inputs on:
  - a. budget and management policy improvements based on in-depth evaluation of agency programs and projects and overall organizational efficiency and effectiveness;
  - b. legislative proposals/bills and planned executive issuances with funding implications; and
  - c. budget operations guidelines applicable to its agency/fund coverage;
- 3. Update/maintain a DBM-managed agency FEs/MTEFs as a budget planning and management decision tool;
- 4. Lead the mainstreaming of medium-term and results-based budgeting [MTEF and Organizational Performance Indicator Framework (OPIF)] and performance management reforms in client agencies consistent with the PEM framework;
- 5. Provide technical assistance and advice to stakeholders on the budget preparation and expenditure management of client agencies;
- 6. Plan and undertake budget preparation oversight activities for agencies under its coverage, in coordination/consultation with other DBM offices/units and oversight agencies concerned;
- 7. Evaluate and recommend appropriate actions for client agency requests/proposals for:
  - a. new projects/programs for consideration of the Executive Review Board (ERB) for inclusion in the agency MTEFs;
  - b. changes in staffing and compensation concerning agencies with military and uniformed personnel, Coast Guard, NAMRIA and SUCs in coordination with the Organization, Position Classification and Compensation Bureau (OPCCB);
  - c. funding requirements and preparation/issuance of corresponding fund release documents; and
  - d. purchase of motor vehicles;
- 8. Administer lump sum funds (LSFs)/special purpose funds (SPFs) as part of the oversight function over specific agency coverages; and
- 9. Monitor and evaluate the financial and physical performance and overall organizational efficiency and effectiveness of government agencies vis-à-vis development goals/targets/priorities in the context of the MTEF and OPIF and provide a basis for sound policy and budgeting decisions.



#### Budget and Management Bureau (BMB)-C

- 1. Undertake operational and sectoral policy reviews in collaboration/consultation with client agencies/government-owned or controlled corporations (GOCCs) under its coverage to ensure quality and appropriate medium-term levels of expenditures and intra-sectoral budget allocation decisions;
- 2. Provide recommendations/inputs on:
  - a. budget and management policy improvements based on in-depth evaluation of agency/GOCC programs and projects and overall organizational efficiency and effectiveness;
  - b. legislative proposals/bills and planned executive issuances with funding implications, as well as those with specific GOCC issues on organization, compensation and position classification; and
  - c. budget operations guidelines applicable to its agency/GOCC/fund coverage;
- 3. Review and validate the appraisal of new projects/programs proposed by agencies and recommend appropriate ERB action for their inclusion in the agency MTEFs;
- 4. Update/maintain a DBM-managed agency FEs/MTEFs as a budget planning and management decision tool;
- 5. Lead the mainstreaming of medium-term and results-based budgeting [MTEF and Organizational Performance Indicator Framework (OPIF)] and performance management reforms in client agencies consistent with the PEM framework;
- 6. Provide technical assistance and advice to stakeholders on the budget preparation and expenditure management of client agencies;
- 7. Plan and undertake budget preparation oversight activities for agencies/GOCCs under its coverage, in coordination/consultation with other DBM offices/units and oversight agencies concerned;
- 8. Evaluate and recommend appropriate actions for client agency/GOCC/local water districts (LWDs) requests/proposals for:
  - a. new projects/programs for consideration of the Executive Review Board (ERB) for inclusion in the agency MTEFs;
  - b. organization, staffing, compensation and position-classification (for GOCCs);
  - c. funding requirements and preparation/issuance of corresponding fund release documents;
  - d. purchase of motor vehicles; and
  - e. Corporate Operating Budgets (for GOCCs)



- 9. Administer LSFs/SPFs as part of the oversight function over specific agency coverages;
- 10. Monitor and evaluate the financial and physical performance and overall organizational efficiency and effectiveness of government agencies vis-à-vis development goals/targets/priorities in the context of the MTEF and OPIF and provide a basis for sound policy and budgeting decisions; and
- 11.Conduct studies on budget policies and formulate policies and standards for the:
  - a. government corporate sector, including LWDs and prepare operations manual/s, as necessary; and
  - b. GOCCs under its coverage, in coordination with the OPCCB and other oversight agencies.

#### Budget and Management Bureau (BMB)-F

- 1. Undertake operational and sectoral policy reviews in collaboration/consultation with client agencies/State Universities and Colleges(SUCs) under its coverage to ensure responsive and appropriate medium-term levels of expenditures and intra-sectoral budget allocation decision;
- 2. Provide recommendations/inputs on:
  - a. budget and management policy improvements based on in-depth evaluation of agency programs and projects and overall organizational efficiency and effectiveness;
  - b. legislative proposals/bills and planned executive issuances with funding implications, as well as those with specific SUC issues on organization, compensation and position classification; and
  - c. budget operations guidelines applicable to its agency/SUC/fund coverage;
- 3. Update/maintain a DBM-managed agency FEs/MTEFs as a budget planning and management decision tool;
- 4. Lead the mainstreaming of medium-term and results-based budgeting [MTEF and Organizational Performance Indicator Framework (OPIF)] and performance management reforms in client agencies consistent with the PEM framework;
- 5. Provide technical assistance and advice to stakeholders on the budget preparation and expenditure management of client agencies;
- 6. Plan and undertake budget preparation oversight activities for client agencies and SUCs, in coordination/consultation with other DBM offices/units and oversight agencies concerned;



- 7. Evaluate and recommend appropriate actions for client agencies and SUCs under its coverage requests/proposals for:
  - a. new projects/programs for consideration of the Executive Review Board (ERB) for inclusion in the agency MTEFs;
  - b. organization, staffing, compensation and position-classification;
  - c. funding requirements and preparation/issuance of corresponding fund release documents; and
  - d. purchase of motor vehicles;
- 8. Administer lump sum funds (LSFs) of client agencies;
- Monitor and evaluate the financial and physical performance and overall organizational efficiency and effectiveness of government agencies vis-à-vis development goals/targets/priorities in the context of the MTEF and OPIF and provide a basis for sound policy and budgeting decisions;
- 10. Undertake oversight activities to DBM ROs handling SUCs to ensure the consistency in the implementation of budget and management policies;

#### Budget Technical Bureau (BTB)

- Formulate standards and operating guidelines of general application for budget preparation, execution and accounting of budget performance, in coordination with the Budget and Management Bureaus (BMBs), DBM ROs, Legal Service and other DBM offices/units;
- 2. Conduct the periodic review of budget preparation, execution and accountability processes in coordination with other DBM offices;
- 3. Recommend policies for the effective and efficient management of expenditures;
- 4. Act as clearing house for operational guidelines and standards formulated by BMBs for national government agencies (NGAs);
- 5. Oversee/coordinate/consolidate the annual preparation of the President's Budget, including presentation materials, as necessary;
- 6. Monitor and prepare consolidated reports and overall analysis of expenditures and outputs relative to the status of budget utilization, including government budgetary releases, and obligations for submission to Management and other stakeholders as required, as well as posting of reports at the DBM website;
- Coordinate/monitor and prepare consolidated reports of agency disbursements performance, including the consolidation of agency Monthly Disbursement Programs as evaluated by BMBs, as input for the formulation of the National Government Disbursement Program that will be approved by the Development Budget Coordination Committee (DBCC);



- 8. Provide technical assistance to DBM offices/units concerned, such as in the preparation of comments on congressional bills, draft inter-agency issuances, and clarifications relative to audit observations;
- 9. Review existing computerized budgeting systems and recommend improvements/enhancements thereto in coordination with the BMBs and the Information and Communications Technology Systems Service;
- 10. Serve as fund administrator of multi-user Special Purpose Funds (SPFs), such as Contingent Fund, Pension and Gratuity Fund, Miscellaneous Personnel Benefits Fund, and Unprogrammed Fund; and
- 11. Administer the Unified Accounts Code Structure (UACS), management of the UACS Repository System and evaluation of BMB/RO requests/recommendations for issuance of codes consistent with the business rules of the UACS.

#### **Organization and Systems Improvement Group**

#### **Organization, Position Classification and Compensation Bureau (OPCCB)**

- 1. Administer and maintain a unified compensation and position classification system, including performance-based incentives for NGAs, GOCCs covered by DBM, and LGUs in coordination with the CSC;
- 2. Develop policies, standards and guidelines on organization, staffing, and compensation for NGAs;
- 3. Formulate policies and budgetary guidelines on Personnel Services and associated expenditures;
- 4. Evaluate agency proposals on organization, staffing, compensation and position classification, and issue the Notice of Organization, Staffing and Compensation Action to agencies, except those involving military and uniformed personnel and GOCCs which will be continually handled by the BMBs concerned;
- 5. Monitor government manpower levels and administer and maintain a comprehensive and reliable database on national government positions and personnel, through the Government Manpower Information System (GMIS), and link with the Human Resource Management Information System of the CSC and other related databases;
- 6. Pursue the deregulation of input controls in organization, staffing and compensation management parallel with the shift towards output/results-based orientation of agencies;
- 7. Prepare recommendations and position papers on legislative proposals/bills and planned executive issuances with policy and government-wide



implication, as well as specific agency issues on organization, staffing, compensation and position classification; and

8. Provide technical assistance to client agencies and authorities/decision makers on matters related to organization, staffing and compensation.

#### Systems and Productivity Improvement Bureau (SPIB)

- 1. Formulate policies and develop standards and guidelines, as well as pilot-test better management practices, such as work simplification, cost reduction and other related measures in order to enhance efficiency and productivity in government;
- 2. Study and recommend appropriate mechanisms/strategies/systems and structures to improve the management of government assets, in coordination with relevant agencies;
- 3. Undertake periodic monitoring and review of the effectiveness/efficiency of the existing methods, management systems and procedures/processes of certain agencies, and recommend improvements, if necessary;
- 4. Provide technical and administrative support to the Government Quality Management Committee in the implementation of the Government Quality Management Program;
- 5. Lead the provision of technical support to the Rightsizing Program of the Executive Branch;
- 6. Undertake researches and studies on government-wide organizational structuring;
- 7. Formulate measures on effective internal controls, for the implementation by government agencies, to ensure the integrity, accuracy, completeness, and reliability of government financial and management systems, pending the establishment of an Office of the Comptroller General in government; and
- 8. Prepare inputs/recommendations on legislative proposals/bills, draft EOs and other proposed executive issuances which have implications on management systems improvement, productivity enhancement and asset management in government and other related concerns.

#### Local Government and Regional Operations Group

#### Local Government and Regional Coordination Bureau (LGRCB)

1. Administer the Internal Revenue Allotment (IRA) and all allocations to local government units (LGUs);



- 2. Formulate PEM policies for the implementation by the LGUs;
- 3. Oversee LGUs' implementation of PEM policies and undertake capacity building and skills upgrading of LGUs in coordination with the DBM ROs;
- 4. Assist in coordinating the activities of the DBM ROs, specifically the provision of appropriate technical support during the Regional Coordination Meetings, including facilitation of issue resolution raised by the DBM ROs with the DBM B/S/Os concerned; and
- 5. Ensure the consistency in the implementation by the DBM ROs of budget and management policies.

#### **Regional Offices (ROs)**

- 1. Provide policy advisory and support services to the DBM Central Office, Regional Development Councils (RDCs), Regional Inter-Agency Teams (RIATs), Regional Inter-Agency Committees (RIACs), Project Monitoring Committees (PMCs) and other regional policy-making bodies, as may be appropriate;
- 2. Plan and undertake budget preparation and execution activities for SUCs and decentralized agencies with transactions delegated to Regional Offices (ROs) and the Metropolitan Manila Development Authority (MMDA) for DBM-NCR;
- 3. Review the budgets of provinces, highly urbanized cities, independent component cities and Metro Manila municipalities to ensure compliance with the Local Government Code (LGC) of 1991, its Implementing Rules and Regulations (IRR), and other applicable laws, rules and regulations issued by competent authorities;
- 4. Administer/manage the Government Manpower Information System (GMIS) of SUCs and decentralized agencies delegated to ROs;
- 5. Provide advisory and technical assistance to LGUs, decentralized agency coverages and Local Water Districts (LWDs) and advocate the implementation of PFM and procurement reforms, among others, in the regions and MMDA for DBM-NCR, as may be appropriate;
- 6. Evaluate and approve organizational and staffing modifications inclusive of action on compensation and position classification matters, of SUCs, decentralized agency coverages and MMDA for DBM-NCR, and LWDs;
- 7. Release funds to SUCs, decentralized agency coverages, in accordance with the provisions of the annual General Appropriations Act (GAA);
- 8. Monitor and evaluate the performance of SUCs and decentralized agency coverages, and MMDA for DBM-NCR;
- 9. Monitor the conduct of PFM assessment by LGUs, and the preparation and implementation of PFM Improvement Plans, and subsequent updates thereof;



- 10. Provide inputs to the DBM Central Office on the status of major programs and projects of SUCs and LGUs, in the regions, and decentralized budgets of NGAs, as may be appropriate;
- 11. Evaluate and recommend actions on requests for authority to purchase motor vehicles of SUCs, LGUs and other decentralized agencies;
- 12. Respond to queries on budgetary or compensation-related matters of LGUs, SUCs and other agencies concerned in the regions;
- 13. Ensure that the reportorial requirements for all Allocations to LGUs are complied by the LGUs; and
- 14. Monitor and evaluate the programs/projects/activities funded under the Local Government Support Fund, particularly under Assistance to Cities, and Financial Assistance to LGUs, and others as may be instructed by the Secretary.



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# **Central Office**

**External Services** 



#### 1. Release of Obligational and/or Disbursement Authorities

Obligational and disbursement authorities from various sources (e.g. General Appropriations Act, Special Account in the General Fund, among others) are being released to national government agencies, local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), and other government instrumentalities. The classification of service is considered highly technical since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof.

Office or Division: Classification:	Budget and Management Bureaus (BMBs) -A, B, C, D, E, and F, Office of the Undersecretary for Budget Preparation and Execution (BPE) Group, Office of the Secretary (OSEC), Administrative Service-Central Records Division (AS-CRD) Highly Technical			
Type of Transaction:	G2G - Government to Government			
Who may avail:			GUs, SUCs, GO	CCs, and other Government
	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
See Table A1 for the ap based on the nature of t		One (1) orig and comple	inal signed copy te set	Requesting government entity unless indicated otherwise
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request to AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the Document Management System (DMS); issue the DMS- generated AR; and transmit the hardcopy to the BMB/s concerned.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	2. Receive, record, and transmit the request to the Division concerned.	None	10 minutes	<i>AO/ADAS</i> BMBs A-F
3. None	<ul> <li>3. Evaluate the request and prepare the following action documents:</li> <li>➤ Memorandum for the</li> </ul>	None	13 working days, 6 hours, 40 minutes	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS BMBs A-F



	Secretary (MFS) Obligational and/or Disbursement Authority/ies, i.e., Special Allotment Release Order (SARO)/ Notice of Cash Allocation (NCA)/ Advice of NCA Issued (ANCAI)/ Annexes/Non- Cash Availment Authority (NCAA). 3.1If incomplete documentary requirements, prepare DMS reply document or letter to		
4 None	agency.	Nono	
4. None	<ul> <li>4. Review the action documents.</li> <li>4.1 If incomplete documentary requirements, review and endorse the DMS reply document or letter to agency.</li> </ul>	None	Supervising BMS, Chief BMS BMBs A-F
<ol> <li>None</li> <li>If submitted incomplete documentary requirements, prepare and submit</li> </ol>	<ul> <li>5. Review and recommend approval of the action documents.</li> <li>5.1 If incomplete documentary requirements,</li> </ul>	None	Assistant Director, Director BMBs A-F



requested documents.	recommend approval/ approve the DMS reply document or letter to agency.			
6. None	6. Review and recommend the approval of the action documents.	None	3 working days	Undersecretary BPE Group
7. None	7. Review, approve and sign the MFS and Obligational and/or Disbursement Authority/ies.	None	3 working days	Executive Assistant (EA) VI, DBM Secretary OSEC
<ul> <li>8. Receive action document/s from OSEC-CPRU.</li> <li>8.1 Authorized agency liaison officer to sign on the receiving copy of the released documents.</li> </ul>	8. Release the Obligational and/or Disbursement Authority/ies.	None	10 minutes	EA II OSEC-CPRU
TOTAL			20 working days	

# Table A1- Documentary Requirements for the Release of Obligational and/or Disbursement Authorities - Documentary Requirements

DBM Service	Documentary Requirements
<ol> <li>For Later Release (FLR) portion including New Budgetary Provisions not included in the National Expenditure Program (NEP)/General Appropriations Act (GAA)</li> </ol>	<ul> <li>For National Government Agencies (NGAs):</li> <li>1. Special Budget Request (SBR)</li> <li>2. Financial Plan (BED 1)</li> <li>3. Physical Plan (BED 2)</li> <li>4. Monthly Disbursement Program (BED 3)</li> <li>5. Office of the President (OP) Approval for budgetary items included in the GAA but not reflected in the President's Budget (NEP)</li> <li>6. Other authorization documents as required in the applicable Budget Circular / Other documentary requirements under existing guidelines*</li> </ul>



DBM Service	Documentary Requirements
	<ul> <li>For Government-Owned and Controlled Corporations (GOCCs) and State Universities and Colleges (SUCs):</li> <li>1. SBR</li> <li>2. BED 1</li> <li>3. BED 2</li> <li>4. BED 3</li> <li>5. BTr Certification for Use of Income/ OP Approval for Contingent Fund</li> <li>6. Board Resolution</li> <li>7. Other documentary requirements under existing guidelines</li> <li>*Other documentary requirements:</li> <li>Infrastructure Projects of DPWH</li> <li>a) Project profile, based on the format of Budget Preparation (BP) Forms 202 (LFPs)/203 (FAPs)</li> <li>b) Approved loan agreement for new FAPs</li> <li>c) List of validated claims for ROW and contractual obligations</li> <li>d) DPWH clearance for building structural integrity/resiliency, signed picture of geo-tagged actual location of project/activity</li> <li>e) DENR – for environmental clearance</li> <li>f) Medium-Term Information and Communications Technology Harmonization Initiative (MITHI) clearance for ICT-related items</li> <li>g) Inventory/list and description for equipment, furniture and fixtures</li> <li>Centrally-Managed Items</li> <li>a) List of specific implementing units (IUs) and amount allotted to each IU</li> </ul>
2. Release from Miscellaneous Personnel	Benefits Fund (MPBF)
2a. For newly filled regular positions/promotions/ newly created positions/reclassification of positions	<ul> <li>For NGAS:</li> <li>SBR</li> <li>Latest Summary of Appropriations, Allotments, Obligations and Balances by Object of Expenditures (FAR 1-A)</li> <li>BED 3</li> <li>Duly Signed Matrix containing detailed computation of actual Personnel Services (PS) Requirements and date of appointment and assumption of duty of employees.</li> <li>Special / General / Bureau Orders, in the case of</li> </ul>



DBM Service	Documentary Requirements
	Military and Uniformed Personnel (MUP)
2b. For Performance-Based Bonus (PBB)	<ul> <li>For NGAs and SUCs:</li> <li>1. AO 25 Clearance/ Approval on agency compliance with performance and good governance requirements</li> <li>2. Modified Form A-Department/Agency Performance Report and Evaluation Matrix</li> </ul>
2c. For Payment of Back Salaries and Other PS Benefits	<ol> <li>SBR</li> <li>Latest Summary of Appropriations, Allotments, Obligations and Balances by Object of Expenditures (FAR 1-A)</li> <li>BED 3</li> <li>Detailed computation of Actual PS Requirement showing list of personnel and corresponding back salaries and other benefits</li> <li>HR-issued Certified True Copy of decision on the case by competent/proper authority, if applicable</li> <li>Updated Service Record certified by the Human Resource Management Officer (HRMO)</li> </ol>
3. Release from Pension and Gratuity Fund	d (PGF)
3a. Monetization of Leave Credits of NGA/SUCs Employees	<ol> <li>SBR</li> <li>List of Employees with Approved Application for Monetization of Leave Credits</li> <li>Other pertinent documents pursuant to CL 2021-4 and other related issuances</li> </ol>
Retirement Gratuity Benefit (RGB) - For Gov Members (Optional/Compulsory Retirees)	vernment Service Insurance System (GSIS) and Non-GSIS
3b. Retirees under Republic Act (R.A.) No. 1616	<ol> <li>SBR</li> <li>List of Actual Retirees to be Paid (LARP)</li> <li>Duly accomplished Application Retirement Form</li> <li>Authenticated copy of updated/complete Service Record and latest Notice of Salary Adjustment (with Certification of inclusive dates of Leave without Pay (LWOP)</li> <li>Letter of intent to retire</li> <li>Approved Application Letter of Retirement</li> <li>GSIS Clearance/Approval (for GSIS Members)</li> <li>Death Certificate for deceased retiree, Duly notarized Judicial or Extra Judicial Settlement of Estate, PSA Marriage Certificate for change of name of married women</li> </ol>
3c. Retirees under Special Laws	<ol> <li>SBR</li> <li>Certification/computation showing other allowances and similar benefits authorized to be included in the computation of RG under R.A. No. 910</li> </ol>



DBM Service	Documentary Requirements
	<ol> <li>OP Approval, for military personnel</li> <li>Agency Head approval for uniformed personnel</li> <li>Approved En Banc Resolution for members of the judiciary and lower courts, Head of the Appellate Courts for its Members (including Survivorship Pension)</li> <li>GSIS retirement voucher, if applicable</li> <li>Death Certificate for deceased retiree, Duly notarized Judicial or Extra Judicial Settlement of Estate</li> <li>PSA Marriage Certificate for change of name of married women</li> </ol>
3d. Terminal Leave Benefit (TLB) 4. Availment of Loan/Grant Proceeds -For NGAs	<ol> <li>SBR</li> <li>List of Retirees to be paid (LARP)</li> <li>Justification or reason for late filing of claim (pursuant to Sec. 38 of CSC MC 41, s.1998, that may include copy of court decision in case where delay is due to an administrative case and/or certification by the HRMO that the personnel performed his/her duties during the period his/her case is being deliberated in the court, among others.)</li> <li>Other supporting documents pursuant to Budget Circular (BC) Nos. 13-1, 13-1A, 14-1 and 16-2</li> <li>Special Allotment Release Order (SARO) – for FAPs under FLR</li> </ol>
-For GOCCs	<ol> <li>SBR</li> <li>Copy of Signed Foreign Loan Agreement including copy of the Appraisal Report</li> <li>Updated Project Profile</li> <li>Updated BED 1/Financial Plan, if there are revisions</li> <li>BED 2/Physical Plan, if there are revisions</li> <li>BED 3</li> <li>ICC Approval/ICC-Secretariat/NEDA Board Action Letter to the NGA/IA for additional work and change orders, if applicable</li> <li>For GOCCs:</li> <li>SBR</li> </ol>
	<ol> <li>Certification of receipt or deposits from the BTr on the availability of the balance</li> <li>Credit Advice from Bangko Sentral ng Pilipinas</li> </ol>
5. Foreign Assisted Projects (Loan Proceeds)	<ul> <li>Direct Payment (Non-Cash Availment Authority):</li> <li>1. SBR</li> <li>2. Photocopy of the Application for Withdrawal or</li> </ul>
Direct Payment (NCAA)	<ul><li>equivalent document covering the amount requested</li><li>3. Certified list of allotments and corresponding</li></ul>



DBM Service	Documentary Requirements
Working Fund	<ul> <li>obligations incurred for the specific foreign loan/grant assisted project against which the disbursements shall be applied</li> <li>4. Details of disbursements expressed both in peso and equivalent foreign currency as indicated in the application</li> </ul>
	Working Fund (Notice of Cash Allocation (NCA):
	<ol> <li>Agency Letter of Request for the release of NCA</li> <li>Certification from the BTr on Loan Proceeds Remitted/Deposited (if funded by loan) / Grant/Donation Remitted/Deposited (if funded by Grant/Donation), whichever is applicable</li> <li>Copy of notice of sub-allotment issued by the NGA, if applicable</li> </ol>
6. Customs Duties and Taxes	<ol> <li>SBR</li> <li>Quarterly Report of Taxes and Duties Availment</li> </ol>
	<ul><li>(QRTDA)</li><li>3. Statement of Account/Assessment from Bureau of Customs (BOC)</li></ul>
7. Tax Subsidy	1. Financial Incentives Review Board resolution
	<ul> <li>For NGAs (including SUCs):</li> <li>1. SBR</li> <li>2. Quarterly Report of Taxes and Duties Availment (QRTDA)</li> <li>3. Tax Subsidy Availment Certificate/ Statement of Accounts/Assessment Notices issued by BOC/BIR</li> </ul>
	<ul> <li>For GOCCs:</li> <li>SBR</li> <li>QRTDA</li> <li>Certification of entitlement to subsidy issued by FIRB</li> <li>Tax Subsidy Availment Certificate/Statement of Accounts/Assessment Notices issued by BOC/BIR</li> </ul>
8. Special Account in the General Fund (SAGF)	<ol> <li>SBR</li> <li>BED 1</li> <li>BED 2</li> <li>BED 3</li> <li>BTr Certification on the available balance of SAGF/Certification of receipt or deposits from the BTr</li> </ol>



DBM Service	Documentary Requirements
9. Modification in the Allotments Issued	<ol> <li>SBR</li> <li>Latest SAOODB - FAR 1</li> <li>BED 1, as revised</li> <li>BED 2, as revised</li> <li>Justification for the proposed modification</li> <li>Certification of Actual Deficiency and Sources of Funds signed by the Budget Officer, identifying the affected P/A/Ps and objects of Expenditure ("From" and "To") – (Attachment 3)</li> </ol>
10. Use of Savings for Augmentation of Deficient P/A/Ps	<ul> <li>For OP Approval:</li> <li>1. SBR</li> <li>2. FAR No. 1 – SAAODB</li> <li>3. FAR No. 1A – SAAODBOE</li> <li>4. BED No. 1 – Financial Plan</li> <li>5. BED No. 2 – Physical Plan</li> <li>6. Certification on how the savings were generated pursuant to existing guidelines</li> <li>7. Justification</li> <li>8. Details of Savings and Augmentation of Deficient P/A/Ps</li> <li>For Release of Funds:</li> </ul>
11. Additional NCA/s	<ol> <li>OP Approval</li> <li>SBR</li> <li>List of Due and Demandable Accounts Payable - Advice to Debit Account (LDDAP-ADA)</li> <li>FAR 1</li> <li>FAR 3, if applicable</li> <li>FAR 4</li> <li>BED 3</li> <li>Latest Book/Bank balances</li> <li>Bank Certification of Lapsed NCA, if applicable</li> </ol>
12. Trust Receipts (includes donations 1 year or less)	<ol> <li>SBR</li> <li>BTr Certification/Certified True Copy of Deposit Slip validated by bank/Proof of receipt of trust or Official Receipt</li> <li>Additional Supporting Documents (depending on type of request):</li> <li><u>Release of 10% Retention Money</u> <ul> <li>a) Certificate of Final Acceptance</li> <li>b) Trust Utilization Report i.e., Summary of Trust Fund Receipts Against Disbursement</li> </ul> </li> </ol>
	For BAC Honoraria a) Payroll for payment of BAC Honoraria



DBM Service	Documentary Requirements
	<ul> <li>b) Certified List of Awarded Contracts/Projects with date of award</li> </ul>
	<ul> <li>For refund of guarantee deposits to Utility Providers</li> <li>a) Demand Letter from the utility provider/s</li> <li>b) Certificate of Completion and/or Acceptance</li> </ul>
	<ul> <li>For refund of bidding documents to contractors due to cancellation of project/s or failure of bidding (sec. 41 of RA 9184)</li> <li>a) Certified True Copy of the declaration of failure of bidding by the Head of Procuring Entity (HOPE)</li> <li>b) Demand letter from the Contractors</li> </ul>
	<ul> <li>For Inter-agency Transferred Funds         <ul> <li>a) Memorandum of Agreement, if applicable</li> <li>b) Approved extension of implementation period, if applicable</li> </ul> </li> </ul>
	<u>For Bidders/Performance Bonds; Bid/Performance</u> <u>Security</u> a) Agency certification that the undertaking or obligation has been faithfully performed or terminated, as the case may be
13. Payment of Tax Refund (Bureau of Internal Revenue and BOC)	<ol> <li>SBR</li> <li>BTr Certification and BTr Journal Entry Voucher (JEV) effecting adjustment of deposits to trust account</li> </ol>
	Additional Supporting documents:
	<ul> <li><u>For VAT Claims:</u></li> <li>a) Signed Report of NCA utilization/disbursement of initial 50% NCA release</li> <li>b) Pending claims for VAT refund for additional release of funds</li> </ul>
	For Non-VAT Claims: a) List of Tax Refund Payables by Taxpayer and Type of Tax
14. Payment of Rewards to Informant on Violators of Internal Revenue, Tariff and Custom Laws, Rules and Regulations	<ol> <li>SBR</li> <li>Resolution of the BIR or BOC Revenue Performance Evaluation Board (RPEB) duly endorsed by the Department of Finance (DOF)</li> <li>BTr Certification and BTr JEV effecting adjustment of deposits to trust account</li> </ol>



DBM Service	Documentary Requirements
15. Release of Budgetary Support to GOCCs	<ol> <li>SBR</li> <li>BED 1</li> <li>BED 2</li> <li>BED 3</li> <li>Latest Cash Flow Statement</li> <li>Justification</li> <li>Other supporting documents (e.g. list of projects and implementing units, project profile, list of equipment, if applicable)</li> </ol>



## 2. Release of Other Authorities

These pertain to other authorities prepared by the Budget and Management Bureaus aside from releasing of obligational and disbursement authorities. These include authorities on evaluation of Corporate Operating Budget of GOCCs, issuance of Ceiling, and funding of Multi-Year Projects. The classification of service is considered highly technical since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof.

Office or Division: Classification:	Budget and Management Bureaus (A, B, C, D, E, and F), Office of the Undersecretary for Budget Preparation and Execution (BPE) Group, Office of the Secretary (OSEC), Administrative Service-Central Records Division (AS-CRD)			
	Highly Technical			
Type of Transaction:	G2G - Government to Gov			e evel ether
Who may avail:	All National Government A Government Instrumentali		US, SUCS, GUCC	s, and other
CHECKLIST OF	REQUIREMENTS	TYPE ANI	D NUMBER OF COPY	WHERE TO SECURE
See Table A2 for the app based on the nature of th		One (1) original signed copy and complete set		Requesting entity unless indicated otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request with complete documentary requirements to AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to the BMB/s concerned.</li> </ol>	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	2. Receive, record, and transmit the request to the Division concerned.	None	10 minutes	<i>AO/ADAS</i> BMBs A-F
3. None	<ul> <li>3. Evaluate the request and prepare the following action documents:</li> <li>➤ Memorandum for the Secretary (MFS)</li> <li>➤ Letter of</li> </ul>	None	13 working days, 6 hours, 40 minutes	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS



	Approval or Recommendatio n/ Authority to purchase Motor Vehicle (MV)/ Memorandum to the Office of the President/ Multi- Year Contractual Authority (MYCA)/ Forward Obligational Authority (FOA)/ Letter of Commitment (LOC)/ Notice of Organization, Staffing and Compensation (NOSCA). 3.1 If incomplete documentary requirements, prepare DMS reply document or letter to		BMBs A-F
4 Nana 4	agency.	Nega	
4. None 4.	documents. 4.1 If incomplete documentary requirements, review and endorse the DMS reply document or	None	Supervising BMS, Chief BMS BMBs A-F
5. None 5.	letter to agency. . Review and	None	Assistant Director,
5.1 If submitted incomplete documentary	recommend approval of the action documents.		Director BMBs A-F
requirements, prepare and submit	5.1 If incomplete documentary requirements, recommend		
requested	approval/approve		



documents.	the DMS reply document or letter to agency.			
6. None	<ol> <li>Review and approve the action documents.</li> </ol>	None	3 working days	Undersecretary BPE Group
7. None	<ol> <li>Review and approve the action documents.</li> </ol>	None	3 working days	Executive Assistant (EA) VI, DBM Secretary OSEC
<ul> <li>8. Receive action document/s from OSEC-CPRU.</li> <li>8.1 Authorized agency liaison officer to sign on the receiving copy of the released documents.</li> </ul>	8. Release the Letter of Approval or Recommendation/ Authority to purchase MV/ Memorandum to OP/ MYCA/FOA/ LOC/NOSCA.	None	10 minutes	EA II OSEC-CPRU
TOTAL			20 working days	

## Table A2- Documentary Requirements for the Release of Other Authorities

DBM Service	Documentary Requirements
<ol> <li>Organization and Compensation</li></ol>	<ul> <li>For GOCCs:</li></ul>
Matters for GOCCs and Military/	<u>Staffing</u> <li>Agency Request</li> <li>Board Approval</li> <li>Personnel Services Cost/Financial Implication</li> <li>Justification</li> <li>Existing and proposed organizational structure (if applicable)</li> <li>Latest Plantilla of Position</li> <li>In the case of Military/Uniformed Personnel:</li>
Uniformed Personnel	<u>Rank Distribution/Modification</u> <li>Agency Request</li> <li>Endorsement of the agency request by the Department Secretary</li> <li>Approval of the rank distribution/modification by the Department Secretary in the case of agencies under the Department of National Defense as well as the Bureau of Fire Protection and the Bureau of Jail</li>



DBM Service	Documentary Requirements
	<ul> <li>Management and Penology under the Department of the Interior and Local Government (DILG), and Bureau of Corrections (BuCor) under the Department of Justice.</li> <li>4. Approval of the rank distribution/modification by the National Police Commission in the case of the Philippine National Police under the DILG</li> <li>5. Proposed Rank Distribution vis-a-vis existing rank structure</li> <li>6. Old and new organizational structure</li> <li>7. Justification</li> </ul>
2. Creation/ Reclassification/ Conversion/Upgrading of Positions/ Other Staffing Modification Actions (For MSU and UP System)	<ol> <li>Agency Request (including the Legal basis/Justification, funding source, rationale, and background of the proposal)</li> <li>Description of the positions involved, which include the following:         <ul> <li>a. Number of positions</li> <li>b. Position title/salary grade/unique item number, as necessary</li> <li>c. Functions/duties/responsibilities of the proposed positions</li> <li>d. Organizational deployment of the proposed positions</li> <li>e. Computation of PS requirement</li> <li>f. Similar filled items (permanent/casual/contractual) in the unit concerned, as necessary</li> </ul> </li> <li>Board Approval</li> <li>Other documentary requirements under existing guidelines</li> </ol>
3. Evaluation of Corporate Operating Budget (COB)	<ol> <li>COB (Including Agency transmittal letter, Board Resolution/ Board Certificate approving the COB and duly accomplished DBM forms per Corporate Budget Call issued for the year)</li> </ol>
4. Issuance of Cash Disbursement Ceiling	<ol> <li>Agency Request</li> <li>Accountability reports as consolidated by the DFA or DOLE Home Office i.e., FSP Monthly Report of Income</li> <li>BTr certification on actual income collected</li> <li>Certified list of allotments and corresponding obligations incurred for the specific funds against which the disbursements shall be applied</li> </ol>
Funding of Multi-Year Projects	



DBM Service	Documentary Requirements
4. Multi-Year Contracting Authority (MYCA) for Foreign Assisted Projects (FAPs)/Locally Funded Projects (LFPs)	<ol> <li>Agency Request</li> <li>Request for MYCA Form including a confirmation on the agency commitment</li> <li>Funding Strategy/Medium Term Expenditure Program</li> <li>Approval of the projects by:         <ul> <li>For projects costing Php 1 billion and above: INFRACOM or NEDA Board or DBCC</li> <li>For projects costing below Php 1 billion: Agency Head, supported with summary of project benefits including economic viability and technical justification, and details of expected output and outcome</li> </ul> </li> <li>Certification of the Agency Head that any procurement activity pertaining to the project to be covered by the MYCA has not been started as of date of request</li> <li>Approved loan agreement for FAPs, when applicable</li> <li>Clearances/endorsements from various agencies, but not limited to the following:         <ul> <li>DICT endorsement of computerization projects</li> <li>NTC clearance for acquisition of project location with geo-tagged map or electronic photograph of the project location with certification</li> </ul> </li> </ol>
	<ul> <li>In the case of AFPMP:</li> <li>1. OP approval</li> <li>2. Request for MYCA including a confirmation on the agency commitment</li> <li>3. Funding Strategy/Medium Term Expenditure Program</li> </ul>
5. Request for Letter of Commitment (LOC) for PPP Projects	<ol> <li>Agency Request</li> <li>Request for LOC including a confirmation on the agency commitment</li> <li>Copy of NEDA Board Resolution approving the PPP project</li> <li>Joint Certification by the DOF and the PPP Center on the list of obligations and corresponding amounts committed by the NG for the PPP project</li> <li>Agency Budget Strategy for the NG obligations in the PPP project</li> <li>Agency Summary of the PPP Project term sheet containing its technical, economic, financial, social and environmental appraisal aspects</li> <li>Status of Project i.e. % of completion</li> </ol>



DBM Service	Documentary Requirements
6. Confirmation of Funding Strategy	<ol> <li>Agency Request</li> <li>NEDA Project Evaluation Report (PER) containing the Multi-Year Funding Requirement with Annual Breakdown</li> <li>Agency Public Investment Program (PIP)</li> <li>Accomplished Funding Strategy Form</li> </ol>
7. Issuance of Forward Obligational Authority (FOA) for FAPs	<ol> <li>Agency Request Letter of Request for FOA</li> <li>ICC-CC and/or NEDA Board Action Letters addressed to the Secretary of the NGA/IA</li> <li>Project Evaluation Report (PER)</li> <li>Appraisal Report or Minutes of Technical Discussions</li> </ol>
8. Authority to Purchase Motor Vehicles (excluded in the Confirmation Letter issued during the FY Budget Preparation or with changes in the details and number as originally specified in the said letter)	<ol> <li>Agency Request for Authority to Purchase MV</li> <li>Approved Annual Procurement Plan</li> <li>Justification for the acquisition of the vehicle(s) disclosing the quantity, specifications and cost of vehicle(s) and proposed deployment by organizational unit/user official</li> <li>Inventory and Inspection Report of Unserviceable Equipment covering the vehicle intended to be replaced</li> <li>Duly accomplished Motor Vehicles Inventory Form</li> <li>OP Approval, if applicable (e.g., Luxury Vehicles, Military Vehicles)</li> <li>Additional requirement for items charged against other Funding Sources (such as Trust Fund, Trust Receipt, Trust Liability Account, Special Accounts in the General Fund):         <ul> <li>a) BTr Certification of deposited collections</li> </ul> </li> <li>Additional requirements for SUCs:         <ul> <li>a) Board Resolution approving the motor vehicle acquisition</li> <li>b) Board approved operating budget (regular/ supplemental)</li> </ul> </li> <li>Additional requirement for LWDs:         <ul> <li>a) Board Resolution</li> <li>b) Corporate Operating Budget</li> <li>c) DPWH Endorsement</li> </ul> </li> <li>Additional requirement for attached agencies, including GOCCs and GFIs:         <ul> <li>a) Endorsement by the Department where they are attached to as provided under BC 2019-2</li> </ul> </li> </ol>



DBM Service	Documentary Requirements
9. Rental of Motor Vehicles	<ol> <li>Agency Request for Authority to Rent MV</li> <li>Detailed justification for the rental of the vehicle(s) including the duration of the specific program, project and activity for which the vehicle(s) will be rented</li> <li>Number, type and specifications of vehicle(s) to be rented and the proposed rate(s)</li> <li>Certification of availability of funds</li> </ol>



## 3. Release of Other Authorities: Minor Organization for GOCCs

This pertains to other authorities prepared by the Budget and Management Bureaus aside from releasing of obligational and disbursement authorities. This includes authorities on minor organization for GOCCs. The service requires more than 20 working processing days since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof.

Office or Division:	Budget and Management Bureau (BMB)-C, BPE-FGH, OSEC, Administrative				
Classification:	Service-Central Records Division (AS-CRD) Highly Technical				
Type of Transaction:	G2G - Government to Government				
Who may avail:	GOCCs				
· · · · · · · · · · · · · · · · · · ·	REQUIREMENTS		D NUMBER OF	WHERE TO	
CHECKLIST OF	REQUIREMENTS		COPY	SECURE	
<ol> <li>Agency Request</li> <li>Board Approval</li> <li>Personnel Services of Implication</li> <li>Justification</li> <li>Plantilla of Positions</li> <li>Staffing Pattern</li> <li>Organizational Struct</li> <li>Functional Statement</li> </ol>	ture	One (1) original signed copy and complete set		Requesting government entity unless indicated otherwise.	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit request to AS-CRD.       1.         1.1 Receive the Document Management System (DMS)-generated acknowledg ement receipt (AR).       1.	Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to BMB-C.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD	
2. None 2	<ol> <li>Receive and record the request.</li> </ol>	None	10 minutes	AO/ADAS BMB-C	



3. None	<ul> <li>3. Evaluate the request and prepare the following action documents:</li> <li>Memorandum for the Secretary</li> <li>Letter of approval/letter to GOCC and memorandum for the Secretary.</li> <li>3.1 If incomplete documentary requirements, memorand PM2</li> </ul>	None	30 working days	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS BMB-C
	prepare DMS reply document or letter to agency.			
4. None	<ul> <li>4. Review the action documents.</li> <li>4.1 If incomplete documentary requirements, review and endorse the DMS reply document or letter to agency.</li> </ul>	None		Supervising BMS, Chief BMS BMB-C
<ol> <li>None</li> <li>If submitted incomplete documentary requirements, prepare and submit requested documents.</li> </ol>	<ul> <li>5. Review and recommend the action documents.</li> <li>5.1 If incomplete documentary requirements, recommend approval/approve the DMS reply document or letter to agency.</li> </ul>	None		Assistant Director, Director BMB-C
6. None	<ol> <li>Review and approve the letter of approval/letter to</li> </ol>	None	3 working days	Undersecretary BPE Group
	GOCC.	None	3 working days	Executive Assistant (EA) VI, DBM Secretary



				OSEC
7. Receive action document/s from OSEC- CPRU.	7. Release the letter of approval/letter to GOCC.	None	10 minutes	<i>EA II</i> OSEC-CPRU
TOTAL			36 working days, 1 hour, 20 minutes*	
*The service requires more than 20 working processing days since it requires the use of technical knowledge, specialized skills				

and/or training in the processing and/or evaluation thereof.



## 4. Release of Other Authorities: Major Organization for GOCCs

These pertain to other authorities prepared by the Budget and Management Bureaus aside from releasing of obligational and disbursement authorities. These include authorities on major organization and compensation matters of GOCCs. The service requires more than 20 working processing days since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof.

Office	or Division:	Budget and Management Bureau (BMB)-C, BPE-FGH, Office of the Secretary (OSEC), Administrative Service-Central Records Division (AS-CRD)			
Classi	ification:	Highly Technical	e Service-Centr	al Records Divisio	n (AS-CRD)
	of Transaction:	G2G - Government to C	Government		
	nay avail:	GOCCs			
	CHECKLIST OF R	EQUIREMENTS		NUMBER OF	WHERE TO SECURE
2. Bos 3. Per Imp 4. Jus 5. Pla 6. Sta 7. Org	ency Request ard Approval rsonnel Services C plication stification antilla of Positions affing Pattern ganizational Structo nctional Statement	ure	COPY One (1) original signed copy and complete set		Requesting government entity unless indicated otherwise.
CL	LIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
AS	bmit request to G-CRD. I Receive the Document Management System (DMS)- generated acknowledgem ent receipt (AR).	2. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to BMB- C.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. Non		2. Receive and record the request.	None	10 minutes	AO/ADAS BMB-C
3. Nor	ne	3. Evaluate the request and prepare the following action documents:	None		Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior



				<b>-</b>
	<ul> <li>Memorandum for the Secretary</li> <li>Letter of approval/letter to GOCC/ Memorandum to OP/ Organizational Chart/Staffing Summary/ Functional Statements/ Compensation structure</li> <li>3.1 If incomplete documentary requirements,</li> </ul>		60 working days	BMS BMB-C
	prepare DMS reply document or letter to agency.		uays	
4. None	<ul> <li>4. Review the action documents.</li> <li>4.1 If incomplete documentary requirements, review and endorse the DMS reply document or letter to agency.</li> </ul>	None		Supervising BMS, Chief BMS BMB-C
<ol> <li>None</li> <li>5.1 If submitted incomplete documentary requirements, prepare and submit requested documents.</li> </ol>	<ol> <li>Review and recommend the action documents.</li> <li>5.1 If incomplete documentary requirements, recommend approval/ approve the DMS reply document or letter to agency.</li> </ol>	None		Assistant Director, Director BMB-C



6. None	6. Review and approve the action	None	3 working days	Undersecretary BPE Group
	documents.	None	3 working days	Executive Assistant (EA) VI, DBM Secretary OSEC
7. Receive action document/s from OSEC-CPRU.	7. Release the letterof approval/letter to GOCC/ Memorandum to OP/ Organizational Chart/Staffing Summary/ Functional Statements/ Compensation structure.	None	10 minutes	<i>EA II</i> OSEC-CPRU
TOTAL			66 working days, 1 hour, 20 minutes*	
	han 20 working processing day ing and/or evaluation thereof.	ys since it requires t	the use of technical i	knowledge, specialized skills



# 5. Release against the Contingent Fund, Unprogrammed Appropriations, and National Disaster Risk Reduction and Management Fund

Contingent Fund shall be used exclusively for requirements of new and/or urgent projects and activities that need to be implemented during the year, except for the purchase of motor vehicles, including any improvements thereon. All releases from this fund require the prior approval of the President. The Unprogrammed Appropriations provide standby authority to incur additional agency obligations for priority programs or projects when revenue collection exceed targets, and when additional grants or foreign funds are generated. The National Disaster Risk Reduction and Management Fund shall be used for disaster risk reduction or mitigation, prevention and preparedness activities, as well as, relief, recovery, reconstruction and other works or services in connection with natural or human-induced calamities.

Office or Division: Classification:	Budget and Management Bureaus (BMBs)- A, B, C, D, E, and F, Budget Technical Bureau (BTB), Office of the Undersecretary for Budget Preparation and Execution (BPE) Group, Office of the Secretary (OSEC)				
		Highly Technical			
Type of Transaction:	G2G - Government to Go				
Who may avail:		Agencies, LGUs, SUCs, GOC	Cs, and other		
	Government Instrumental				
CHECKLIST OF F	(EQUIREMENTS	TYPE AND NUMBER OF COPY	WHERE TO SECURE		
<ul> <li><u>Contingent Fund:</u> <ol> <li>Special Budget Request</li> <li>Budget Execution Docu</li> <li>BED 2</li> <li>BED 3</li> </ol> </li> <li>Approval by the Office of Executory decision of content of the Releases from Unprogrammal and the corresponding reveal the corresponding reveal the corresponding reveal the BED 1</li> <li>BED 1</li> <li>BED 2</li> <li>BED 3</li> </ul> b) New revenue collection 1. SBR <ul> <li>Certification that remitted from a particular revenue the corresponding reveal the correspondin</li></ul>	ment (BED) 1 of the President/Final and ompetent authority <u>med Appropriations:</u> lections: ed collections to the BTr le source has exceeded nue collections target	One (1) original signed copy and complete set	Requesting government entity unless indicated otherwise		
original revenue col 3. BED 1 4. BED 2	part of, nor included in, the lection targets reflected				
5. BED 3	51				



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<ul> <li>c) Approved loans for FAPs <ol> <li>SBR</li> <li>BED 1</li> <li>BED 2</li> <li>Project Profile</li> <li>Approved Loan Agreement</li> <li>Approved Loan Effectivity issued by the DOF</li> </ol> </li> <li>For Risk Management Program for Public-Private Partnership Projects: <ol> <li>SBR</li> <li>BED 3</li> <li>BTr Certification on excess income generated by the National Government (NG)</li> <li>DBCC approval of the use of the Unprogrammed Appropriations and the DBCC-TWG on Contingent Liabilities</li> <li>In case of obligations assumed by GOCCs, performance undertaking or similar instrument by the agency concerned confirming that the NG will assume obligations in the case of default by the GOCC, if applicable</li> </ol></li></ul>				
<ul> <li>Reduction and Manage disasters or the approp international crises, if a</li> <li>7. Other documentary req</li> </ul>	if applicable the National Disaster Risk ement Council for local riate agency for			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request to AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledgement receipt (AR).</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to the BMB/s concerned.</li> </ol>	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	2. Receive and record the request.	None	10 minutes	<i>AO/ADAS</i> BMBs A-F



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3. None	<ul> <li>3. Evaluate the request and prepare action document/s.</li> <li>3.1 If incomplete documentary requirements, prepare DMS reply document or letter to agency.</li> </ul>	None	12 working days, 6 hours, 40 minutes	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS BMBs A-F
4. None	<ul> <li>4. Review action document/s.</li> <li>4.1 If incomplete documentary requirements, review and endorse the DMS reply document or letter to agency.</li> </ul>	None		Supervising BMS, Chief BMS BMBs A-F
<ol> <li>5. None</li> <li>5.1 If submitted incomplete documentary requirements, prepare and submit requested documents.</li> </ol>	<ul> <li>5. Review and recommend action document/s for approval.</li> <li>5.1 If incomplete documentary requirements, recommend approval/ approve the DMS reply document or letter to agency.</li> </ul>	None		Assistant Director, Director BMBs A-F
6. None	<ol> <li>Process the Debit Voucher (DV) for the Request of Fund Release against Contingent Fund (CF), Unprogrammed Appropriations (UA), and National Disaster Risk Reduction and Management Fund.</li> </ol>	None	1 working day	BMAN, BMS II, Senior BMS, Chief BMS BTB BMAN, BMS II, Senior BMS, Supervising BMS, Chief BMS BMB-E (for NDRRMF)



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7. None	7. Review and approve the DV.	None		Director BTB/
				<i>Director</i> BMB-E (for NDRRMF)
8. None	8. Review and approve the DV.	None	3 working days	Undersecretary BPE Group
		None	3 working days	Executive Assistant (EA) VI, DBM Secretary OSEC
<ol> <li>Receive action document/s from OSEC-CPRU.</li> </ol>	9. Release the approved DV.	None	10 minutes	<i>EA II</i> OSEC-CPRU
TOTAL			20 working days	



# 6. Release against the Local Government Support Fund – Conditional Matching Grant to Provinces for Road and Bridge Repair (LGSF-CMGP)

The Department of the Interior and Local Government submits endorsement to the DBM for fund release chargeable against the LGSF-CMGP. Upon evaluation of the endorsement based on the existing laws, rules and regulations, the Office of the Secretary-Technical Review Unit (OSEC-TRU) shall recommend to the Secretary the release of funds or shall inform the DILG should a ground for denial be found.

Office or Division:	Administrative Service-Central Records Division (AS-CRD), Office of the Undersecretary for Budget Preparation and Execution Group (BPE), Office of the Secretary (OSEC), OSEC-technical Review Unit (TRU), OSEC-Central Processing Unit (CPRU)			
Classification:	Highly Technical			
Type of Transaction:	G2G – Government to G	overnment (l	Between DILG an	d DBM)
Who may avail:	Appropriations Act (GAA)	), Republic A	Act (RA) No. 1151	,
CHECKLIST OF	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
Endorsement of DILG strelease of funds for LGS	Secretary regarding the F-CMPG	One (1) ori	ginal copy	DILG-Office of the Secretary
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>DILG submits endorsement letter to the AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS-generated AR; and transmit the hardcopy to OSEC.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	<ul><li>2a. Receive and record the request</li><li>2b. Evaluate the request and prepare the draft action document/s.</li></ul>	None	9 working days	Executive Assistant (EA) II, EA V OSEC
3. None	<ol> <li>Review draft action documents and endorse the same to the Secretary.</li> </ol>	None	1 working day	Concurrent Chief of Staff and Assistant Secretary OSEC-TRU
4. None	4. Review and recommend action on the draft action	None	2 working days	Undersecretary BPE Group



	document/s.			
5. None	5. Review and act on the action document/s, including signing of the budget release documents.	None	3 working days	EA VI, Secretary OSEC
6. None	<ul> <li>6. Package and release budget release documents to the following agencies:</li> <li>SARO, ANCAI: Bureau of the Treasury</li> <li>NCA: Government Servicing Bank</li> </ul>	None	4 hours	EA II OSEC-CPRU
TOTAL			15 working days, 5 hours	



# 7. Release against the Local Government Support Fund– Financial Assistance to Local Government Units (LGSF-FA to LGUs)

Requesting LGU submits its request for financial assistance to the DBM. Upon receipt of the request, the OSEC-TRU evaluates the request based on existing laws, rules and regulations, prioritization<sup>2</sup>, and just and equitable distribution. After which, the OSEC-TRU shall recommend to the Secretary the release of funds for the identified LGUs. If the LGU is not included in the list of identified beneficiary LGUs, a letter shall be sent to the requesting LGU to inform them of such.

Office or Division:	Administrative Service-Central Records Division (AS-CRD), Office of the Undersecretary for Budget Preparation and Execution Group (BPE), Office of the Secretary (OSEC), OSEC-Technical Review Unit (TRU), OSEC-Central Processing Unit (CPRU) Highly Technical			
Type of Transaction:	G2G – Government f	to Covernment		
Type of Transaction.	(Between LGU and E			
Who may avail:	Local Government U	/		
CHECKLIST OF R		TYPE AND NUMBER OF	WHERE TO SECURE	
•••••••••••		COPY		
<ul> <li>concreting, rehabilitation</li> <li>improvement of any of t</li> <li>a) Local roads and</li> <li>b) Public markets;</li> <li>c) Slaughterhouses</li> <li>d) Multi-purpose bite</li> <li>e) Multi-purpose pation</li> <li>f) Drainage canals</li> <li>g) Sea wall/ river with</li> <li>h) Water system pringered 1 stand-alor</li> <li>i) Evacuation cent</li> <li>j) Public parks;</li> <li>k) Fish ports; and</li> <li>l) Post-harvest face</li> </ul>	for Construction, ation, repair of the following: /or bridges; s; uildings/halls; avements; s; vall; rojects including one water points;	One (1) original copy	Templates of the various forms are provided under LBC No. 131, which may be accessed through the DBM website.	
<ol> <li>Signed request lett stating the program location and amoun request covers two projects, a list of pr projects in order of LGU shall be provi- letter;</li> </ol>	n/project title, nt. In case the (2) or more ograms and/or the priorities of the			

<sup>&</sup>lt;sup>2</sup> Pursuant to items 1.0 and 3.14 of Local Budget Circular No. 131, dated 08 January 2021, entitled "Guidelines On The Release And Utilization Of The Local Government Support Fund - Financial Assistance To Local Government Units In The FY 2021 General Appropriations Act, Republic Act No. 11518"



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2. Duly notarized omnibus sworn	
statement following the template provided in Annex B1 of LBC No. 131;	
3. Signed LGU Contact Details by the	
LCE following the template provided in	
Annex B2 of LBC No. 131;	
If LGU is a recipient FYs 2016-2020 LGSF-	
FA to LGUs:	
4. Report of Fund Utilization and Status of Program/Project Implementation	
following the template provided in	
Annex C of LBC No. 131;	
If LGU has unobligated balances from FYs	
2016-2019 LGSF-FA to LGUs:	
5. Certification attesting that the balances	
from FYs 2016-2019 LGSF-FA to LGUs have already been returned to	
the National Treasury, together with the	
corresponding proof of reversion of	
unobligated balances (e.g., disbursement voucher/check, deposit	
slip, or official receipt from the BTr.	
Specific requirements for purchase of	
Specific requirements for purchase of ambulance, trucks, mini dump trucks, multi-	
purpose vehicles, or multicabs:	
1. Signed request letter by the LCE	
stating the program/project title, location and amount. In case the	
request covers two (2) or more	
projects, a list of programs and/or	
projects in order of the priorities of the LGU shall be provided in the request	
letter;	
2. Duly notarized omnibus sworn	
statement following the template provided in Annex B3 of LBC No. 131;	
3. Project Profile for vehicles following the	
template provided in Annex B4 of LBC	
No. 131; 4. Inventory of Motor Vehicles following	
the template in Annex B5 of LBC No.	
131;	
5. Signed LGU Contact Details by the LCE following the template provided in	
Annex B2 of LBC No. 131;	
If LGU is a recipient FYs 2016-2020 LGSF- FA to LGUs:	



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<ol> <li>Report of Fund Utilization and Status of Program/Project Implementation following the template provided in Annex C of LBC No. 131;</li> </ol>	
<ul> <li>If LGU has unobligated balances from FYs 2016-2019 LGSF-FA to LGUs:</li> <li>7. Certification attesting that the balances from FYs 2016-2019 LGSF-FA to LGUs have already been returned to the National Treasury, together with the corresponding proof of reversion of unobligated balances (e.g., disbursement voucher/check, deposit slip, or official receipt from the BTr.</li> </ul>	
<ul> <li>Specific requirements for street lighting or barangay electrification:</li> <li>1. Signed request letter by the LCE stating the program/project title, location (i.e., list of barangays covered by the street lighting or electrification) and amount. In case the request covers two (2) or more projects, a list of programs and/or projects in order of the priorities of the LGU shall be provided in the request letter;</li> <li>2. Duly notarized omnibus sworn statement following the template provided in Annex B6 of LBC No. 131;</li> <li>3. Signed LGU Contact Details by the LCE following the template provided in Annex B2 of LBC No. 131;</li> </ul>	
<ul> <li>If LGU is a recipient FYs 2016-2020 LGSF- FA to LGUs:</li> <li>4. Report of Fund Utilization and Status of Program/Project Implementation following the template provided in Annex C of LBC No. 131;</li> </ul>	
<ul> <li>If LGU has unobligated balances from FYs 2016-2019 LGSF-FA to LGUs:</li> <li>5. Certification attesting that the balances from FYs 2016-2019 LGSF-FA to LGUs have already been returned to the National Treasury, together with the corresponding proof of reversion of unobligated balances (e.g., disbursement voucher/check, deposit slip, or official receipt from the BTr.</li> </ul>	



Specific requirements for Purchase of medical equipment; Financial assistance of for health and sports program; Assistance programs and projects for education, health and social protection in light of the COVID- 19 pandemic; and Assistance to indigent individuals in any of the following forms: a) medical; b) burial; c) transportation; d) food assistance; e) cash for work; and f) educational assistance.		
<ol> <li>Signed request letter by the LCE stating the program/project title, location (i.e., list of barangays covered by the street lighting or electrification) and amount. In case the request covers two (2) or more projects, a list of programs and/or projects in order of the priorities of the LGU shall be provided in the request letter;</li> <li>Duly notarized omnibus sworn statement following the template provided in Annex B3 of LBC No. 131;</li> <li>Project Profile/Proposal following the template provided in Annex B7 of LBC No. 131;</li> <li>Signed LGU Contact Details by the LCE following the template provided in Annex B2 of LBC No. 131;</li> </ol>		
<ul> <li>If LGU is a recipient FYs 2016-2020 LGSF- FA to LGUs:</li> <li>5. Report of Fund Utilization and Status of Program/Project Implementation following the template provided in Annex C of LBC No. 131;</li> </ul>		
<ul> <li>If LGU has unobligated balances from FYs 2016-2019 LGSF-FA to LGUs:</li> <li>6. Certification attesting that the balances from FYs 2016-2019 LGSF-FA to LGUs have already been returned to the National Treasury, together with the corresponding proof of reversion of unobligated balances (e.g., disbursement voucher/check, deposit slip, or official receipt from the BTr.</li> </ul>	60	



Note:         It is understood that only requests shall be evaluated by the DBM. Requests that are shown to have been prepared and/or submitted by third parties, e.g., fixers, middlemen, and facilitators, shall be immediately denied.         FEES TO BE PAID         PROCESSIN G TIME         UNIT/DIVISION/ PERSON RESPONSIBLE           1.         LGU submits request to AS- CRD.         1. Receive the and upload the complete set of documents using the DMS: generated AR; and upload the request and prepare division         None         within 1 hour         Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V           1.1 Receive the Document (DMS)- generated AR; acknowledge- ment receipt (AR).         2.         Receive and record the request.         None         9 working days         Budget and Management Specialist (BMS) I, EA II, EA III OSEC           2. None         2. Receive and record the request.         None         9 working days         Budget and Management Specialist (BMS) I, EA II, EA III OSEC           3. None         3. Review draft action documents, and enforse the same to documents, including signing of the budget release documents, including signing of the budget release documents, including signing of the budget release documents, including         None         1 working days         EA II OSEC-CPRU					(1930)
CLIENT STEPSAGENCY ACTIONBE PAIDG TIMEPERSON RESPONSIBLE1. LGU submits request to AS- CRD.1. Receive the request to AS- CRD.1. Receive the complete set of documents using the DMS: generated acknowledge- ment receipt (AR).1.1 Receive the DMS: generated AR; and the hardcopy to OSEC.Nonewithin 1 hour within 1 hour Administrative Assistant (ADAS), and Administrative Officer (AO) I, III and V AS-CRD2. None2a. Receive and record the request.None9 working daysBudget and Management Specialist (BMS), I.EA II, OSEC2. None2a. Receive and request and prepare the draft action documents actionNone9 working daysBudget and Management Specialist (BMS), I.EA II, OSEC3. None3. Review draft request and prepare the draft action documents action on the daction on the dation of document/s, including signing of the budget release documents.A hoursEA VI, Secretary OSEC6. None6. Package and release budgetNone4 hoursEA III OSEC-CPRU	shall be evaluated by the DBM. Requests that are shown to have been prepared and/or submitted by third parties, e.g., fixers, middlemen, and facilitators, shall be				
request to AS- CRD.       request, scan and upload the complete set of documents using the DMS; issue the DMS; issue the DMS; generated AR; and transmit acknowledge- ment receipt (AR).       (ADAS) I, and Administrative Officer (AO) I, II and V AS-CRD         2. None       2a. Receive and record the request.       9 working days       Budget and Management Specialist (BMS) I, EA II, EA III OSEC         3. None       3. Review and prepare the draft action document/s.       None       1 working days       Concurrent Chief of Staff and Assistant Secretary OSEC-TRU         4. None       4. Review and record the seretary.       None       2 working days       Undersecretary BPE Group         5. None       5. Review and recommend action document/s, including signing of the budget release documents.       None       3 working days       Undersecretary BPE Group         6. None       6. None       6. Package and release budget       None       4 hours       EA III OSEC	CLIENT STEPS	AGENCY ACTION			
record the request.       days       Specialist (BMS) I, EA II, EA III         2b. Evaluate the request and prepare the draft action document/s.       None       1 working day       Specialist (BMS) I, EA II, EA III         3. None       3. Review draft action documents and endorse the same to the Secretary.       None       1 working day       Concurrent Chief of Staff and Assistant Secretary OSEC-TRU         4. None       4. Review and recommend action on the draft action document/s.       None       2 working days       Undersecretary BPE Group         5. None       5. Review and act on the action document/s. including signing of the budget release documents.       None       3 working days       EA VI, Secretary OSEC         6. None       6. Package and release budget       None       4 hours       EA II OSEC-CPRU	request to AS- CRD. 1.1 Receive the Document Manage-ment System (DMS)- generated acknowledge- ment receipt (AR).	request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to OSEC.			(ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
action documents and endorse the same to the Secretary.dayAssistant Secretary OSEC-TRU4. None4. Review and recommend action on the draft action document/s.None2 working daysUndersecretary BPE Group5. None5. Review and action the action document/s.None3 working daysEA VI, Secretary OSEC5. None5. Review and action document/s, including signing of the budget release documents.None3 working daysEA VI, Secretary OSEC6. None6. Package and release budgetNone4 hoursEA II OSEC-CPRU	2. None	record the request. 2b. Evaluate the request and prepare the draft	None	•	Specialist (BMS) I, EA II, EA III
recommend action on the draft action document/s.daysBPE Group5. None5. Review and act on the action document/s, including signing of the budget release documents.None3 working daysEA VI, Secretary OSEC6. None6. Package and release budgetNone4 hoursEA II OSEC-CPRU	3. None	action documents and endorse the same to	None	-	Assistant Secretary
act on the action document/s, including signing of the budget release documents.       days       OSEC         6. None       6. Package and release budget       None       4 hours       EA II OSEC-CPRU		4. Review and recommend action on the draft action document/s.		days	BPE Group
release budget OSEC-CPRU		act on the action document/s, including signing of the budget release documents.		•	OSEC
	6. None			4 hours	



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	<ul> <li>release documents to the following agencies:</li> <li>SARO, ANCAI: Bureau of the Treasury</li> <li>NCA: Government Servicing Bank</li> </ul>			
7. None	<ul> <li>7. Inform the LGU regarding the action taken on the request through an official communication .</li> <li>If project is a priority project, draft action document/s are SARO and/or NCA. If project is not a priority project, draft action document is return letter.</li> </ul>	None	2 working days	EA II and III, Concurrent Chief of Staff and Assistant Secretary, and Secretary OSEC-CPRU, OSEC-TRU AA IV, ADAS I and VI, and AO I, III and V AS-CRD
TOTAL			17 working days, 5 hours	



## 8. Release against the Local Government Support Fund– Assistance to Cities (LGSF-AC)

Beneficiary highly-urbanized cities, enumerated under the FY 2021 GAA, RA No. 11518, submits its request for financial assistance to the DBM. Upon evaluation of the request based on the existing laws, rules and regulations, the OSEC-TRU shall recommend to the Secretary the release of funds or shall inform them should a ground for denial be found.

Office or Division: Classification: Type of Transaction: Who may avail:	Undersecretary for Bud Secretary (OSEC), Processing Unit (CPRU Highly Technical G2G – Government to	dget Preparation and Execut OSEC-Technical Review J) Government	n (AS-CRD), Office of the tion Group (BPE), Office of the Unit (TRU), OSEC-Central
CHECKLIST OF F	REQUIREMENTS	TYPE AND NUMBER OF COPY	WHERE TO SECURE
<ul> <li>location and fund a the Secretary of the</li> <li>Project Brief signed the template provide No. 133</li> <li>Duly notarized omr following the templa of LBC No. 133</li> <li>Report on Fund Ut Program/Project Im the template provide No. 133, if the cit funding support from LGSF-AC.</li> <li>If the city has unobligate completed programs or the FYs 2018-2020 LGS</li> <li>Certification attestir from FYs 2018-2</li> </ul>	ed by the Local Chief ecifying the project title, illocation addressed to DBM by the LCE following ed in Annex C of LBC nibus sworn statement te provided in Annex D illization and Status of plementation following ed in Annex E of LBC by previously received m the FYs 2018-2020 ed balances from projects funded under SF-AC: ng that the balances 020 LGSF-AC have ned by the city to the together with the	One (1) original copy	Templates of the various forms are provided under the LBC No. 133, which may be accessed through the DBM website.



check. Note: It is understoo	d that only requests			
prepared, signed, and shall be evaluated by th are shown to have b	submitted by the LCE ne DBM. Requests that been prepared and/or parties, e.g., fixers,			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>LGU submits request to AS- CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to OSEC.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I,III and V AS-CRD
2. None	<ul><li>2a. Receive and record the request.</li><li>2b. Evaluate the request and prepare the draft action document/s.</li></ul>	None	9 working days	Executive Assistant (EA) II,EA V OSEC
3. None	3. Review draft action documents and endorse the same to the Secretary.	None	1 working day	Concurrent Chief of Staff andAssistant Secretary OSEC-TRU
4. None	4. Review and recommend action on the draft action document/s.	None	2 working days	Undersecretary BPE Group
5. None	5. Review and act on the action document/s,	None	3 working days	EA VI, Secretary OSEC



	including signing of the budget release documents.			
6. None	<ul> <li>6. Package and release budget release documents to the following agencies:</li> <li>SARO, ANCAI:</li> </ul>	None	4 hours	EA II OSEC-CPRU
	<ul> <li>SARCO, ANCAL</li> <li>Bureau of the Treasury</li> <li>NCA: Government Servicing Bank</li> </ul>			
7. None	7. Inform the LGU regarding the action taken on the request through an official communication.	None	2 working days	EA II and V, Concurrent Chief of Staff and Assistant Secretary, and Secretary OSEC-CPRU, OSEC-TRU AA IV, ADAS I and VI, and
				AO I, III and V AS-CRD
TOTAL			17 working days, 5 hours	



#### 9. Release against the Local Government Support Fund– Support to Barangay Development Program (SBDP) of the National Task Force to End Local Communist Armed Conflict (NTF-ELCAC)

The Regional Task Forces to End Local Communist Armed Conflict (RTF-ELCAC) submits endorsement to the DBM for fund release chargeable against the LGSF-SBDP of the NTF-ELCAC. Upon evaluation of the endorsement based on the existing laws, rules and regulations, the Officeof the Secretary-Technical Review Unit (OSEC-TRU) shall recommend to the Secretary the release of funds or shall inform the DILG should a ground for denial be found.

Office or Division: Classification: Type of Transaction: Who may avail:	Administrative Service-Central Records Division (AS-CRD), Office of the Undersecretary for Budget Preparation and Execution Group (BPE), Office of the Secretary (OSEC), OSEC-technical Review Unit (TRU), OSEC-Central Processing Unit (CPRU) Highly Technical G2G – Government to Government (Between RTF-ELCAC and DBM) Local Government Units (NTF-ELCAC-cleared barangays from 2016 to 2019, as enumerated under the FY 2021 General Appropriations Act (GAA),			
	Republic Act (RA) No. 1			
CHECKLIST OF	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
Endorsement of RT regarding the release of the NTF-ELCAC.	F-ELCAC Chairperson of funds for LGSF-SBDP	One (1) ori	ginal copy	RTF-ELCAC
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>RTF-ELCAC submits endorsement letter to the AS- CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS-generated AR; and transmit the hardcopy to OSEC.</li> </ol>	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	2a. Receive and record the request 2b. Evaluate the request and prepare the draft action document/s.	None	9 working days	Executive Assistant (EA) II, BMS I, EA III, EA V OSEC
3. None	3. Review draft action documents and	None	1 working day	Concurrent Chief of Staff and Assistant



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	endorse the same to the Secretary.			Secretary OSEC-TRU
4. None	4. Review and recommend action on the draft action document/s.	None	2 working days	<i>Undersecretary</i> BPE Group
5. None	5. Review and act on the action document/s, including signing of the budget release documents.	None	3 working days	EA VI, Secretary OSEC
6. None	<ul> <li>6. Package and release budget release documents to the following agencies:</li> <li>SARO, ANCAI: Bureau of the Treasury</li> <li>NCA: Government Servicing Bank</li> </ul>	None	4 hours	EA II OSEC-CPRU
7. None	7. Inform the LGU regarding the action taken on the request through an official communication.	None	2 working days	BMS I, EA II, EA III, EA V Concurrent Chief of Staff and Assistant Secretary, and Secretary OSEC-CPRU, OSEC- TRU AA IV, ADAS I and VI, and AO I, III and V AS-CRD
TOTAL			17 working days, 5 hours	



## 10. Issuance of Unified Accounts Code Structure (UACS)

The BTB issues UACS to national government agencies (NGAs) to facilitate the reporting of all financial transactions including revenue reporting.

	Budget Technical Burea	au (BTB), C	Office of the	e Und	ersecretary for Budget
Office or Division:	Preparation and Execution (BMBs), DBM Regional C	on (BPE) G	roup, Budg	et and	Management Bureaus
Classification:	Complex				
Type of Transaction:	G2G - Government to Go	overnment			
Who may avail:	NGAs				
CHECKLIST OF	REQUIREMENTS	TYPE NUMBER		N	HERE TO SECURE
Organization, Positi Compensation Bu	d recommendation om Legal Service (LS), ion Classification, and reau (OPCCB), and oductivity Improvement	<ol> <li>1 original or photocopy</li> <li>2 original</li> <li>3 photocopy</li> <li>4 original or photocopy</li> <li>5 original</li> </ol>		Prepared by requesting government agency unless indicated otherwise.	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCES: TIME		PERSON RESPONSIBLE
<ol> <li>Submit letter request and complete documentary requirements to AS-CRD/Budget and Management Bureaus (BMBs)/DBM Regional Offices (ROs).</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledgem ent receipt (AR).</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS-generated AR; and transmit the hardcopy to AS-CRD/CPRU or Records Unit of DBM ROs.</li> </ol>	None	within 1 h	nour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD ADAS/ AO II/ AO III BMBs/ Central Processing and Releasing Unit (CPRU) /Records Unit/ Document Management System (DMS) Focal Person/ FAD DBM ROs



2. None	2. Review the request and prepare the memorandum endorsing the recommendation of BMBs to BPE Functional Group Head (FGH) for the creation/ deactivation/ tagging of UACS codes and letter to agency for the issuance of UACS code.	None	2 working days	Senior Budget and Management Specialist, Chief Budget and Management Specialist BTB
3. None	<ol> <li>Review and approve the memorandum endorsing the</li> </ol>	None	1 working day	Director BTB
	recommendation of BMBs to the BPE FGH for the creation/ deactivation/ tagging of UACS codes and letter to agency for the issuance of UACS code.		3 working days	Undersecretary BPE Group
4. Accept and/or acknowledge receipt of action from AS-CRD.	4. Release the letter to agency for the issuance of UACS code.	None	10 minutes*	Records Officer/ Administrative Officer (for DBM Central Office units and DBM RO NCR and DBM RO IV-A) AA IV, ADAS I and VI, AO I, III and V AS-CRD (for agencies, and DBM ROs except DBM RO NCR and
				RO IV-A)
TOTAL			6 working days, 1 hour, 10 minutes**	
	concerned; Within 1 day for pers	-	-	
** The processing time applies	s for cases with no issues and no	coordination i	needed with COA or o	ther DBM units.



#### 11. Evaluation of "Minor Simple" Organization, Staffing, Position Classification, and Compensation Proposals, including the Issuance of Notice of Organization, Staffing and Compensation Action (NOSCA)

The OPCCB evaluates minor simple organizational and/or staffing-related proposals, i.e., those involving one (1) division, or 29 positions or less, including the issuance of NOSCA of national government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), and other government instrumentalities. The total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the individual request of agency concerned.

Office or Division:	Organization, Position Classification and Compensation Bureau (OPCCB), Administrative Service-Central Records Division (AS-CRD), Office of the Secretary-Central Processing Unit (OSEC-CPRU)				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to C	Government			
Who may avail:	NGAs, LGUs, SUCs, G	OCCs, and o	ther govern	nment in	strumentalities
CHECKLIST OF	REQUIREMENTS	TYPE NUMBER (		w	HERE TO SECURE
grade, general stat proposed positions deployment and Pe computation 6. Linkage of the orga	sed organizational sed functional chart pattern (including the s, position title, salary ements of functions of s, organizational ersonnel Services	1 of each do shall be in c copy, endor the head, a by the author signatories	original rsed by nd signed orized	govern	red by requesting iment entity unless ed otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCES TIM	E	PERSON RESPONSIBLE
<ol> <li>Submit request with complete documentary requirements to AS-CRD.</li> <li>1.1 Receive the Document</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS-generated	None	within 1	hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD



Managemen tSystem (DMS)- generated acknowledge- ment receipt (AR).	AR; and transmit the hardcopy to OPCCB.			
2. None	2. Review the request and prepare the appropriate action document/s, i.e., Memorandum for the OSI FGH/ Secretary, Letter to the Agency, DBM- approved organizational structure and staffing pattern (as necessary), and NOSCA (as required).	None	16 working days, 6 hours, 30 minutes	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS, Chief BMS OPCCB Director/Assistant Director OPCCB
3. None	3. Review and approve the action documents.	None	3 working days	Organization and Systems Improvement (OSI) Functional Group Head** OSI Group or DBM Secretary*** OSEC
4. Accept and/or acknowledge receipt of action from AS-CRD or OSEC-CPRU.	4. Release the Letter to the Agency, and the Attachments, as may be applicable.	None	30 minutes****	AA IV, ADAS I and VI, and AO I, III and V AS-CRD (if the approving authority is the OSI FGH) EA II OSEC-CPRU (if the approving authority is the Secretary)
TOTAL			20 working days	



\*This key process requires certain level of thorough evaluation to maintain the quality and accuracy of recommendation/s which serve as basis for the senior officials of the Department.

"\*For **minor simple** organizational and staffing modifications involving positions below division chief level and following the scrap and build policy; creation of positions below division chief level based on established and published standards, e.g. immediate support staff of Secretaries, Undersecretaries, and Assistant Secretaries; and filling of positions below division chief level.

**Note**: "Minor simple" organizational and/or staffing-related proposals are those involving one (1) division, or 15 positions or less.

\*\*\*Other than those enumerated in \*\* which are delegated to the OSI-FGH.

\*\*\*\* If for pick-up by the agency concerned; Within 1 day for personal delivery; Within 3 days thru courier service.



# 12. Evaluation of "Minor Complex" Organization, Staffing, Position Classification, and Compensation Proposals, including the Issuance of Notice of Organization, Staffing and Compensation Action (NOSCA)

The OPCCB evaluates minor complex organizational and/or staffing-related proposals, i.e., those involving two (2) to three (3) divisions, or 30 to 49 positions, including the issuance of NOSCA of national government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), and other government instrumentalities. The total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the individual request of agency concerned.

Office or Division:	Organization, Position Classification and Compensation Bureau (OPCCB), Administrative Service-Central Records Division (AS-CRD), Office of the Secretary-Central Processing Unit (OSEC-CPRU)				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to Government				
Who may avail:	NGAs, LGUs, SUCs, GOCCs, and other government instrumentalities				
CHECKLIST OF	REQUIREMENTS	TYPE / NUMBE COF	ROF	v	HERE TO SECURE
number of positions grade, general state proposed positions deployment, and Pe computation; 6. Linkage of the orga	sed organizational sed functional chart; battern (including the s, position title, salary ements of functions of , organizational ersonnel Services	1 original			red by requesting agency vidual unless indicated <i>i</i> ise.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCE: TIM		PERSON RESPONSIBLE
<ol> <li>Submit request with complete documentary requirements to AS-CRD.</li> <li>1.1 Receive the Document Management</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR;	None	within 1	hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD



System	and transmit the			
(DMS)-	hardcopy to			
generated	OPCCB.			
acknowledge				
ment receipt (AR).				
2. None	2. Review the	None	within 40	Budget and
	request and prepare the appropriate action document/s, i.e., Memorandum for		working days	Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS,
	the OSI FGH/Secretary, Letter to the			Chief BMS OPCCB
	Agency, DBM- approved organizational structure and	None		Director/Assistant Director OPCCB
	staffing pattern (as necessary), and NOSCA (as required).			
3. None	<ol> <li>Review and approve the action document/s.</li> </ol>	None	10 working days	Organization and Systems Improvement (OSI) Functional Group Head** or OSI Group
		None		DBM Secretary OSEC***
<ol> <li>Accept and/or acknowledge receipt of action from AS-CRD or OSEC-CPRU.</li> </ol>	<ol> <li>Release the Letter to the Agency, and the Attachments, as may be applicable.</li> </ol>	None	30 minutes****	AA IV, ADAS I and VI, and AO I, III and V AS-CRD (if the approving authority is the OSI FGH)
				<i>EA II</i> OSEC-CPRU (if the approving authority is the Secretary)
TOTAL			50 working days, 1 hour, 30 minutes	
*This key process requires of	certain level of thorough evalu	ation to maint	ain the quality and a	ccuracy of recommendation/s



which serve as basis for the senior officials of the Department.

\*\* For **minor complex** organizational and staffing modifications involving positions below division chief level and following the scrap and build policy; creation of positions below division chief level based on established and published standards, e.g. immediate support staff of Secretaries, Undersecretaries, and Assistant Secretaries; and filling of positions below division chief level.

**Note**: "Minor complex" organizational and/or staffing-related proposals are those involving two (2) to three (3) divisions, or 16 to 49 positions.

\*\*\* Other than those enumerated in \*\* which are delegated to the OSI-FGH. \*\*\*\* If for pick-up by the agency concerned; Within 1 day for personal delivery; Within 3 days thru courier service.



#### 13. Evaluation of "Major" Organization, Staffing, Position Classification, and Compensation Proposals, including the Issuance of Notice of Organization, Staffing and Compensation Action (NOSCA)

The OPCCB evaluates major organizational and/or staffing-related proposals, i.e., those involving four (4) or more divisions, or 50 or more positions, including the issuance of NOSCA of national government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), and other government instrumentalities. The total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the individual request of agency concerned.

Office or Division:	Organization, Position Classification and Compensation Bureau, Office of the Secretary (OSEC), OSEC-Central Processing Unit (CPRU), Administrative Service-Central Records Division (AS-CRD)				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to Government				
Who may avail:	NGAs, LGUs, SUCs, GOCCs, and other Government Instrumentalities				
CHECKLIST OF R	EQUIREMENTS		PE AND R OF COPY		HERE TO SECURE
<ul> <li>grade, general state</li> <li>proposed positions,</li> <li>deployment and Pe</li> <li>computation;</li> <li>6. Linkage of the organ</li> </ul>	ed organizational ed functional chart attern (including the , position title, salary ements of functions of organizational rsonnel Services	1 of each document shall be in original copy, endorsed by the head, and signed by the authorized signatories thereof		Prepared by requesting government entity unless indicated otherwise.	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCES TIM		PERSON RESPONSIBLE
<ol> <li>Submit request with complete documentary requirements to AS-CRD.</li> <li>1.1 Receive the Document Management</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR;	None	within 1	hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD



TOTAL			100 working days, 1 hour, 30 minutes	
TOTAL			100 working	EA II OSEC-CPRU (if the approving authority is the Secretary)
4. Accept and/or acknowledge receipt of action from AS-CRD or CPRU.	4. Release the Letter to the Agency, and the Attachments, as may be applicable.	None	30 minutes****	AA IV, ADAS I and VI, and AO I, III and V AS-CRD (if the approving authority is the OSI FGH)
		None		DBM Secretary OSEC***
3. None	3. Review and approve the action document/s.	None	10 working days	Organization and Systems Improvement (OSI) Functional Group Head** OSI Group or
	Letter to the Agency, DBM- approved organizational structure and staffing pattern (as necessary), and NOSCA (as required).			Director OPCCB
2. None	2. Review the request and prepare the appropriate action document/s, i.e., Memorandum for the OSI FGH/Secretary,	None	within 90 working days	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS, Chief BMS OPCCB Director/Assistant
System (DMS)- generated acknowledge ment receipt (AR).	and transmit the hardcopy to OPCCB.			



\*This key process requires certain level of thorough evaluation to maintain the quality and accuracy of recommendation/s which serve as basis for the senior officials of the Department.

\*\*For **major** organizational and staffing modifications involving positions below division chief level and following the scrap and build policy; creation of positions below division chief level based on established and published standards, e.g. immediate support staff of Secretaries, Undersecretaries, and Assistant Secretaries; and filling of positions below division chief level.

**Note**: "Major" organizational and/or staffing-related proposals are those involving four (4) or more divisions, or 50 or more positions.

\*\*\*Other than those enumerated in \*\* which are delegated to the OSI-FGH.

\*\*\*\*If for pick-up by the agency concerned; Within 1 day for personal delivery; Within 3 days thru courier service.



#### 14. Inquiry on Existing Organization, Position Classification, and Compensation Policies

The OPCCB responds to queries relating to existing Organization, Position Classification and Compensation Policies of national government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), Bureaus/Services/Offices (B/S/Os) of the DBM, and individuals, whether public or private entities. The Bureau highly considers the total processing time rather than the specific processing time per step considering the variety and degree of complexity of the request.

Office or Division:	Organization, Position Classification and Compensation Bureau, Office of the Secretary (OSEC), OSEC-Central Processing Unit (CPRU), Administrative Service-Central Records Division (AS-CRD)			
Classification:	Highly Technical			
Type of Transaction:	Government-to-Government Government-to-Citizen Government-to-Business			
Who may avail:	NGAs, LGUs, SUCs, GOCCs, B/S/Os of the DBM, and individuals, whether public or private entities			
CHECKLIST OF REQUIREMENTS			D NUMBER OF COPY	WHERE TO SECURE
1. Agency/Individual Pa	arty request or inquiry	1 original		Prepared by requesting agency or individual unless indicated otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TOPROCESSINGBE PAIDTIME		PERSON RESPONSIBLE
<ol> <li>Submit request to AR-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to OPCCB.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD



2. None	2. Review the request and prepare the action document/s for the purpose, i.e., Memorandum for the OSI FGH/Secretary and/or Letter to the Agency/ Individual Party concerned.	None	within 16 working days, 6 hours, 30 minutes or within the target date in agreement with the FGH or DBM senior official concerned	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS, Chief BMS OPCCB Director/Assistant Director OPCCB
3. None	3. Review and approve the action document/s.	None	3 working days	Organization and Systems Improvement Functional Group Head OSI Group or
		None		DBM Secretary OSEC
4. Accept and/or acknowledge receipt of action from AS-CRD or OSEC-CPRU.	4. Release the letter to the agency or the individual party concerned.	None	30 minutes**	AA IV, ADAS I and VI, and AO I, III and V AS-CRD (if the approving authority is the OSI FGH)
				<i>EA II</i> OSEC-CPRU (if the approving authority is the Secretary)
TOTAL			20 working days	

\*\*If for pick-up by the agency concerned; Within 1 working day for personal delivery; Within 3 working days thru courier service.



#### 15. Minor Technical Evaluation of Systems and Productivity Improvement-Related Agency Requests/Proposals

The Systems and Productivity Improvement Bureau (SPIB) prepares action documents/reports to evaluate or respond to agency requests/proposals in relation to management systems improvement, public sector productivity enhancement, management of government assets, strengthening of internal control systems in government, and other related matters. The timeline for this process depends on the complexity of the technical evaluation needed to come up with the action document(s), as well as on the deadline set by or agreed upon with the party concerned.

The classification of the process is considered highly technical since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof. In particular, it requires a thorough technical evaluation to ensure the quality and consistency of recommendations that would be the basis for the final DBM action. Said evaluation my also necessitate the conduct of a more in-depth study or research on the matter, exhaustive review of relevant laws, issuances and standards, or coordination with other stakeholders which could provide relevant inputs.

Office or Division:	SPIB, Office of the Secretary (OSEC), Office of the Organization and Systems Improvement (OSI) Functional Group Head (FGH) or other DBM Senior Official Concerned, Administrative Service-Central Records Division (AS-CRD)				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to Government G2C - Government to Citizen				
Who may avail:	National government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government-owned or -controlled corporations (GOCCs), government financial institutions (GFIs), and other government entities concerned; development partners; and other concerned parties (e.g., general public)				
CHECKLIST OF F	CHECKLIST OF REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE	
5	agency/party, which e nature of the request, er pertinent information	1 Original or Scanned (if sent via email)		Prepared by requesting party unless indicated otherwise.	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID FIME		PERSON RESPONSIBLE	
<ol> <li>Submit hard copy of the request to AS-CRD or send scanned copy of the request via email.</li> </ol>	1. For hard copy, receive the request, scan and upload the complete set of documents using the DMS; issue	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD	



1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).	the DMS- generated AR; and transmit the hardcopy to SPIB. For requests received via SPIB official email, upload the complete set of documents using the DMS; and send via email the DMS-generated acknowledgement receipt.	None	within 1 hour	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS, Chief BMS SPIB
2. None	<ol> <li>For hard copy, receive and record the request.</li> </ol>	None	10 minutes	AO III (Records Officer II)/ ADAS III (Computer Operator II) SPIB
3. None	3. Review the request and prepare action document/s (e.g. memorandum, letter to external stakeholders, minutes, presentations, and briefers).	None	within 15 working days or Deadline set by or agreed upon with DBM Senior Official concerned or party concerned	BMAN, BMS I, BMS II, Senior BMS, Supervising BMS, Chief BMS SPIB Director/Assistant Director SPIB
4. None	4. Review and approve action document/s (as applicable, depending on the nature of transaction).	None	within 3 working days	Supervising Senior Official of the SPIB OSI Group (as applicable) Senior Official concerned Functional Group concerned (as applicable) DBM Secretary OSEC (as applicable)



5. Accept and/or acknowledge receipt of action from AS-CRD or	5. Release the action document/s to AS-CRD or	None	20 minutes	AO III/ADAS III, BMAN, BMS I, BMS II, Senior BMS, Supervising BMS, Chief BMS
SPIB, whichever is applicable.	PIB, whichever directly to the		10 minutes*	SPIB AA IV, ADAS I and VI, and AO I, III and V AS-CRD
TOTAL			18 working days, 1 hour, 40 minutes	



#### 16. Major Technical Evaluation of Systems and Productivity Improvement-Related Agency Requests/Proposals

The Systems and Productivity Improvement Bureau (SPIB) prepares action documents/reports to evaluate or respond to agency requests/proposals in relation to management systems improvement, public sector productivity enhancement, management of government assets, strengthening of internal control systems in government, and other related matters. The timeline for this process depends on the complexity of the technical evaluation needed to come up with the action document(s), as well as on the deadline set by or agreed upon with the party concerned.

Among the requests that can be considered under this classification are those which may entail the conduct of studies and the provision of systems and productivity improvement-related inputs to the development by other agencies of draft policies, standards or guidelines with budgetary and management implications (e.g., specific provisions on the issuances of other agencies), or similar undertakings with a degree of complexity.

The classification of the process is considered as highly technical since it requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof. In particular, it requires a thorough technical evaluation to ensure the quality and consistency of recommendations that would be the basis for the final DBM action. Said evaluation my also necessitate the conduct of a more in-depth study or research on the matter, exhaustive review of relevant laws, issuances and standards, or coordination with other stakeholders which could provide relevant inputs.

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
3	agency/party, which a nature of the request, ar pertinent information	1 Original or Scanned (if sent via email)		Prepared by requesting party unless indicated otherwise.
CHECKLIST OF I	OF REQUIREMENTS TYPE AND NUMBER OF COPY			WHERE TO SECURE
Who may avail:	National government agencies (NGAs), local government units (LGUs), state universities and colleges (SUCs), government-owned or -controlled corporations (GOCCs), government financial institutions (GFIs), and other government entities concerned; development partners; and other concerned parties (e.g., general public)			
Type of Transaction:	G2G - Government to Government G2C - Government to Citizen			
Classification:	Highly Technical			
Office or Division:	SPIB, Office of the Secretary (OSEC), Office of the Organization and Systems Improvement (OSI) Functional Group Head (FGH) or other DBM Senior Official Concerned, Administrative Service-Central Records Division (AS-CRD)			



<ol> <li>Submit hard copy of the request to AS-CRD or send scanned copy of the request via email.</li> <li>Receive the Document Management System (DMS)-</li> </ol>	1. For hard copy, receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to SPIB.	None	within 1 hour	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
generated acknowledge- ment receipt (AR).	For requests received via SPIB official email, upload the complete set of documents using the DMS; and send via email the DMS-generated acknowledgement receipt.	None	within 1 hour	Budget and Management Analyst (BMAN), Budget and Management Specialist (BMS) I, BMS II, Senior BMS, Supervising BMS, Chief BMS SPIB
2. None	<ol> <li>For hard copy, receive and record the request.</li> </ol>	None	10 minutes	AO III (Records Officer II)/ ADAS III (Computer Operator II) SPIB
3. None	3. Review the request and prepare action document/s (e.g. memorandum, letter to external stakeholders, minutes, presentations, and briefers).	None	within 25 working days or Deadline set by or agreed upon with the DBM Senior Official concerned or party concerned	BMAN, BMS I, BMS II, Senior BMS, Supervising BMS, Chief BMS SPIB Director/Assistant Director SPIB



4. None	4. Review and approve action document/s (as applicable, depending on the nature of transaction).	None	within 5 working days	Supervising Senior Official of the SPIB OSI Group (as applicable) Senior Official concerned Functional Group concerned (as applicable) DBM Secretary OSEC (as applicable)
5. Accept and/or acknowledge receipt of action from AS-CRD or SPIB,	5. Release the action document/s to AS- CRD or directly to the requesting agency via email.	None	20 minutes	AO III/ADAS III, BMAN, BMS I, BMS II, Senior BMS, Supervising BMS, Chief BMS SPIB AA IV, ADAS I and VI,
whicheveris applicable.			To minutes	AA IV, ADAS Fand VI, and AO I, III and V AS-CRD
TOTAL			30 working days, 1 hour, 40 minutes**	
*If for pick-up by the agen	cy concerned; Within 1 working d	ay for personal	delivery; Within 3 wo	rking days thru courier service.
the basis for the final DBI	M action. Said evaluation my also	necessitate th	ne conduct of a more	f recommendations that would be in-depth study or research on the other stakeholders which could



## 17. Preparation of Response to Simple Queries for Policy Decisions Relevant to LGU Budgeting Rules

The Local Government and Regional Coordination Bureau (LGRCB) evaluates minor or simple queries or issues raised by external and internal stakeholders regarding local governance, expenditure and public management, among others. Simple queries refer to queries which require information and policy directives espoused from the Bureau level, which were already approved within the Department. Inputs for such queries were already discussed in the previous meetings/seminars/webinars/discussions. However, the total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the request.

Office or Division:	LGRCB, Administrative Service- Central Record Division (AS-CRD)				
Classification:	Simple				
Type of Transaction:	G2G - Government to Government G2C - Government to Citizen G2B - Government to Business				
Who may avail:	DBM Bureaus/Services/Offices (BSOs), national government agencies (NGAs), local government units (LGUs), government-owned and -controlled corporations (GOCCs), and other government instrumentalities, and others concerned, whether private or public entities				
CHECKLIST OF	CHECKLIST OF REQUIREMENTS TYPE AND NUMBER OF COPY WHERE TO SEC				
1. Letter of query		1 original or scanned copy		Requesting entity unless indicated otherwise	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESS TIME	SING	PERSON RESPONSIBLE
<ol> <li>Submit request to AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to LGRCB.</li> </ol>	None	within 1 h		Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD
2. None	<ol> <li>Receive, record, and route the request to the Division concerned.</li> </ol>	None	within 1 h	our	ADAS III/AO III LGRCB



			II/Senior BMS LGRCB
<ol> <li>Review action document(s).</li> </ol>	None	within 5 hours	Supervising BMS/ Chief BMS LGRCB
<ol><li>Review and approve action document(s).</li></ol>	None	within 5 hours	Director LGRCB
6. Release signed action document(s).	None	within 1 hour	ADAS III/AO III LGRCB
		within 10 minutes*	AA IV, ADAS I and VI, and AO I, III and V AS-CRD
		2 working days, 5 hours, 10 minutes*	
	<ul> <li>5. Review and approve action document(s).</li> <li>6. Release signed action document(s).</li> </ul>	5. Review and approve action document(s).     None       6. Release signed action document(s).     None	5. Review and approve action document(s).     None     within 5 hours       6. Release signed action document(s).     None     within 1 hour       within 10 minutes*     within 10 minutes



### 18. Preparation of Response to Complex Queries for Policy Decisions Relevant to LGU Budgeting Rules

The Local Government and Regional Coordination Bureau (LGRCB) evaluates complex queries or issues raised by external and internal stakeholders regarding local governance, expenditure and public management. Complex queries refer to queries which require data analysis, information, and policy directives espoused from the LGRCB and other Bureaus/Services/Offices (BSOs) in the DBM. Such queries require inputs which were already tackled in the previous meetings/seminars/webinars/discussions but necessitate documented information from the Bureau and other BSOs. The total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the request.

Office or Division:	LGRCB, Administrative S	Service-Central Re	ecord [	Division (AS	S-CRD)
Classification:	Complex				
	G2G - Government to Go	overnment			
Type of Transaction:	G2C - Government to Cit				
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	G2B - Government to Bu				
	DBM BSOs, NGAs, LGU		ther ac	vernment i	nstrumentalities, and
Who may avail:	others concerned, wheth				,
	REQUIREMENTS	TYPE AND	1		RE TO SECURE
CHECKLIST OF	REQUIREMENTS	NUMBER OF C	OPY	VVNER	RE TO SECORE
1. Letter of query		1 original	or	Reques	sting entity unless
		scanned co	ору	indic	ated otherwise
CLIENT STEPS	AGENCY ACTION	FEES TO BE	PRO	CESSING	PERSON
CLIENT STEFS	AGENCI ACTION	PAID		TIME	RESPONSIBLE
1. Submit request to	1. Receive the	None	with	in 1 hour	Administrative
AS-CRD.	request; scan and				Assistant (ADAS) I,
	upload the				and
1.1 Receive the	complete set of				Administrative
Document	documents using				Officer (AO) I, III
Management	the DMS; issue				and V
System	the DMS-				AS-CRD
(DMS)-	generated AR; and transmit the				
generated acknowledge-	hardcopy to				
ment receipt	LGRCB.				
(AR).	LONOD.				
(((())))					
2. None	2. Receive, record,	None	with	in 1 hour	ADAS III/AO III
	and route the				LGRCB
	request to the				
	Division				
	concerned.				
3. None	3. Evaluate the	None	3 wo	rking days	Budget and
	request;				Management
	coordinate with				Analyst (BMAN)/
	other B/S/Os				Budget and
	regarding the				Management
	request; prepare				Specialist (BMS) I,
	data/information	80			II/Senior BMS



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	regarding the request; Prepare action document(s) i.e., Memorandum/ Letter/Data/ Matrix requesting for information from other B/S/Os'.			LGRCB
4. None	<ol> <li>Review action document(s).</li> </ol>	None	1 working day	Supervising BMS and Chief BMS LGRCB
5. None	5. Review and approve action document(s).	None	1 working day	Director LGRCB
6. None	6. Release signed action document(s).	None	within 1 hour	ADAS III/AO III LGRCB
7. None	7. Preparation of other B/S/Os' action document(s).	None	7 working days	DBM Office/s concerned
8. None	8. Receive, record, and route the request to the Division concerned.	None	within 1 hour	ADAS III/AO III LGRCB
9. None	9. Prepare action document(s) relative to the data/information gathered from other B/S/Os.	None	3 working days	BMAN/ BMS I, II/ Senior BMS LGRCB
10. None	10. Review action document(s).	None	2 workings days	Supervising BMS/Chief BMS LGRCB
11. None	11. Review and recommend action document(s).	None	1 working day	Director LGRCB
12. None	12. Review and approve action document(s).	None	1 working day	Senior Official concerned Office of the Functional Group Head concerned (as applicable)
<ol> <li>Accept and/or acknowledge receipt of action</li> </ol>	13. Release signed action document(s).	None	within 1 hour	ADAS III/AO III LGRCB



TOTAL	19 working days, 5 hours and 10 minutes**	
from AS-CRD.	within 10 minutes*	AA IV, ADAS I and VI, and AO I, III and V AS-CRD

\*If for pick-up by the agency concerned; Within 1 working day for personal delivery; Within 3 working days thru courier service. \*\*Such queries require inputs which were already tackled in the previous meetings/seminars/webinars/discussions but necessitate documented information from the Bureau and other BSOs. The total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the request.



### 19. Preparation of Response to Highly Technical Queries for Policy Decisions Relevant to Local Government Unit (LGU) Budgeting Rules

The Local Government and Regional Coordination Bureau (LGRCB) evaluates Highly Technical queries or issues raised by external and internal stakeholders regarding local governance, among others. Highly Technical queries refer to queries which require legal opinion, data analysis and computation, information, and policy directives espoused from the LGRCB, other DBM Bureaus/Services/Offices (BSOs), Legal Service, and Senior Officials of the DBM. The same include queries which may require further review and approval from the Secretary and other Senior Officials of the DBM. However, the total processing time and specific processing time per step for the process varies depending on the type of request and the degree of complexity of the request.

Of	fice or Division:	LGRCB, Administrative Service-Central Record Division (AS-CRD)						
Cla	assification:	Highly Technical						
Ту	pe of Transaction:	G2G - Government to G2C - Government to G2B - Government to	Citizen					
W	no may avail:		DBM BSOs, NGAs, LGUs, GOCCs, and other government instrumentalities, and others concerned, whether private or public entities					
	CHECKLIST OF R	EQUIREMENTS	TYPE AND OF C	-	N	HERE TO SECURE		
1.	Letter of query			ginal or ned copy		questing entity unless indicated otherwise		
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESS TIME	ING	PERSON RESPONSIBLE		
1.	Submit request to AS-CRD. 1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).	<ol> <li>Receive the request; scan and upload the complete set of documents using the DMS; issue the DMS- generated AR; and transmit the hardcopy to LGRCB.</li> </ol>	None	within 1 h	our	Administrative Assistant (ADAS) I, and Administrative Officer (AO) I, III and V AS-CRD		
2.	None	2. Receive, record, and route the request to the Division concerned.	None	within 1 h		ADAS III/AO III LGRCB		
3.	None	<ol> <li>Evaluate the request; coordinate with other B/S/Os regarding the request; prepare</li> </ol>	None	7 working of or within t deadline se the Seni Officials	the et by or	Budget and Management Analyst (BMAN)/ Budget and Management Specialist (BMS) I, II/ Senior BMS LGRCB		



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	data/informatio n regarding the request; Prepare action document(s) i.e., Memorandum/ Letter/Data/ Matrix, requesting for information from other stakeholders.			
4. None	<ol> <li>Review action document(s).</li> </ol>	None	2 working days	Supervising BMS and Chief BMS LGRCB
5. None	5. Review and approve action document(s).	None	1 working day	Director LGRCB
6. None	6. Release signed action document(s).	None	within 1 hour	ADAS III/AO III LGRCB
7. None	<ol> <li>Prepare action document(s).</li> </ol>	None	15 working days	DBM Senior Officials and other Office/s concerned
8. None	8. Receive, record, and route the request to the Division concerned.	None	within 1 hour	ADAS III/AO III LGRCB
9. None	9. Prepare action document(s).	None	7 working days	BMAN/ BMS I, II/ Senior BMS LGRCB
10. None	10. Review action document(s).	None	3 working days	Supervising BMS/Chief BMS LGRCB
11. None	11. Review and recommend action document(s).	None	2 working days	Director LGRCB
12. None	12. Review and approve action document(s).	None 93	3 working days	Senior Official concerned Office of the Functional Group Head concerned (as applicable) DBM Secretary OSEC (as applicable)



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13. Accept and/or acknowledge receipt of action	<ol> <li>Release signed action document(s).</li> </ol>	None	within 1 hour	ADAS III/AO III LGRCB	
from AS-CRD.			within 10	AA IV, ADAS I and VI,	
			minutes*	and	
				AO I, III and V	
				AS-CRD	
			40 working		
TOTAL			days, 5 hours		
TOTAL			and 10		
			minutes**		
*If for pick-up by the agency o	oncerned; Within 1 working c	day for personal	delivery; Within 3 worki	ing days thru courier service.	

\*\*This service necessitates an in-depth research and review of the information gathered from other B/S/Os concerned to come up with a recommendation for final actions of DBM Officials.



### 20. Receiving and Releasing Invitations for Technical Working Group Meetings/Public Hearingson Legislative Measures and Executive Orders

The Department Liaison Office (DLO) receives invitations for technical working group meetings/public hearings on legislative measures and executive issuances from the Senate/House of Representatives (HOR)/Presidential Legislative Liaison Office (PLLO)/Office of the President (OP), and cascades the same to the Department of Budget and Management (DBM)Bureaus/Services/Offices (B/S/Os) concerned.

Office or Division:	DLO				
Classification:	Simple				
Type of Transaction:	G2G - Government to Gove	rnment			
Who may avail:	Senate, HOR, PLLO, and O	Р			
CHECKLIST OF	REQUIREMENTS		E AND OF COPY	wн	ERE TO SECURE
<ol> <li>Invitation Letter</li> <li>House/Senate Bill</li> <li>House/Senate Resolution</li> <li>Executive Order</li> <li>Joint Resolution</li> </ol>		1 Original o Photocopy	/Е-сору	gov	pared by requesting ernment entity.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSI TIME	NG	PERSON RESPONSIBLE
<ol> <li>Submit invitation via personal delivery or through email to DLO/Office of the Secretary (OSEC).</li> </ol>	<ol> <li>Receive the invitation<sup>3</sup>, scan and upload the complete set of documents using the Document Management System (DMS); issue the DMS- generated acknowledgement receipt.</li> </ol>	None	1 working o	Jay	Administrative Assistant (ADAS) I and III DLO-HOR ADAS III DLO-Senate Executive Assistant (EA) IV <sup>4</sup> OSEC
2. None	<ol> <li>Prepare referral memorandum (to be sent to B/S/Os concerned thru email).</li> </ol>	None	(included in 1 working d		Budget and Management Specialist (BMS) I and Senior BMS DLO-HOR BMS I and Department Legislative Liaison Specialist (DLLS) DLO-Senate

<sup>&</sup>lt;sup>3</sup> Cut-off time of receiving requests for referral to B/S/Os is at 11:00 AM. Requests received after 11:00 AM will be forwarded to the B/S/Os concerned the following working day.

<sup>&</sup>lt;sup>4</sup> Handling DBM-OSec emails (<u>osec@dbm.gov.ph/ swea\_appointments@dbm.gov.ph/ weavisado@dbm.gov.ph</u>)



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3. None	<ol> <li>Review and approve referral memorandum</li> </ol>			<i>CBMS</i> DLO (HOR,
	to B/S/Os.			Senate)
4. None	4. Release referral memorandum to B/S/Os thru email, copy furnished	None		BMS I and Senior BMS DLO-HOR
	OSEC, Functional Group Head (FGH) of Legal and Legislative Liaison Group (LLLG) and FGHs of B/S/Os concerned.			<i>BMS I and DLLS</i> DLO-Senate
5. None	<ol> <li>Upload referral memorandum to DMS for B/S/Os concerned.</li> </ol>	None		ADAS I and III DLO-HOR ADAS III
				DLO-Senate
6. None	<ol> <li>Confirm attendance or non-attendance of B/S/Os to the meeting/hearing.</li> </ol>	None	1 working day (1 or 2 days prior to scheduled meeting)	ADAS I and III, BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate
<ol> <li>Accept and/or acknowledge receipt of information from DLO.</li> </ol>	<ol> <li>Report the attendance or non-attendance of B/S/Os to the meeting/hearing.</li> </ol>	None		ADAS I and III, BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate
TOTAL			2 working days	



### 21. Referring Legislative Measures from the Senate/HOR Level to the DBM B/S/Os Concerned for Comments and Recommendations, and Preparing DBM Position Papers

The DLO receives requests for DBM position paper on legislative measures and executive orders from the Senate/HOR/PLLO/OP. The DLO refers said legislative measures and executive orders to B/S/Os concerned for comments and recommendations, and consolidates the same to come up with a DBM position paper.

Office or Division:	DLO			
Classification:	Highly Technical			
Type of Transaction:	G2G - Government to Go			
Who may avail:	Senate, HOR, PLLO, and	I OP		
CHECKLIST OF R	REQUIREMENTS		O NUMBER OF	WHERE TO SECURE
<ol> <li>Letter of Request</li> <li>House/Senate Bill</li> <li>House/Senate Resolut</li> <li>Executive Order</li> <li>Joint Resolution</li> </ol>	ion	1 Original or Photocopy/ P E-copy re		Prepared by requesting government entity.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request for DBM position paper via personal delivery or through email to DLO/OSEC.</li> <li>None</li> </ol>	<ol> <li>Receive the invitation<sup>5</sup>, scan and upload the complete set of documents using the DMS; issue the DMS- generated acknowledgement receipt.</li> <li>Prepare referral memorandum (to be sent to B/S/Os concerned thru email).</li> </ol>	None	1 working day	ADAS I and III DLO-HOR ADAS III DLO-Senate EA IV <sup>6</sup> OSEC BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate
3. None	<ol> <li>Review and approve referral memorandum to B/S/Os.</li> </ol>		(included in the 1 working day)	<i>CBMS</i> DLO (HOR, Senate)
4. None	<ol> <li>Release referral memorandum to B/S/Os thru email, copy furnished OSEC, FGH of LLLG and FGHs of B/S/Os concerned.</li> </ol>	None		BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate

<sup>&</sup>lt;sup>5</sup> Cut-off time of receiving requests for referral to B/S/Os is at 11:00 AM. Requests received after 11:00 AM will be forwarded to the B/S/Os concerned the following working day.

<sup>&</sup>lt;sup>6</sup> Handling DBM-OSec emails (<u>osec@dbm.gov.ph/</u> <u>swea\_appointments@dbm.gov.ph/</u> <u>weavisado@dbm.gov.ph</u>)



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5. None	5. Upload referral memorandum to DMS for B/S/Os concerned.	None		ADAS I and III DLO-HOR ADAS III DLO-Senate
6.	6. Prepare and submit comments to DLO.	None	15 working days <sup>7</sup>	BMAN/ BMS I/ BMS II/ Senior BMS/ Supervising BMS and CBMS Assistant Director/ Director DBM B/S/Os concerned
7. None	7. Receive and record comments from B/S/Os.	None	10 working days from receipt of comments and recommendatio ns of all B/S/Os concerned	ADAS I and III DLO-HOR ADAS III DLO-Senate
8. None	<ol> <li>Prepare DBM position paper based on the inputs/comments of B/S/Os.</li> </ol>	None		BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate
9. None	9. Review and endorse to the FGH-LLLG.	None		<i>CBMS</i> DLO (HOR, Senate)
10.None	10. Release draft DBM position paper to the Office of the FGH-LLLG; and upload to DMS.	None		ADAS I and III DLO-HOR ADAS III DLO-Senate
11. None	11. Review and endorse to OSec the draft DBM position paper.	None	2 working days (if there is no correction/ clarification/ additional inputs requested)	FGH-LLLG Office of the FGH- LLLG
12. None	12. Review and approve/sign the DBM position paper	None	2 working days (if there is no clarification/ additional inputs	DBM Secretary/ Authorized Official OSec/Office of the Authorized Official

<sup>&</sup>lt;sup>7</sup> Per Item 3.2.1 of Department Order No. 18, s. 2020 (Amendment to Department Order [DO] No. 29, s. 2016 dated December 21, 2016, as Amended by DO Nos. 29A, 29B, and 29C, s. 2016 re Guidelines and Procedures in the Preparation of Position Papers on Legislative Measures and Participation in Congressional Hearings/Meetings)



13. Accept and/or acknowledge receipt of DBM position paper from DLO.	13. Release DBM position paper.	None	requested) 1 working day <sup>8</sup>	ADAS I and III DLO-HOR ADAS III DLO-Senate
TOTAL			31 working days	

<sup>&</sup>lt;sup>8</sup> A scanned copy of the position paper will be sent thru email, as advance copy, to the requesting entity. The original copy will be delivered to the requesting party as soon as DLO receives the signed copy from the OSec. In case it was released from the OSec after 5:00 PM, the original copy will be sent the following working day.



# 22. Referring Enrolled Bills and Draft Executive Orders to the DBM Bureaus/Service/Offices (B/S/Os) Concerned for Comments and Recommendations and Preparing DBM Position Paper

The DLO receives enrolled bills from the Office of the President (OP), through the Administrative Service-Central Records Division (AS-CRD), for DBM Position Paper on enrolled bills and draft executive orders. The DLO refers said bills to B/S/Os concerned for comments and recommendations, and consolidate comments to come up with a DBM position paper.

Office or Division:	Department Liaison Office (DLO)				
Classification:	Complex				
Type of Transaction:	G2G - Government to Government				
Who may avail:	HOR/Senate Committees, Members of the HOR/Senate and its representative/s, PLLO, OP, and OCS				
CHECKLIST OF R	EQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE	
<ol> <li>Letter-Request</li> <li>House/Senate Bill</li> <li>House/Senate Resolut</li> <li>Executive Order</li> <li>Joint Resolution</li> </ol>	tion	1 Original or Photocopy/E- copy		Prepared by requesting government entity unless indicated otherwise.	
CLIENT STEPS	AGENCY ACTION	FEES TOPROCESSINGBE PAIDTIME		PERSON RESPONSIBLE	
1. Submit request for DBM Position Paper to the AS-CRD via personal delivery or through email to Office of the Secretary (OSEC)/Office of Functional Group Head (FGH) of Legal and Legislative Liaison Group (LLLG).	<ol> <li>Routing of received request to DLO.</li> </ol>	None	1 hour	Administrative Aide (AA) IV, Administrative Assistant (ADAS) I, and Administrative Officer (AO) I and V AS-CRD Executive Assistant (EA) IV <sup>9</sup> OSEC EA, Office of FGH- LLLG	
2. None	2. Prepare referral memo (to besent to B/S/Os concerned thru email).	None	2 hours	Budget and Management Specialist (BMS) I and Senior BMS DLO-HOR	

<sup>&</sup>lt;sup>9</sup> Handling OSEC-DBM Emails (<u>osec@dbm.gov.ph/ swea\_appointments@dbm.gov.ph/ weaavisado@dbm.gov.ph</u>)



					BMS I and Department Legislative Liaison Specialist (DLLS) DLO-Senate
3. None	3.	Review and approve referral memo to B/S/Os.	None		<i>CBMS</i> DLO (HOR, Senate)
4. None	4.	Release referral memo to B/S/Os thru email, copy furnished OSEC, Functional Group Head (FGH) of Legal and Legislative Liaison Group (LLLG) and FGHs of B/S/Os Concerned.	None	(included in the 2 hours)	BMS I and Senior BMS DLO-HOR BMS I and DLLS DLO-Senate
5. None	5.	Upload referral memo to DMS for B/S/Os concerned.	None		ADAS I and III DLO-HOR ADAS III DLO-Senate
6. None	6.	Prepare and submit comments to DLO.	None	21 hours	BMAN/ BMS I/ BMS I/ Senior BMS/ Supervising BMS and CBMS Assistant Director/ Director DBM B/S/Os concerned
7. None	7.	Receive and record commentsfrom B/S/Os.	None	16 hours	BMS I, Senior BMS, and CBMS DLO-HOR BMS I, DLLS and CBMS DLO-Senate
8. None	8.	Prepare draft DBM position paper and review/endorse tothe FGH- LLLG.	None		BMS I, Senior BMS, and CBMS DLO-HOR BMS I, DLLS and CBMS DLO-Senate
9. None	9.	Release draft DBM position	None	(included in 16	ADAS I and III DLO-HOR



	paper and upload to D	DMS.	hours)	ADAS III DLO-Senate
10.None	10. Review and endorse to OSEC the draftDBM position paper.		8 hours	FGH-LLLG Office of the FGH- LLLG
11.None	11. Review and approve/sig theDBM position paper.		6 hours	DBM Secretary/ Authorized Official/ OSEC / Office of the Authorized Official
12. Accept and/or acknowledge receipt of DBM position paper.	12. Release to a CRD and Officeof the President (OP)/ Office Executive Secretary.	9	2 hours	ADAS I OSEC AA IV, ADAS I and VI, and AO I, III and V AS-CRD
TOTAL			7 working days	



#### 23. Request for the Conduct of Local and Foreign Study Visits or Learning Sessions

The Department of Budget and Management strengthens its network and linkages through the conduct of study visits or learning sessions that are open to local and foreign stakeholders and learners. These study visits or learning sessions are of short duration, conducted over a minimum period of two (2) hours to a week at most. Subject Matter Experts are identified and invited to serve as Resource Speakers on specific topics, which are tackled in various formats, including lectures, fora, or table discussions. In particular, some study visits or learning session may include a trip to and/or tour of offices to observe regular daily activities and actual transactions.

Official delegations and special interest groups from countries, local agencies, or offices that wish to learn more about the Philippine Budget Process, as well as its relevance, role and responsibilities in the context of good governance and public service may be accommodated in brief lectures and discussions upon the approval of their request or invitation from by the Department. A formal request in writing, addressed to the head of the agency, is required for proper reference and documentation.

The request should be submitted and acknowledged received by the DBM at least two (2) weeks prior to the date of the intended study visit or learning session for local groups, and at least one (1) month before for foreign groups. This will facilitate the preparation of materials and other necessary logistics by the Budget Information and Training Service Capacity Development Division.

Office or Division:	Budget Information & Training Service (BITS)–Capacity Development Division (CDD)					
Classification:	Highly Technical – Twe	nty-one (21) v	working days			
Type of Transaction:	<ul> <li>G2G – Government t</li> <li>G2C - Government to</li> </ul>		nt; and			
Who may avail:	<ul> <li>Visiting party/ies, which may be one of the following:</li> <li>Other National Government Agencies and government offices;</li> <li>Schools/universities and private institutions; and</li> <li>Agencies and private institutions from foreign countries</li> <li>(<i>Please see notes below</i><sup>10</sup>)</li> </ul>					
CHECKLIST OF R	REQUIREMENTS TYPE AND NUMBER OF WHERE TO COPY SECURE					
1. Request letter from vis	iting party;	1. One (1) original or e- 1. Visiting part copy/photocopy of the required document				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		

<sup>&</sup>lt;sup>10</sup> Pursuant to Proclamation Nos. 922 and 929 and Republic Act 11332, brought about by the emergence of the Corona Virus Disease 2019 (COVID19), the Conduct of Local and Foreign Study Visits was temporarily suspended in 2020 as mass gatherings (such as seminars, trainings, fora, etc.) had been prohibited.



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<ol> <li>Submit request with complete documentary requirements<sup>11</sup>.</li> </ol>	1.Receive the request or invitation and send initial response to the requesting party.	None	3 working days from the receipt of the request	Administrative Officer/Assistant (Records Officer), Training Specialist BITS-CDD
<ol> <li>Accept and/or acknowledge receipt of confirmation or regrets letter.</li> </ol>	<ul> <li>2. Evaluate the request for the study: <ul> <li>Determine type of study visit</li> <li>Initial evaluation of the SMEs to be engaged for the request</li> <li>Provide feedback<sup>12</sup> (confirmation or regrets<sup>13</sup> letter) to the requesting party based on the result of the evaluation of the request</li> </ul> </li> </ul>	None	7 working days from the sending of initial response	Training Specialist BITS-CDD The BITS Director / Functional Group Head / The Department Secretary
3. None	<ul> <li>3. Prepare the logistics and <ul> <li>Confirmation of the availability of the resource speakers</li> <li>Preparation of venue</li> <li>Preparation of materials</li> <li>Evaluation of the program for the study visit or the learning session</li> </ul> </li> </ul>	None	8 working days from the confirmation of request	Training Specialist BITS-CDD

<sup>&</sup>lt;sup>11</sup> Request letter can be submitted directly to the BITS-CDD or coursed thru the Administrative Service – Central Records Division (AS-CRD), and e-mail request can be sent to <u>bitscdd@dbm.gov.ph.</u>

<sup>&</sup>lt;sup>12</sup> Feedback sent through a formal letter or an email message to the requesting party. Moreover, the signatory of the feedback letter can either be the BITS Director, the Functional Group Head, or the Department Secretary, depending on the type of the requested study visit or learning and/or the requesting party.

<sup>&</sup>lt;sup>13</sup> In cases where the request for a study visit was declined, the requesting party can send another request with which both parties (DBM-BITS and the requesting party) are both amenable on the new details of the request.



<ol> <li>Attendance and participation in the study visit or learning session.</li> </ol>	<ul> <li>4. Conduct the study visit or learning session.</li> <li>Technical run and actual conduct</li> </ul>	None	3 working days	Training Specialist BITS-CDD
TOTAL			21 working days	



### 24. Processing Request for Certified True Copy/ies of Record/s – Current (Active) Files : Less than ten (10) records

The Administrative Service-Central Records Division (AS-CRD), as the custodian of current/active and non-current/inactive official records of the DBM, such as internal and external issuances, budget-related action documents, and other relevant documents, is in charge of acting upon requests for the issuance of copies/certified true copies of records in its custody, provided such records are non-restricted or non-classified, subject to existing laws, rules and regulations, such as the National Archives of the Philippines Act, Data Privacy Act, Executive Order No. 2, s. 2016, DBM Freedom of Information Manual, and the like. This process excludes requests covered by a Subpoena issued by the Office of Ombudsman and Sandiganbayan and request of the Commission on Audit for audit purposes.

Office or Division:	Administrative Service (AS) : Central Records Division					
Classification:	Simple					
Type of Transaction:	G2G - Government to Government					
Who may avail:	All National Government Agencies (NGAs), LGUs, SUCs, GOCCs, and other					
	Government Instrumentalities					
CHECKLIST OF I	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE		
Letter Request signed b Local Chief Executives the same	, ,	1 original		Prepared by the requesting entity		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
<ol> <li>Submit request to AS-CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt (AR).</li> </ol>	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I Administrative Officer (AO) I, III and V		
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 1 working day	ADAS I AO I, III and V, Supervising AO, Chief AO and Director IV		
3. None	<ol> <li>Sort and package requested copies/ CTC of records.</li> </ol>	None	within 7 hours	ADAS I, AO I, III and V		



4. Accept or acknowledge receipt of requested records.	4. Release the copies/CTC of records (pick-up by client or thru courier delivery).	None	within 1 working day	Administrative Aide IV, ADAS I, AO I, III and V
TOTAL			3 working days	



## 25. Processing Request for Certified True Copy/ies of Record/s – Current (Active) Files: More than ten (10) records

Office or Division:	Administrative Service (A	AS) : Central I	Records Division		
Classification:	Complex				
Type of Transaction:	G2G - Government to Government				
Who may avail:	All National Government Agencies (NGAs), LGUs, SUCs, GOCCs, and other Government Instrumentalities				
CHECKLIST OF	REQUIREMENTS	TYPE AN	D NUMBER OF COPY	WHERE TO SECURE	
Letter Request signed b Local Chief Executives the same		1 original		Prepared by the requesting entity	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
<ol> <li>Submit letter request to AS- CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt.</li> </ol>	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) I, III and V	
2. None	<ol> <li>Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.</li> </ol>	None	within 3 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO and Director IV	
3. None	<ol> <li>Sort and package requested copies/CTC of records.</li> </ol>	None	within 1 working day	ADAS I, III and VI AO I, III and V	



<ol> <li>Accept or acknowledge receipt of requested records.</li> </ol>	<ol> <li>Release the copies/CTC of records (pick-up by client or thru courier delivery).</li> </ol>	None	within 1 working day	Administrative Aide IV,ADAS I, AO I, III and V
TOTAL			6 working days	



### 26. Processing Request for Certified True Copy/ies of Record/s – Non-Current (Inactive) Files:Less than ten (10) records

Office or Division:	Administrative Service (AS)- Central Records Division (CRD)					
Classification:	Complex					
Type of Transaction:	G2C - Government to Govern					
Who may avail:	All National Government Agencies (NGAs), LGUs, SUCs, GOCCs, and other Government Instrumentalities					
CHECKLIST C	OF REQUIREMENTS	TYPE A	ND NUMBER COPY	WHERE TO SECURE		
	by the Agency Head or Local g the purpose of the same	1 original		Prepared by the requesting entity		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE		
<ol> <li>Submit letter request to AS- CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge- ment receipt.</li> </ol>	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) III and V		
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 3 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO and Director IV		
3. None	<ol> <li>Sort and package requested copies/ CTC of records.</li> </ol>	None	within 1 working day	ADAS I, AO III and V		



<ol> <li>Accept or acknowledge receipt of requested records.</li> </ol>	<ol> <li>Release the copies/CTC of records (pick-up by client or thru courier delivery).</li> </ol>	None	within 1 working day	Administrative Aide IV, ADAS I, AO III and V
TOTAL			6 working days	



#### 27. Processing Request for Certified True Copy/ies of Record/s – Non-Current (Inactive) Files:More than ten (10) records

Office or Division:	Administrative Service (AS	s) : Centra	I Records Division	n
Classification:	Highly Technical	•		
Type of Transaction:	G2G - Government to Gov	ernment		
Who may avail:	All National Government A Government Instrumentalit		NGAs), LGUs, SL	JCs, GOCCs, and other
CHECKLIST OF	REQUIREMENTS		AND NUMBER OF COPY	WHERE TO SECURE
Letter Request signed b Local Chief Executives same	by the Agency Head or stating the purpose of the	1 origina	al	Prepared by the requesting entity
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit letter request to AS- CRD.</li> <li>1.1 Receive the Document Management System (DMS)- generated acknowledge ment receipt.</li> </ol>	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) I, III and V
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 15 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO and Director IV
3. None	<ol> <li>Sort and package requested copies/ CTC of records.</li> </ol>	None	within 1 working days	ADAS I, AO III and V
<ol> <li>Accept or acknowledge receipt of</li> </ol>	<ol> <li>Release the copies/CTC of records (pick-up by</li> </ol>	None	within 1 working day	Administrative Aide IV, ADAS I, AO III and V



requested records.	client or thru courier delivery).		
TOTAL		18 working days	



# 28. Request for Information and Communications (ICT) Support – Type 1a, Applications System Related (High)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or Division:		Information and Communication Technology System Service (ICTSS) – Application Development, Maintenance, and Support Division				
Classification:	Highly technical					
Type of Transaction:	G2G - Government to	Governme	ent			
Who may avail:	DBM B/S/Os (Central National Government			loyees and officials and		
CHECKLIST OF RE	QUIREMENTS	TYPE AN COPY	ID NUMBER OF	WHERE TO SECURE		
<ol> <li>Messages in God support team will send an e-mail to <u>ictsshelpdesk@d</u> creation</li> <li>Phone calls – the advise the caller <u>ictsshelpdesk@d</u> creation</li> <li>Memorandums, I Advisories from E support team will concern</li> <li>Verbal Communi Instructions from Directives from N support team will concern</li> </ol>	advise the sender to <u>bm.gov.ph</u> for ticket e support team will to send an e-mail to <u>bm.gov.ph</u> for ticket Department Orders, BMBs and ROs – the create a ticket for the cation from Meetings, Process Owners, Management – the create a ticket for the	ticketir per rec	(soft) copy through a ng request (1 ticket quest)	Send an email to ictsshelpdesk@dbm.gov.ph		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE		
1. Submit request to the ICTSS.	1. Receive the request.	None	1 hour	<ul> <li>Information Technology Officer II</li> </ul>		
2. None	<ol> <li>Review the request and take appropriate action/s.</li> </ol>	None	6 hours	<ul> <li>Information Technology Officer I</li> <li>Project Development Officer IV</li> </ul>		



3. None	<ol> <li>Resolve and update status of requests.</li> </ol>	None		<ul> <li>Project Development</li> <li>Officer II</li> <li>Information Systems</li> <li>Analyst III</li> </ul>
<ol> <li>Accept or acknowledge action taken.</li> </ol>	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	<ul> <li>Information Systems Analyst II</li> <li>Information Systems Analyst I</li> <li>Computer Programmer II</li> <li>Information Systems Researcher I</li> </ul>
TOTAL			1 working day	

\*Categorization of requests are as follows:

Application Systems Related

- High
  - Users with impact on time-sensitive processing and no workaround, priority for top management requests and assistant director level upwards, and should be resolved within eight (8) working hours or one (1) working day
  - Especially due to the current even such as COVID or anything that needs an immediate action and implementation as a result of current decisions or happenings which will be due on the same day as the date of request or deadline of the stakeholders.



## 29. Request for Information and Communications (ICT) Support – Type 2a, Applications Systems Related (Medium)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or Division:			Technology System Se enance, and Support Div	. ,		
Classification:	Highly technical		· • •			
Type of Transaction:	G2G - Government to Government					
Who may avail:		central Office and Regional Offices) employees and officials and new				
CHECKLIST OF R	EQUIREMENTS	TYPE AND	NUMBER OF COPY	WHERE TO SECURE		
<ul> <li>support team with to send an e-main ictsshelpdesk@ ticket creation</li> <li>2. Phone calls – the advise the caller to ictsshelpdesk ticket creation</li> <li>3. Memorandums, Advisories from the support tear for the concern</li> <li>4. Verbal Commun Meetings, Instruct Owners, Direction</li> </ul>	bogle Hangout – the Il advise the sender ail to <u>dbm.gov.ph</u> for the support team will to send an e-mail <u>c@dbm.gov.ph</u> for Department Orders, BMBs and ROs – n will create a ticket hication from actions from Process Ves from the support team will		(soft) copy through a g request (1 ticket per t)	Send an email to ictsshelpdesk@dbm.gov.ph		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE		
1. Submit request to ICTSS.	1. Receive the request.	None	1 hour	<ul> <li>Information Technology</li> <li>Officer II</li> <li>Information Technology</li> </ul>		
2. None	2. Review the request and take appropriate	None	2 working days, 6 hours	Officer I - Project Development Officer IV - Project Development		



	action/s.			Officer II - Information Systems Analyst III - Information Systems
3. None	<ol> <li>Resolve and update status of requests.</li> </ol>	None		Analyst II - Information Systems Analyst I - Computer Programmer II
4. Accept or acknowledge action taken.	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	<ul> <li>Information Systems</li> <li>Researcher I</li> </ul>
TOTAL			3 working days	

\*Categorization of requests are as follows:

Application Systems-related

- Medium
  - Users with less impact on time-sensitive processing and no workaround and should be resolved within twenty-four (24) working hours or three (3) business days.
  - Especially due to the current even such as COVID or anything that needs an immediate action and implementation as a result of current decisions or happenings which will be due in five (5) days from the date of request or deadline of the stakeholders

\*Freshdesk – an application used by the ICT Support Team for encoding requests from clients to produce a transaction called a ticket.



# 30. Request for Information and Communications (ICT) Support – Type 3a, Application Systemsrelated (Low)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or Division:	Information and Communication Technology System Service (ICTSS) – Application Development, Maintenance, and Support Division			
Classification:	Highly technical		· · · · · · · · · · · · · · · · · · ·	
Type of Transaction:	G2G - Government to	Governmer	nt	
Who may avail:	DBM B/S/Os (Central Office and Regional Offices) employees and officials and National Government Agencies (NGAs)			
CHECKLIST OF REC	QUIREMENTS	TYPE AN	D NUMBER OF COPY	WHERE TO SECURE
<ul> <li>send an e-mail to <u>ictsshelpdesk@dk</u> creation</li> <li>2. Phone calls – the advise the caller t <u>ictsshelpdesk@dl</u> creation</li> <li>3. Memorandums, D Advisories from B support team will Freshdesk</li> </ul>	gle Hangout – the advise the sender to <u>om.gov.ph</u> for ticket support team will to send an e-mail to <u>om.gov.ph</u> for ticket Department Orders, MBs and ROs – the create a ticket in cation from Meetings, Process Owners, anagement – the		(soft) copy through a ng request (1 ticket per st)	Send an email to <u>ictsshelpdesk@dbm.gov.</u> <u>ph</u>
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE
1. Submit request to ICTSS.	1. Receive the request.	None	1 hour	<ul> <li>Information</li> <li>Technology Officer II</li> <li>Information</li> </ul>
2. None	<ol> <li>Review the request and take appropriate action/s.</li> </ol>	None	4 working days, 6 hours	<ul> <li>Technology Officer I</li> <li>Project Development</li> <li>Officer IV</li> <li>Project Development</li> </ul>



3. None	3. Resolve and update status of requests.	None		Officer II - Information Systems Analyst III - Information Systems
<ol> <li>Accept or acknowledge action taken.</li> </ol>	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	Analyst II - Information Systems Analyst I - Computer Programmer II - Information Systems - Researcher I
TOTAL			5 working days	

\*Categorization of request are as follows:

### Application Systems-related

- Low
  - Issues for which workaround is already available and should be resolved within forty (40) working hours or five (5) working days enhancements
  - Especially due to the current even such as COVID or anything that needs an immediate action and implementation as a result of current decisions or happenings which will be due in five (5) days or more from the date of request or deadline of the stakeholders.



### **Central Office**

**Internal Services** 



### 1. Processing of Claims of Suppliers and Employees (For Payment through Check)

The Finance Service (FS) validates, evaluates, processes and approves requests for payment of claims of suppliers for the delivered goods/supplies and reimbursement of expenses incurred by employees while on official business. The coordination with the Administrative Service (AS) – Cash Division starts from the receipt of Disbursement Voucher (DV), Obligation Request and Status (ORS) and supporting documents from the FS up to the preparation of check to be released to payees.

Of	Office or Division: Finance Service (FS), Administrative Service (AS)-Cash Division						
Cla	assification:	Simple					
Ту	pe of Transaction:	Government to Govern	nment (G2G)				
		Government to Busine	ess (G2B)				
W	no may avail:	Various Suppliers and					
	CHECKLIST OF RE	EQUIREMENTS	TYPE A		WHER	RE TO SECURE	
<ol> <li>Disbursement Voucher (DV)</li> <li>Obligation Request and Status (ORS)</li> <li>LDDAP-ADA Check</li> <li>Other supporting documents depending on the nature of transaction, based on COA Circular 2012-001 (Prescribing the Revised Guidelines and Documentary Requirements for Common Government Transactions)</li> </ol>		<ol> <li>NUMBER OF COPY</li> <li>Original (1 copy)</li> <li>Original (1 copy)</li> <li>Original (3 copies)</li> <li>Original and certified true copy of supporting documents, depending on the requirement per COA Circular 2012-001 (1 copy each)</li> </ol>		FS To be prepared by the requesting party AS-Cash Division			
	CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID		ESSING ME	PERSON RESPONSIBLE	
1.	Submit claims with the supporting documents together with Obligation Request and Status (ORS).	<ol> <li>Receive ORS and supporting documents.</li> </ol>	None		inutes	Administrative Staff FS	
2.	None	2. Forward all the documents to the Budget Division.	None	1 hour		Administrative Staff FS	
	None	3. Review allotment availability and check completeness of documents.	None	2 hours		Administrative Officer (AO) FS	
4.	None	4. Record claim in the subsidiary ledger (SL) of the	None	2 h	ours	AO FS	



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	creditor/payee to monitor status of obligation.			
5. None	5. Obligate amount for the purpose indicated, posts ORS in the Registry of Allotment (RAO) and assign ORS number.	None	1 hour	AO FS
6. None	<ol> <li>Certify availability of allotment, initial update on the SL and sign Box B of the ORS.</li> </ol>	None	1 hour	Chief AO FS-Budget Division
7. None	7. Forward all the documents to the Accounting Division.	None	30 minutes	AO FS- Budget Division
8. None	<ol> <li>Receive documents for processing.</li> </ol>	None	30 minutes	Administrative Staff FS-Accounting Division
9. None	9. Evaluate validity of the claim, accuracy of amount and completeness of supporting documents.	None	2 hours	Accountant FS-Accounting Division
10. None	10. Prepare Disbursement Voucher (DV), Journal Entry and Tax Certificates.	None	2 hours	Accountant FS-Accounting Division
11. Sign Box A of the DV.	11. Return DV to end-user for signature of B/S/O Head in Box A.	None	1 hour	Administrative Staff FS-Accounting Division
12. None	12. Certify cash availability, completeness of supporting documents and determine if subject to ADA or	None	2 hours	Chief Accountant FS-Accounting Division



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	Check. Sign Box C of DV.			
13. None	13. Forward DV and other supporting documents to the FS Office of the Director.	None	30 minutes	Administrative Staff FS-Accounting Division
14. None	14. Approve payment for the claim and sign Box D of DV.	None	1 hour	<i>Director</i> FS
15. None	15. Forward DV and other supporting documents to the AS-Cash Division.	None	30 minutes	Administrative Staff FS
16. None	16. Receive voucher from the FS.	None	30 minutes	Administrative Staff AS-Cash Division
17. None	17. Verify if DV is for payment of check or LDDAP- ADA.	None	1 hour	AO AS-Cash Division
18. None	18. Payment through Check Prepare check and Advice of Checks Issued and Cancelled (ACIC).	None	2 hours	AO AS-Cash Division
19. None	19. Review and sign the check and ACIC.	None	1 hour	Chief Administrative Officer and Director AS-Cash Division/ AS
20. None	20. Submit to servicing bank duplicate copy of check with ACIC.	None	1 hour	<i>Administrative</i> <i>Staff</i> AS-Cash Division
21. None	21. Release check to payees after 24 hours of clearing time.	None	1 hour	AO AS-Cash Division
TOTAL	· · · · ·		3 working days	



### 2. Processing of Claims of Suppliers and Employees (For Payment through LDDAP-ADA)

The Finance Service (FS) validates, evaluates, processes and approves requests for payment of claims of suppliers for the delivered goods/supplies and reimbursement of expenses incurred by employees while on official business. The coordination with the Administrative Service (AS) – Cash Division starts from the receipt of Disbursement Voucher (DV), Obligation Request and Status (ORS) and supporting documents from the FS up to the preparation of List of Due and Demandable Accounts Payable – Advice Debit to Account (LDDAP-ADA) for submission to the servicing bank.

Office or Division:	Finance Service (FS), Administrative Service (AS)-Cash Division					
Classification:	Simple					
Type of	Government to Gover	nment (G2G)				
Transaction:	Government to Busine					
Who may avail:	Various Suppliers and					
	REQUIREMENTS	CC	NUMBER OF DPY		ERE TO SECURE	
<ol> <li>Disbursement Voucher (DV)</li> <li>Obligation Request and Status (ORS)</li> <li>LDDAP-ADA Check</li> <li>Other supporting documents depending on the nature of transaction, based on COA Circular 2012-001 (Prescribing the Revised Guidelines and Documentary Requirements for Common</li> </ol>		<ol> <li>Original (1 copy)</li> <li>Original (1 copy)</li> <li>Original (3 copies)</li> <li>Original and certified true copy of supporting documents, depending on the requirement per COA Circular 2012-001 (1 copy each)</li> </ol>		FS To be prepared by the requesting party AS-Cash Division		
Government Tra	AGENCY ACTIONS	FEES TO BE PAID			PERSON RESPONSIBLE	
<ol> <li>Submit claims with the supporting documents together with Obligation Request and Status (ORS).</li> </ol>	<ol> <li>Receive ORS and supporting documents.</li> </ol>	None	30 minutes		Administrative Staff FS	
2. None	2. Forward all the documents to the Budget Division.	None	1 hour		Administrative Staff FS	
3. None	<ol> <li>Review allotment availability and check completeness of documents.</li> </ol>	None	2 hours		Administrative Officer (AO) FS	
4. None	4. Record claim in the subsidiary ledger (SL) of	None	2 hours		AO FS	



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	the creditor/payee to monitor status of obligation.			
5. None	5. Obligate amount for the purpose indicated, posts ORS in the Registry of Allotment (RAO) and assign ORS number.	None	1 hour	AO FS
6. None	<ol> <li>Certify availability of allotment, initial update on the SL and sign Box B of the ORS.</li> </ol>	None	1 hour	Chief AO FS-Budget Division
7. None	7. Forward all the documents to the Accounting Division.	None	30 minutes	AO FS- Budget Division
8. None	<ol> <li>Receive documents for processing.</li> </ol>	None	30 minutes	Administrative Staff FS-Accounting Division
9. None	<ol> <li>Evaluate validity of the claim, accuracy of amount and completeness of supporting documents.</li> </ol>	None	2 hours	Accountant FS-Accounting Division
10. None	10. Prepare Disbursement Voucher (DV), Journal Entry and Tax Certificates.	None	2 hours	<i>Accountant</i> FS-Accounting Division
11. Sign Box A of the DV.	11. Return DV to end-user for signature of B/S/O Head in Box A.	None	1 hour	Administrative Staff FS-Accounting Division
12. None	12. Certify cash availability, completeness of supporting documents and determine if subject to ADA	None	2 hours	Chief Accountant FS-Accounting Division



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	or Check. Sign Box C of DV.			
13. None	13. Forward DV and other supporting documents to the FS Office of the Director.	None	30 minutes	Administrative Staff FS-Accounting Division
14. None	14. Approve payment for the claim and sign Box D of DV.	None	1 hour	Director FS
15. None	15. Forward DV and other supporting documents to the AS-Cash Division.	None	30 minutes	Administrative Staff FS
16. None	16. Receive voucher from the FS.	None	30 minutes	Administrative Staff AS-Cash Division
17. None	17. Verify if DV is for payment of check or LDDAP-ADA.	None	1 hour	AO AS-Cash Division
18. None	18. Payment through LDDAP- ADA Prepare LDDAP- ADA and SLIIE through the Index of Payment Computerized System (IPCS).	None	1 hour	AO AS-Cash Division
19. None	19. Forward documents to FS for recommendation of payment.	None	30 minutes	Administrative Staff AS-Cash Division
20. None	20. Certify correctness of the form.	None	30 minutes	Chief Accountant FS-Accounting Division
21. None	21. Approve and signs LDDAP- ADA	None	30 minutes	Director FS
22. None	22. Prepare Financial Data Entry System (Findes).	None	1 hour	AO AS-Cash Division
23. None	23. Sign the LDDAP-ADA	None	30 minutes	Chief Administrative



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	with SLIIE, and FinDES.			Officer and Director AS-Cash Division/ AS
24. None	24. Submits to servicing bank LDDAP-ADA with SLIIE and FinDES printout and soft copies. Crediting of payment shall effect not earlier than 24 hours.	None	1 hour	AO AS-Cash Division
TOTAL:			3 working days	



#### 3. Request for Legal Service (LS) Legal Opinions - Contract review queries

The LS processes the requests for legal opinion for DBM Bureaus/Services/Offices (B/S/Os). These refer to the (i) review of contracts, circulars and executive issuances; (ii) requests for legal comments and position papers of legislative bills; and (iii) other requests for legal comments. The Assistant Director would incorporate inputs for the final review of requests pertaining to review of Memorandum of Agreement, Memorandum of Understanding, guidelines and queries from Department Liaison Office (DLO) and the DBM Office of the Secretary (OSEC). LS processes involve rendering legal opinion on budgetary concerns, among others, which are transactions clearly requiring highly technical application.

Office or Division:	Legal Service (LS) – Divisior	ns (Handling Te	eams)		
Classification:					
Type of Transaction:	Type of Transaction:         G2G - Government to Government				
Who may avail:	DBM Bureaus/Services/Office	ces			
CHECKLIST OF	REQUIREMENTS	С	NUMBER OF OPY	WHERE TO SECURE	
<ol> <li>Letter or Memorandum of Requests for comments;</li> <li>Supporting Documents such as, contracts, circulars, executive issuances, copy of the memorandum of understanding.</li> </ol>		<ol> <li>Original copy of the pleadings and/or</li> <li>Photocopy of the supporting documents</li> </ol>		1. One (1) copy each from LS	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit request with complete documentary requirements to LS.	<ol> <li>Receive, record, and endorse the request to the LS Handling Team/ LS Division.</li> </ol>	None		Administrative Officer (AO) or Administrative Assistant (ADAS) (Records Officer) LS	
2. None	2. Validate the due dates/ conduct verification of the completeness of the supporting documents.	None		LS Technical Divisions (LS Handling Team) – Legal Assistant II	
3. None	<ol> <li>Discuss the action/s to be taken and conduct research on the matter.</li> </ol>	None	15 working days	Management Specialist (BMS) II, Senior BMS,	
4. None	<ol> <li>Review the draft legal opinion and submit to Assistant Director for final review and approval.</li> </ol>	None		Attorney III, and Attorney IV (Division Head); Assistant Director LS	
5. None	5. Review and approval of the Director.	None		Director LS	



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6. Accept and/or	6. Release the	action	None		Administrative
acknowledge receipt	document/s to	official			Officer/ Assistant
of action (LS Opinion	recipient.				(Records Officer)
or LS Memorandum).					LS
TOTAL				15 working	
		days			
* subject to extension for the same number of days upon notice, pursuant to Section 3 (b), Rule VII of the IRR of Republic Act					
No. 11032.					



### 4. Request for Legal Service (LS) Legal Opinions - Review of guidelines

The LS processes the requests for legal opinion for DBM Bureaus/Services/Offices (B/S/Os). These refer to the (i) review of contracts, circulars and executive issuances; (ii) requests for legal comments and position papers of legislative bills; and (iii) other requests for legal comments. The Assistant Director would incorporate inputs for the final review of requests pertaining to review of Memorandum of Agreement, Memorandum of Understanding, guidelines and queries from Department Liaison Office (DLO) and the DBM Office of the Secretary (OSEC). LS processes involves rendering legal opinion on budgetary concerns, among others, which are transactions clearly requiring highly technical application.

Office or Division:	Legal Service (LS) – Divisions (Handling Teams)				
Classification:	Highly Technical				
Type of Transaction:					
Who may avail:	DBM Bureaus/Services/Off	ICES			
CHECKLIST OF	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE	
<ol> <li>Letter or Memorar comments; and</li> <li>Supporting Documer circulars, executive memorandum of under</li> </ol>	2. Photoco supporti	gs and/or	1. One (1) copy each from LS		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit request with complete documentary requirements to LS.	<ol> <li>Receive, record, and endorse the request to the LS Handling Team/ LS Division.</li> </ol>	None		Administrative Officer/ Assistant (Records Officer) LS	
2. None	2. Validate the due dates/ conduct verification of the completeness of the supporting documents.	None		LS Technical Divisions (LS Handling Team) – Legal Assistant II & III, Budget and	
3. None	<ol> <li>Discuss the action/s to be taken and conduct research on the matter.</li> </ol>	None	20 working days*	Management Specialist (BMS) II, Senior BMS, Attorney III, and Attorney IV	
4. None	4. Review the draft legal opinion and submit to Assistant Director for final review and approval.	None		(Division Head); Assistant Director LS	
5. None	5. Review and approval of the Director.	None		Director LS	



<ul> <li>Accept and/or</li> <li>acknowledge receipt</li> <li>of action (LS Opinion</li> <li>or LS</li> <li>Memorandum).</li> </ul>	Release the action document/s to official recipient.	None		Administrative Officer/ Assistant (Records Officer) LS
TOTAL	20 working days			

\* subject to No. 11032.



### 5. Request for Legal Service (LS) Legal Opinions - LGU matters and other entity-based queries

The LS processes the requests for legal opinion for DBM Bureaus/Services/Offices (B/S/Os). These refer to the (i) review of contracts, circulars and executive issuances; (ii) requests for legal comments and position papers of legislative bills; and (iii) other requests for legal comments. The Assistant Director would incorporate inputs for the final review of requests pertaining to review of Memorandum of Agreement, Memorandum of Understanding, guidelines and queries from Department Liaison Office (DLO) and the DBM Office of the Secretary (OSEC). LS processes involves rendering legal opinion on budgetary concerns, among others, which are transactions clearly requiring highly technical application.

Office or Division:	Legal Service (LS) – Divisions (Handling Teams)			
Classification:	Highly Technical			
Type of Transaction:	G2G - Government to Gover			
Who may avail:	DBM Bureaus/Services/Offic	es		
CHECKLIST OF	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
<ol> <li>Letter or Memorandum of Requests for comments; and</li> <li>Supporting Documents such as, contracts, circulars, executive issuances, copy of the memorandum of understanding.</li> </ol>		pleading 2. Photoco supporti	ng documents	1. One (1) copy each from LS
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit request with complete documentary requirements to LS.	<ol> <li>Receive, record, and endorse the request to the LS Handling Team/ LS Division.</li> </ol>	None		Administrative Officer/ Assistant (Records Officer) LS
2. None	<ol> <li>Validate the due dates/ conduct verification of the completeness of the supporting documents.</li> </ol>	None	20 working days*	LS Technical Divisions (LS Handling Team) – Legal Assistant II & III,
3. None	<ol> <li>Discuss the action/s to be taken and conduct research on the matter.</li> </ol>	None		Budget and Management Specialist (BMS)
4. None	<ol> <li>Review the draft legal opinion and submit to Assistant Director for final review and approval.</li> </ol>	None		II, Senior BMS, Attorney III, and Attorney IV (Division Head); Assistant Director LS



	acknowledge receipt of action (LS Opinion or LS Memorandum).		document/s to official recipient.	None	20 working	Officer/ Assistant (Records Officer) LS
6.	None Accept and/or	5. 6.	Review and approval of the Director. Release the action	None		Director LS Administrative

\* subject to extension for the same number of days upon notice, pursuant to Section 3 (b), Rule VII of the IRR of Republic Act No. 11032.

\*\*This necessitates the conduct of a more in-depth study or research on the matter, exhaustive review of relevant laws, issuances and standards.



### 6. Request for Legal Service (LS) Legal Opinions - All other queries

The LS processes the requests for legal opinion for DBM Bureaus/Services/Offices (B/S/Os). These refer to the (i) review of contracts, circulars and executive issuances; (ii) requests for legal comments and position papers of legislative bills; and (iii) other requests for legal comments. The Assistant Director would incorporate inputs for the final review of requests pertaining to review of Memorandum of Agreement, Memorandum of Understanding, guidelines and queries from Department Liaison Office (DLO) and the DBM Office of the Secretary (OSEC). LS processes involves rendering legal opinion on budgetary concerns, among others, which are transactions clearly requiring highly technical application.

Office or Division:	Legal Service (LS) – Divisions (Handling Teams)					
Classification:	Highly Technical					
Type of Transaction:	G2G - Government to Government DBM Bureaus/Services/Offices					
Who may avail:						
CHECKLIST OF	REQUIREMENTS		D NUMBER OF	WHERE TO SECURE		
	nts such as, contracts, issuances, copy of the	2. Photoco	gs and/or	1. One (1) copy each from LS		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit request with complete documentary requirements to LS.	<ol> <li>Receive, record, and endorse the request to the LS Handling Team/ LS Division.</li> </ol>	None		Administrative Officer/ Assistant (Records Officer) LS		
2. None	2. Validate the due dates/ conduct verification of the completeness of the supporting documents.	None		LS Technical Divisions (LS Handling Team) – Legal Assistant II & III, Budget and		
3. None	<ol> <li>Discuss the action/s to be taken and conduct research on the matter.</li> </ol>	None	20 working days*	Specialist (BMS) II, Senior BMS, Attorney III, and		
4. None	<ol> <li>Review the draft legal opinion and submit to Assistant Director for final review and approval.</li> </ol>	None		Attorney IV (Division Head); Assistant Director LS		
5. None	5. Review and approval of the Director.	None		Director LS		



<ol> <li>Accept and/or acknowledge receipt of action (LS Opinion or LS Memorandum).</li> </ol>	<ol> <li>Release the action document/s to official recipient.</li> </ol>		Administrative Officer/ Assistant (Records Officer) LS		
TOTAL		20 working days**			
* subject to extension for the same number of days upon notice, pursuant to Section 3 (b), Rule VII of the IRR of Republic Act					

### No. 11032.

\*\* This necessitates the conduct of a more in-depth study or research on the matter, exhaustive review of relevant laws, issuances and standards, subject to extension for the same number of days upon notice, pursuant to Section 3 (b), Rule VII of the IRR of RA No. 11032.



#### 7. Request for Legal Service (LS) Legal Cases

The LS processes the requests for legal cases related documents for DBM Bureaus/Services/Offices (B/S/Os). These refer to pleadings, motion, and court orders and endorsed by the Record Officer to the LS Handling Team. The LS Divisions as Handling Teams ensure: (i) a preliminary discussion scheduled with LS Assistant Director or Director concerning the action to be taken; (ii) a case review involving Complete Staff Work (CSW) done within 2-3 working days from receipt of case docket number. CSW shall consist of, but not limited to, drafting a Memorandum for the DBM Secretary describing the nature of the case, letter to the Office of Solicitor General requesting for representation of deputation and Office Order authorizing the LS lawyers to represent DBM.

Office or Division:	Legal Service (LS) – Divisions (Handling Teams)				
Classification:	Highly Technical (8 to 40 working days)				
Type of Transaction:	G2G - Government to Gover	rnment			
Who may avail:	DBM Bureaus/Services/Offic	ces			
CHECKLIST OF REQUI	CHECKLIST OF REQUIREMENTS TYPE AND NUMBER OF COPY				
1. Case related docur motions, court orders	<ol> <li>Original copy of the pleadings and/or</li> <li>Photocopy of the supporting documents</li> </ol>		1. One (1) copy		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit case related documents to LS.	<ol> <li>Receive, record, and endorse the request to the LS Handling Team/ LS Division.</li> </ol>	None		Administrative Officer/ Assistant (Records Officer) LS	
2. None	2. Verify the completeness of the attachments or supporting documents.	None		LS Technical Divisions (LS Handling Team) – Legal	
3. None	3. Conduct preliminary discussion on the action to be taken, and conduct research.	None	8 to 40 working days	Assistant II & III, Budget and Management Specialist (BMS)	
4. None	<ol> <li>Review the draft and submit to Assistant Director for final review and approval.</li> </ol>	None		II, Senior BMS, Attorney III, and Attorney IV (Division Head); Assistant Director LS	
5. None	5. Review and approval of the Director.	None		Director LS	



TOTAL			8-40 working days***	
<ol> <li>Accept and/or acknowledge receipt of action (Case-pleadings).</li> </ol>	6. Release the action document/s to official recipient.	None		Administrative Officer/ Assistant (Records Officer) LS

\*\*\*Process is highly technical given there is no definite or particular number of working days that needs to be complied considering that the same may vary depending on the nature/ necessity of each case, as specified.



### 8. Processing Request for Certified True Copy/ies of Record/s – Current (Active) Files: Less than ten (10) records

Office or Division:	Administrative Service (AS) : Central Records Division						
Classification:	Simple	·					
Type of	G2C - Government to Citiz	zen					
Transaction:							
Who may avail:	DBM Bureaus/Services/Of	DBM Bureaus/Services/Offices (B/S/Os) and Regional Offices (ROs)					
CHECKLIST O	F REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE			
CRD-AS Documents/f (AS-CRD-BP-02-Form	Records Request Form 01 Rev.2)	1 original		Central Records Division			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
<ol> <li>Fill-up the AS- CRD request form.</li> </ol>	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) I, III and V AS-CRD			
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 1 working day	ADAS I AO I, III and V, Supervising AO, Chief AO of AS-CRD and AS Director IV			
3. None	<ol> <li>Sort and package requested copies/CTC of records.</li> </ol>	None	within 7 hours	ADAS I, AO I, III and V AS-CRD			
<ol> <li>Accept or acknowledge receipt of requested records.</li> </ol>	<ol> <li>Release the copies/CTC of records (pick-up by client or thru courier delivery).</li> </ol>	None	within 1 working day	ADAS I, AO I, III and V AS-CRD			
TOTAL			3 working days				



### 9. Processing Request for Certified True Copy/ies of Record/s – Current (Active) Files: More than ten (10) records

Office or Division:	Administrative Service (AS) : Central Records Division					
Classification:	Complex	Complex				
Type of Transaction:	G2C - Government to Citizen					
Who may avail:	DBM Bureaus/Services/	Offices (B/S/C	s) and Regional (	Offices (ROs)		
	REQUIREMENTS		NUMBER OF	WHERE TO SECURE		
CRD-AS Documents/Re (AS-CRD-BP-02-Form (		1 original		Central Records Division		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1.Fill-up the AS-CRD request form.	<ol> <li>Receive the request.</li> </ol>	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) I, III and V AS-CRD		
2. None	<ol> <li>Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.</li> </ol>	None	within 3 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO of AS-CRD and AS Director IV		
3.None	3. Sort and package requested copies/ CTC of records.	None	within 1 working day	ADAS I, AO I, III and V AS-CRD		
4.Accept or acknowledge receipt of requested records.	<ol> <li>Release the copies/CTC of records (pick-up by client or thru courier service for DBM ROs).</li> </ol>	None	within 1 working day	ADAS I, AO I, III and V AS-CRD		
TOTAL			6 working days			



#### 10. Processing Request for Certified True Copy/ies of Record/s – Non-Current (Inactive) Files: Less than 10 records

Office or Division:	Administrative Service (AS) : Central Records Division					
Classification:	Complex	•				
Type of Transaction:	G2C - Government to Citi	zen				
Who may avail:	DBM Bureaus/Services/O	ffices (B/S/Os	s) and Regional C	Offices (ROs)		
CHECKLIST OF	CHECKLIST OF REQUIREMENTS		NUMBER OF	WHERE TO SECURE		
CRD-AS Documents/Re (AS-CRD-BP-02-Form 0		1 original		Central Records Division		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Fill-up the AS-CRD request form.	1. Receive the request.	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) I, III and V AS-CRD		
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 3 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO of AS-CRD and AS Director IV		
3. None	<ol> <li>Sort and package requested copies/CTC of records.</li> </ol>	None	within 1 working day	ADAS I, AO III and V AS-CRD		
<ol> <li>Accept or acknowledge receipt of requested records.</li> </ol>	<ol> <li>Release the copies/certified true copies of records (pick-up by client or thru courier service for DBM ROs).</li> </ol>	None	within 1 working day	Administrative Aide IV, ADAS I, AO III and V AS-CRD		
TOTAL			6 working days			



#### 11. Processing Request for Certified True Copy/ies of Record/s – Non-Current (Inactive) Files: More than ten 10 records

Office or Division:	Administrative Service (AS) : Central Records Division					
Classification:	Highly Technical	•				
Type of Transaction:	G2C - Government to C	itizen				
Who may avail:	DBM Bureaus/Services	Offices (B/S/	Os) and Regio	onal Offices (ROs)		
CHECKLIST OF	REQUIREMENTS		D NUMBER COPY	WHERE TO SECURE		
CRD-AS Documents/Re (AS-CRD-BP-02-Form (		1 original		AS-Central Records Division		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE		
1. Fill-up the AS- CRD request form.	<ol> <li>Receive the request.</li> </ol>	None	within 1 hour	Administrative Assistant (ADAS) I, Administrative Officer (AO) III and V		
2. None	2. Evaluate the request, retrieval of records, review, certifies copies of records and approve release of the request for CTC.	None	within 15 working days and 7 hours	ADAS I AO I, III and V, Supervising AO, Chief AO of AS-CRD and AS Director IV		
3. None	<ol> <li>Sort and package requested copies/CTC of records</li> </ol>	None	within 1 working days	ADAS I AO III and V AS-CRD		
<ol> <li>Accept or acknowledge receipt of requested records</li> </ol>	<ol> <li>Release the copies/CTC of records. (pick-up by client or thru courier service for DBM ROs)</li> </ol>	None	within 1 working day	Administrative Aide IV, ADAS I, AO III and V		
TOTAL			18 working days			



### 12. Processing Request for Employee Certification/s and Service Record

Issuance of service record and employment certification/s that includes: (1) certificate of employment; (2) certificate of employment with detailed compensation; certificate of no pending administrative case; and certificate of good moral, as needed by DBM employees.

Office or Division:	Administrative Service (AS) : Human Resource Management Division (HRMD)					
Classification:	Simple	,				
Type of Transaction:	G2G - Government to	Governmen	ıt			
Who may avail:	DBM officials and em		*			
CHECKLIST OF REQUIREMENTS		TYPE AN	D NUMBER OF COPY	WHERE TO SECURE		
AS-HRMD Request For	rm	1 original		AS-HRMD		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit to the AS- HRMD the properly filled-up Request Form.	1. Receive the request.	None	within 1 hour	Administrative Officer (AO) I, II or IV AS-HRMD		
2. None	<ol> <li>Prepare requested type of certification and/or service record.</li> </ol>	None	within 1 working day	AO II or IV AS-HRMD		
3. None	3. Review of requested certification/ service record.	None	within 3 hours	AO V AS-HRMD		
4. None	4. Final review and signing of requested certification/ service record.	None	within 3 hours	Supervising AO or Chief AO AS-HRMD		
5. Receipt of requested document from HRMD.	5. Release the action document.	None	within 1 hour	AO I AS-HRMD		
TOTAL			2 working days			



### 13. Processing Request of Applications for Travel Authority (Official Local Travels)

The purpose of this procedure is to guide the AS-HRDD in the processing of applications for Travel Authority.

Office or Division:	Administrative Service	Administrative Service (AS) : Human Resource Development Division (HRDD)					
Classification:	Simple (if all document						
Type of		G2G - Government to Government					
Transaction:							
Who may avail:	DBM officials and emp	loyees					
CHECKLIST OF	REQUIREMENTS		ID NUMBER OF COPY	WHERE TO SECURE			
travelling personne of Officer/s-in-Cha 2. Application for Tra 3. Letter-invitation fro	<ol> <li>Memorandum endorsing attendees/ travelling personnel including designation of Officer/s-in-Charge (if applicable)</li> <li>Application for Travel Authority</li> <li>Letter-invitation from the inviting agency</li> <li>Programme of activities (if available)</li> </ol>		al copy al copy al copy al copy al copy	<ol> <li>DBM Bureau/Service/Office (B/S/O)</li> <li>DBM B/S/O or individual</li> <li>Inviting agency</li> <li>Inviting agency</li> </ol>			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
1. Submit to the AS-HRMD properly filled- up Request Form.	<ol> <li>Receive the request (Update in the Document Management System and logbook).</li> </ol>	None	20 minutes	Administrative Officer (AO) II and AO IV AS-HRDD			
2. None	<ol> <li>Check the completion of the required document/s.</li> </ol>	None	20 minutes	AO II and AO IV AS-HRDD			
3. None	3. Prepare/Draft the memorandum and Office Order for the approval of their respective Functional Group Head (FGH).	None	45 minutes	AO II/ AO IV/AO V AS-HRDD			
4. None	4. Review the memorandum and draft Office Order.	None	20 minutes	Supervising AO/ Chief AO AS-HRDD			
5. Receipt of requested document from AS-HRDD.	5. Forward the action document/s to the Director, AS.	None	5 minutes	AO II to V AS-HRDD			
TOTAL			1 hour, 50 minutes (within 1 working day)				



### 14. Processing Request of Provision of Shuttle Service (within NCR and out-of-town trips)

This outlines the procedure for requests by employees in the DBM Central Office for the provision of transportation service in line with official business. Under special circumstances, the officials and employees of the DBM Regional Offices may likewise be provided with transportation service for official business in Metro Manila.

Office or Division:	Administrative Service (AS) : General Services Division (GSD)				
Classification:	Simple (if all documentary requirements are complete)				
Type of	G2G - Government to				
Transaction:					
Who may avail:	Officials and employe	es in the DB	M Central Office		
-	Officials and employe	es in the Re	gional Offices (un	der special circumstances)	
CHECKLIST OF I	REQUIREMENTS		D NUMBER OF	LEGAL BASIS	
			COPY		
1. Trip Ticket Reques	st	1 original c	ору	COA Circular Nos. 75-6 and 75-6A; Administrative Order No. 293, s. 2008	
2. Other documentary other offices, e.g.,		1 original c	ору	Existing relevant issuances (such as DBM Department Order No. 14, s. 2019)	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit duly accomplished Trip Ticket form to the AS-GSD, together with the necessary attachments (i.e., Office Order and Travel Authority)	1. Receive the request.	None	2 minutes		
2. None	<ol> <li>Check if all requirements are complete, as well as the availability of driver and shuttle service. (If there is no available shuttle service, inform the requesting party)</li> </ol>	None	5 minutes	Administrative Aide IV/ Administrative Assistant (ADAS) V, AS-GSD	
3. None	<ol> <li>Input to Online Motorpool Dispatching.</li> </ol>	None	5 minutes		



4. None	4.	Approve and sign the Trip Ticket including the attached supporting documents.	None	2 minutes	Chief Administrative Officer, AS-GSD
5. Receipt of information as to approval of requested service, and/o schedule of actual dispate of official veh	f or ch	Post at the Online Motorpool Dispatching, or call the requesting party	None	1 minute	Administrative Aide IV/ Administrative Assistant (ADAS) V, AS-GSD
TOTAL				15 minutes (within 1 working day)*	

\* Actual dispatch of official vehicle shall depend on the approved schedule of trip, or availability of vehicle and driver, as the case may be.



# 15. Request for Information and Communications (ICT) Support – Type 1b, ICT Infrastructure Related (High)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or	Information and Communication Technology System Service (ICTSS) –					
Division:	ICT Infrastructure Management Division					
Classification:	Highly technical					
Type of Transaction:	G2G - Government t	G2G - Government to Government				
Who may avail:	DBM B/S/Os (Centra	I Office and	Regional Offices) emp	loyees and officials		
CHECKLIST OF R	EQUIREMENTS	TYPE AND COPY	D NUMBER OF	WHERE TO SECURE		
<ul> <li>support team wi to send an e-ma ictsshelpdesk@ creation</li> <li>Phone calls – th advise the caller ictsshelpdesk@ creation</li> <li>Memorandums, Advisories from the support tear for the concern</li> <li>Verbal Commun Meetings, Instru Owners, Directiv</li> </ul>	ogle Hangout – the Il advise the sender iil to <u>dbm.gov.ph</u> for ticket e support team will r to send an e-mail to <u>dbm.gov.ph</u> for ticket Department Orders, BMBs and ROs – n will create a ticket ication from ctions from Process ves from the support team will			Send an email to <u>ictsshelpdesk@dbm.gov.p</u> <u>h</u>		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE		
1. Submit request to ICTSS.	1. Receive the request.	None	1 hour	<ul> <li>Information Technology Officer III</li> <li>Information Technology</li> </ul>		
2. None	<ol> <li>Review the request and take appropriate action/s.</li> </ol>	None	2 working days, 6hours	Officer II - Information Technology Officer I - Computer Maintenance Technologist III		



3. None	3. Resolve and update status of requests.	None		<ul> <li>Computer Maintenance Technologist I</li> <li>Information Systems Analyst I</li> </ul>
<ol> <li>Accept or acknowledge action taken.</li> </ol>	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	<ul> <li>Project Development Officer IV</li> <li>Administrative Assistant III</li> <li>Administrative Aide VI</li> </ul>
TOTAL			3 working days	

\*Categorization of requests are as follows:

ICT Infrastructure Related

- High
- Desktop/laptop not functioning due to corrupted system files, hardware failure, virus attack(s) and should be resolved within defined schedule within twenty-four (24) working hours or three (3) working days
- Especially due to the current even such as COVID or anything that needs an immediate action and implementation as a result of current decisions or happenings which will be due on the same day as the date of request or deadline of the stakeholders.



# 16. Request for Information and Communications (ICT) Support – Type 2b, ICT Infrastructure Related (Medium)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or	Information and Communication Technology System Service (ICTSS) –				
Division: Classification:	ICT Infrastructure Management Division				
Classification:	Highly technical				
Type of Transaction:	G2G - Government t	o Governmer	ıt		
Who may avail:	DBM B/S/Os (Centra	I Office and F	Regional Offices) em	ployees and officials	
CHECKLIST OF R	EQUIREMENTS	TYPE AND COPY	NUMBER OF	WHERE TO SECURE	
<ul> <li>support team with to send an e-matic send an e-matic schelpdesk@ticket creation</li> <li>2. Phone calls – that advise the calle to ictsshelpdesk ticket creation</li> <li>3. Memorandums, Advisories from the support tear for the concern</li> <li>4. Verbal Communication Meetings, Instruction</li> </ul>	bogle Hangout – the Il advise the sender all to <u>dbm.gov.ph</u> for the support team will r to send an e-mail <u>c@dbm.gov.ph</u> for Department Orders, BMBs and ROs – m will create a ticket hication from loctions from Process ves from the support team will	COPY 1. Online (soft) copy through a ticketing request (1 ticket per request)		Send an email to <u>ictsshelpdesk@dbm.gov.p</u> <u>h</u>	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE	
1. Submit request to ICTSS.	1. Receive the request.	None 1 hour		<ul> <li>Information</li> <li>Technology Officer III</li> <li>Information</li> <li>Technology Officer II</li> </ul>	
2. None	<ol> <li>Review the request and take appropriate action/s.</li> </ol>	None	1 working day, 6 hours	<ul> <li>Information Technology Officer I</li> <li>Computer Maintenance</li> </ul>	



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3. None	3. Resolve and update status of requests.	None		Technologist III - Computer Maintenance Technologist I
<ol> <li>Accept or acknowledge action taken.</li> </ol>	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	<ul> <li>Information Systems Analyst I</li> <li>Project Development Officer IV</li> <li>Administrative Assistant III</li> <li>Administrative Aide VI</li> </ul>
TOTAL			2 working days	

\*Categorization of requests are as follows:

ICT Infrastructure Related

- Medium
  - Slow down of hardware performance and should be resolved within the defined schedule within sixteen (16) working hours or two (2) working days

\*Freshdesk – an application used by the ICT Support Team for encoding requests from clients to produce a transaction called a ticket.



# 17. Request for Information and Communications (ICT) Support – Type 3b, ICT Infrastructure related (Low)

The ICTSS provides assistance and support to the Department of Budget and Management (DBM) stakeholders through helpdesk ticketing and in accordance with the Service Level Agreement (SLA) for resolving ICT concerns and issues.

Office or Division:	Information and Communication Technology System Service (ICTSS) – ICT Infrastructure Management Division				
Classification:	Highly technical				
Type of Transaction:	G2G - Government to Government				
Who may avail:	DBM B/S/Os (Centra	I Office and	Regional Offices) emp	loyees and officials	
CHECKLIST OF I	REQUIREMENTS	TYPE ANI COPY	D NUMBER OF	WHERE TO SECURE	
support team v to send an e-m <u>ictsshelpdesk@</u> ticket creation 2. Phone calls – advise the call to <u>ictsshelpdes</u> ticket creation 3. Memorandums Orders, Adviso ROs – the sup a ticket for the 4. Verbal Commu Meetings, Inst Process Owne Management -	boogle Hangout – the vill advise the sender nail to <u>∂dbm.gov.ph</u> for the support team will er to send an e-mail <u>sk@dbm.gov.ph</u> for s, Department pries from BMBs and port team will create concern unication from		(soft) copy through a ig request (1 ticket per t)	Send an email to <u>ictsshelpdesk@dbm.gov.p</u> <u>h</u>	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME*	PERSON RESPONSIBLE	
1. Submit request to ICTSS.	1. Receive the request.	None	1 hour	<ul> <li>Information</li> <li>Technology Officer III</li> <li>Information</li> </ul>	
2. None	<ol> <li>Review the request and take appropriate</li> </ol>	None	6 hours	Technology Officer II - Information Technology Officer I - Computer	



	action/s.			Maintenance Technologist III - Computer Maintenance
3. None	<ol> <li>Resolve and update status of requests.</li> </ol>	None		Technologist I - Information Systems Analyst I - Project Development
4. Accept or acknowledg e action taken.	<ol> <li>Inform the requesting user on ticket resolved.</li> </ol>	None	1 hour	<ul> <li>Officer IV</li> <li>Administrative Assistant III</li> <li>Administrative Aide VI</li> </ul>
TOTAL			1 working day	

\*Categorization of requests are as follows:

ICT Infrastructure Related

- Low
  - Direct assistance to users query (i.e. password reset, system navigation) Installation of printer/scanner and DBM application(s) and should be resolved within eight (8) working hours or one (1) working day



## **Regional Offices**

**External Services** 



#### 1. Release of Fund

Release of fund is appropriated to national government agencies, local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), local water districts (LWDs) and other government instrumentalities. The applicable set of documentary requirements may vary according to the nature of each transaction.

0	ffice or Division:	DBM Regional Offices (ROs) NCR, CAR, I-XIII				
CI	assification:	Highly Technical				
ту	pe of Transaction:	G2G - Government to Go	overnment			
w	ho may avail:	All Government Agencies Government Instrumenta		Cs, GOCCs, LWDs	and other	
	CHECKLIST OF	REQUIREMENTS	TYPE AN	ID NUMBER OF COPY	WHERE TO SECURE	
	ee Table B1 for the ap used on the nature of	plicable requirements the request.	1 of eac	ch original copy	Requesting government entity unless indicated otherwise.	
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1.	Submit request to RO - Central Processing and Releasing Unit (RO- CPRU)/Records Unit 1.1. Receive the Document Management System (DMS)- generated acknowledge ment receipt, as applicable.	<ol> <li>Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit the hardcopy to the Technical Division's concerned.</li> </ol>	None	10 minutes	RO-CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs	
2.	None	<ul> <li>Evaluate the request and prepare the following action documents:</li> <li>&gt; Special Allotment Release order (SARO)/ Notice</li> </ul>	None	19 working days, 7 hours, 40 minutes	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS DBM ROs	



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	of Cash Allocation (NCA)/ Advice of NCA Issued (ANCAI)/ Annexes.			
3. None	3. Review and recommend approval of the action documents.	None		Supervising BMS / Chief BMS DBM ROs
4. None	4. Recommend/Revie w and approve the action documents.	None		Assistant Regional Director/ Regional Director DBM ROs
<ul> <li>5. Receipt of action documents from RO-CPRU/Records Unit.</li> <li>5.1 Authorized agency liaison officer to sign on the receiving copy of the released documents, as applicable.</li> </ul>	5. Release the action documents.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person DBM ROs
TOTAL			20 working days	

## Table B1- Documentary Requirements for the Release of Funds

DBM Service	Documentary Requirements
<ol> <li>For Later Release (FLR) portion including New Budgetary Provisions not included in the NEP/GAA</li> </ol>	<ul> <li>For National Government Agencies (NGAs):</li> <li>Special Budget Request</li> <li>BED No. 1</li> <li>BED No. 2</li> <li>BED No. 3</li> <li>Office of the President (OP) Approval for budgetary items included in the GAA but not reflected in the President's Budget (NEP)</li> <li>Other authorization documents as required in the applicable Budget Circular / Other documentary requirements under existing guidelines*</li> <li>For Government-Owned and Controlled Corporations (GOCCs) and State Universities and Colleges (SUCs):</li> </ul>



DPM Convice	
DBM Service	Documentary Requirements
	<ol> <li>Special Budget Request</li> <li>BED No. 1</li> <li>BED No. 2</li> <li>BED No. 3</li> <li>BTr Certification for Use of Income / OP Approval for Contingent Fund-</li> <li>Board Resolution</li> <li>Other documentary requirements under existing guidelines, as applicable:</li> </ol>
	<ul> <li><u>Infrastructure Projects of DPWH</u></li> <li>a) Project profile, based on the format of Budget Preparation (BP) Forms 202 (LFPs)/203 (FAPs)</li> <li>b) Approved loan agreement for new FAPs</li> <li>c) List of validated claims for ROW and contractual obligations</li> <li>d) DPWH clearance for building structural integrity/resiliency, signed picture of geo-tagged actual location of project/activity</li> <li>e) DENR – for environmental clearance</li> <li>f) Medium-Term Information and Communications Technology Harmonization Initiative (MITHI) clearance for ICT-related items</li> <li>g) Inventory/list and description for equipment, furniture and fixtures</li> </ul>
	<u>Centrally-Managed Items</u> a) List of specific implementing units (IUs) and amount allotted to each IU
2. Miscellaneous Personnel Benefits Fund (MPBF)	<ol> <li>Special Budget Request</li> <li>BED No. 3</li> <li>FAR No. 1 / FAR 1-A, as applicable</li> <li>Duly Signed Matrix containing detailed computation of actual Personnel Services (PS) Requirements and date of appointment and assumption of duty of employees</li> </ol>
2a. PS Deficiency	<ol> <li>Special Budget Request</li> <li>BED No. 3</li> <li>FAR No. 1 / FAR No. 1-A, as applicable</li> <li>Detailed computation of Actual PS Requirement showing list of personnel and corresponding back salaries and other benefits</li> <li>HR-issued Certified True Copy of Decision on the case by competent/proper authority, as applicable</li> <li>Updated Service Record certified by the Human Resource Management Officer (HRMO)</li> </ol>
<ul> <li>3. Monetization of Leave Credits of NGA/SUCs Employees</li> <li>4.a. Special Allotment Release</li> </ul>	<ol> <li>Special Budget Request</li> <li>List of Personnel Availing Monetization of Leave Credits (LPAMLC)</li> <li>Special Budget Request</li> </ol>
Order (SARO) – for FAPs under FLR <sup>14</sup>	<ol> <li>Copy of Signed Foreign Loan Agreement including copy of the Appraisal Report</li> </ol>

 $^{\rm 14}$  Process accomplished by RO National Capital Region only



DBM Service	Documentary Requirements
<ul> <li>4.b Notice of Cash Allocation (NCA) for Foreign Assisted Projects<sup>15</sup></li> <li>5. Modification in the Allotments Issued</li> </ul>	<ol> <li>Updated Project Profile</li> <li>Updated BED No. 1/Financial Plan, if there are revisions</li> <li>BED No. 2/Physical Plan, if there are revisions</li> <li>ICC Approval/ICC-Secretariat/NEDA Board Action Letter to the NGA/IA for additional work and change orders, if applicable</li> <li>Agency Letter of Request for the release of NCA</li> <li>Certification from the BTr on Loan Proceeds Remitted/Deposited</li> <li>Certified True Copy of notice of sub-allotment issued by the NGA, if applicable</li> <li>Special Budget Request</li> <li>Latest FAR No. 1</li> <li>BED No. 2, as revised</li> <li>Justification for the proposed modification</li> <li>Certification of Actual Deficiency and Sources of Funds signed by the Budget Officer, identifying the affected P/A/Ps and objects of</li> </ol>
6. Use of Savings for Augmentation of Deficient P/A/Ps	<ul> <li>Expenditure ("From" and "To") – (Attachment 3)</li> <li>For OP Approval: <ol> <li>Special Budget Request</li> <li>FAR No. 1</li> <li>FAR No. 1A-</li> <li>BED No. 1</li> <li>BED No. 2</li> <li>Certification of how Savings were generated pursuant to existing guidelines</li> <li>Justification</li> <li>Details of Savings and Augmentation of Deficient P/A/Ps</li> </ol> </li> <li>For Release of Funds: <ol> <li>OP Approval</li> </ol> </li> </ul>
7. Additional NCA/s	<ul> <li>1. Or Apploval</li> <li>1. Special Budget Request</li> <li>2. FAR No. 1</li> <li>3. FAR No. 3, as applicable</li> <li>4. Latest FAR No. 4</li> <li>5. BED No. 3</li> <li>6. Computation of deficiency, as applicable</li> <li>7. LDDAP-ADA, as applicable</li> <li>8. Other documentary requirements, as applicable:</li> <li><u>Sub-Allotment:</u> <ul> <li>a) Certified True Copy of Sub-ARO</li> <li>Lapsed NCA:</li> <li>a) Justification</li> <li>b) Certification by the government servicing back that the NCA has lapsed</li> </ul> </li> </ul>
8. Trust Receipts	<ol> <li>Special Budget Request</li> <li>Certified true copy of Bureau of Treasury Central Office/Regional Office Certification of the trust deposit</li> </ol>

<sup>15</sup> Process accomplished by RO National Capital Region only



DBM Service	Documentary Requirements		
	3. Certified True Copy of Deposit Slip validated by bank and Proof of		
	receipt of trust or Official Receipt		
	4. List of deposited collections		
	5. <sup>16</sup> Additional Supporting Documents, as applicable:		
	······································		
	<ul> <li><u>Release of 10% Retention Money</u></li> <li>a) Certificate of Final Acceptance / Surety Bond, if applicable</li> <li>b) Trust Utilization Report i.e., Summary of Trust Fund Receipts Against Disbursement</li> </ul>		
	<u>For BAC Honoraria:</u> a) Payroll for payment of BAC Honoraria b) Certified List of Awarded Contracts/Projects with date of award		
	<ul> <li>For refund of guarantee deposits to Utility Providers:</li> <li>a) Demand Letter from the utility provider/s</li> <li>b) Certificate of Completion and/or Acceptance</li> </ul>		
	<ul> <li>For refund of bidding documents to contractors due to cancellation of project/s or failure of bidding (sec. 41 of RA 9184):</li> <li>a) Certified True Copy of the declaration of failure of bidding by the Head of Procuring Entity (HOPE)</li> <li>b) Demand letter from the Contractors</li> </ul>		
	For Inter-agency Transferred Funds		
	a) Memorandum of Agreement, if applicable		
	b) Approved extension of implementation period, if applicable		
	For Bidders/Performance Bonds; Bid/Performance Security a) Agency certification that the undertaking or obligation has been faithfully performed or terminated, as the case may be		
9. Tobacco Excise Tax	<ol> <li>Special Budget Request supported by the following:         <ul> <li>a) List of programs, projects, and activities (PPAs) including details on mechanism, period of implementation and estimated beneficiaries</li> <li>b) Approved Sanggunian Ordinance or Resolution endorsing the list of PPAs to be implemented</li> </ul> </li> </ol>		
	<ol> <li>Certification Under Oath attesting that the Local Development Council (LDC) resolution is endorsing the Annual Investment Program (AIP) containing the programs and projects to be implemented was passed in the regular course of business, in accordance with applicable laws and policies, and a formal invitation to the proceedings for the deliberation and formulation of the pertinent AIP was sent to and received by all the members of the LDC</li> <li>Other applicable documents as may be required by Circular issued</li> </ol>		

<sup>&</sup>lt;sup>16</sup> In accordance with Section 1, Rule XIII of Joint Memorandum Circular No. 2019-001, The Implementing Rules and Regulation of RA 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018"



## 2. Release against the Local Government Support Fund– Financial Assistance to Local Government Units (LGSF-FA to LGUs)

The Release and utilization of LGSF-FA is appropriated to Local Government Units (LGUs), except for LGUs under the Bangsamoro Autonomous Region in Muslim Mindanao, to support priority programs and projects consistent with the existing/latest Local Budget Circular (LBC).

Office or Division:	DBM Regional Offices (ROs) NCR, CAR, I-XIII				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to Go	vernment			
Who may avail:	Local Government Units (	(LGUs)			
CHECKLIST OF	REQUIREMENTS	TYPE AND NUMBER OF COPY	WHERE TO SECURE		
<ul> <li>the program/proje of barangays cover or electrification)<sup>17</sup> request covers two list of programs at the priorities of th in the request lette</li> <li>2. Duly notarized, resistatement (OSS) provided in LBC N Infrastructure proj Vehicle, COVID-reand others not identified, and An or Barangay Electre</li> <li>3. Signed LGU Con following the tem B2 of LBC No. 131</li> <li>If LGU is a recipient F to LGUs:</li> <li>a) Report of Fund Program/Project following the tem C of LBC No. 133</li> </ul>	espective omnibus sworn following the template o. 131, i.e. Annex B1 for ects, Annex B3 for Motor elated projects/program otherwise specifically nex B6 for Streetlighting ification Projects tact Details by the LCE plate provided in Annex l; FYs 2016-2020 LGSF-FA Utilization and Status of t Implementation mplate provided in Annex 31; ted balances from FYs	1 of each original copy unless stated otherwise	Requesting government entity unless indicated otherwise.		

<sup>&</sup>lt;sup>17</sup> in case of requests for street lighting or barangay electrification



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from FYs 2016 have already National Treas corresponding unobligated disbursement	esting that the balances -2019 LGSF-FA to LGUs been returned to the sury, together with the proof of reversion of balances (e.g., voucher/check, deposit eceipt from the BTr.)			
A. Additional Requirer for the purchase of	nent (in case of requests motor vehicles):			
template provid No. 131; b) Inventory of Mo	for vehicles following the led in Annex B4 of LBC tor Vehicles following the ex B5 of LBC No. 131;			
•	nent (in case of requests ograms and projects:			
, .	Proposal following the ded in Annex B7 of LBC			
prepared, signed, and his/her duly authorized employee of concerne issued ID shall be e Requests that are show and/or submitted by t	od that only requests submitted by the LCE or representative who is an ed LGU with valid LGU evaluated by the DBM. vn to have been prepared hird parties, e.g., fixers, facilitators, shall be			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request to RO - Central Processing and Releasing Unit (RO- CPRU)/Records Unit</li> <li>1.1. Receive the Document</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit</li> </ol>	None	10 minutes	RO-CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person
Management System (DMS)- generated	the hardcopy to the Technical Division's concerned.			DBM ROs



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acknowledge ment receipt, as applicable.				
2. None	2. Evaluate the request, and prepare result of the preliminary evaluation, and Letter/Memorandum to client.	None	19 working days, 7 hours, 40 minutes	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS DBM ROs
3. None	3. Review and recommend approval of the result of the preliminary evaluation, and Letter/Memorandum to client.	None		Supervising BMS / Chief BMS DBM ROs
4. None	4. Recommend/Review and approve Letter/Memorandum	None		Assistant Regional Director/ Regional Director DBM ROs
5. None	5. Release of request and result of preliminary evaluation to the Office of the Secretary.	None		
<ul> <li>6. Receipt of Letter/Memorandu m from RO-CPRU / Records Unit.</li> <li>6.1 Authorized agency liaison officer to sign on the receiving copy of the released documents, as applicable.</li> </ul>	6. Release of Letter/Memorandum to client.	None	10 minutes	RO-CPRU/ Records Unit/ DMS Focal Person DBM ROs
TOTAL			20 working days	



#### 3. Retirement Gratuity Benefit

Retirement Gratuity Benefit is appropriated to resigned, retired, and separated employees from the service of national government agencies, local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), local water districts (LWDs) and other government instrumentalities consistent with the Republic Act No. 10154<sup>18</sup>.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII			
Classification:	Highly Technical			
Type of Transaction:	G2G - Government to Governm	ient		
Who may avail:	All Government Agencies, LGU Government Instrumentalities	s, SUCs	, GOCCs, LWDs	and other
CHECKLIST	OF REQUIREMENTS		AND NUMBER OF COPY	WHERE TO SECURE
See Table B2 for the applicable requirements based on the nature of the request			ich original copy	Requesting government entity unless indicated otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TO PROCESSING BE TIME PAID		PERSON RESPONSIBLE
<ol> <li>Submit request to RO - Central Processing and Releasing Unit (CPRU)/Records Unit</li> <li>1.1. Receive the Document Management System (DMS)- generated acknowledge ment receipt, as applicable.</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit the hardcopy to the Technical Division's concerned.</li> </ol>	None	10 minutes	RO - CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs
2. None	<ul> <li>Evaluate the request and prepare the following action documents:</li> <li>SARO/NCA/ANCAI/</li> </ul>	None	9 calendar days, 7 hours, 40 minutes	Budget Management Analyst, Budget and Management

<sup>&</sup>lt;sup>18</sup> "An Act Requiring All Concerned Government Agencies to Ensure the Early Release of the Retirement Pay, Pensions, Gratuities and other Benefits of Retiring Government Employees" and its Implementing Rules and Regulation per CSC Resolution No. 1300237, as amended



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	Annexes/ List of Actual Retirees to Be Paid (LARP).			Specialist (BMS) I and II, and Senior BMS
				DBM ROs
3. None	3. Review action documents.	None		Supervising BMS / Chief BMS
				DBM ROs
4. None	4. Recommend/Review and approve action	None		Assistant Regional Director/ Regional Director
	documents.			DBM ROs
<ol> <li>Receipt of action documents from RO- CPRU/Records Unit</li> <li>Authorized agency liaison officer to sign on the receiving copy of the released documents, as applicable.</li> </ol>	5. Release the action documents.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person DBM ROs
TOTAL			10 calendar days*	
* Retirement Gratuity Benel	I fit is covered under Rule V, Section 10(e	) of the Im		l d Regulations of Republic
		·	· · · -	• _ · · · · ·

\* Retirement Gratuity Benefit is covered under Rule V, Section 10(e) of the Implementing Rules and Regulations of Republic Act No. 10154, Otherwise Known as An Act Requiring All Concerned Government Agencies to Ensure the Early Release of the Retirement Pay, Pensions, Gratuities and Other Benefits and Other Benefits of Retiring Government Employees

#### Table B2- Documentary Requirements for Retirement Gratuity Benefit

	e D2- Documentary requirements for retirement oracting benefit				
	DBM Service	Documentary Requirements			
1.	Retirement Gratuity	1. Special Budget Request			
	Benefit – For GSIS and	2. List of Retirees to be paid (LARP)			
	Non-GSIS Members	3. Certified True copy of the Updated Service Record, including dates			
		of Leave Without Pay (LWOP), if any			
		<ol> <li>GSIS Clearance/Approval (for GSIS Members)<sup>19</sup></li> </ol>			
2.	Terminal Leave Benefit	1. Special Budget Request			
		<ol><li>List of Retirees to be paid (LARP)</li></ol>			
		3. Certified True copy of the Updated Service Record, including dates of Leave Without Pay (LWOP), if any			
		4. Statement of Leave Credits Earned with summary of computation			
		of leave balance and amount requested (certified by the HRMO)			
		5. Justification or reason for late filing of claim (pursuant to Sec. 38 of			

<sup>&</sup>lt;sup>19</sup> To be secured in the Government Service Insurance System (GSIS)





## 4. Monetization of Transferred Leave Credits of Devolved Personnel

Monetization of Transferred Leave Credits is appropriated to existing national government personnel devolved to LGUs consistent with the Republic Act No. 7160<sup>20</sup>, National Budget Circular 429<sup>21</sup> and 429-A<sup>22</sup>.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII, Local Government and Regional Coordination Bureau (LGRCB), Office of the Secretary (OSEC)			
Classification:	Highly Technical			
Type of Transaction:	G2G - Government to Government	nent		
Who may avail:	National Government employe	es devolved	to LGUs	
CHECKLIS	T OF REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
<ul> <li>of funds</li> <li>2. List of Devolved I Monetization of T</li> <li>3. Updated Service and approved by inclusive dates of Pay, if any</li> <li>4. Certification of Tr Credits from NGA (prescribed Temp</li> <li>5. Latest Notice of S /Notice of Step In</li> </ul>	ent/Letter request for the release Personnel Requesting Transferred Leave Credits Record signed by the HRMO the LCE, with Certification for f Leave of Absence Without ransferred and Earned Leave A, Utilization and Balances olate per Annex C) Salary Adjustment (NOSA) acrement (NOSI) ation for Leave (CSC Form No.	<ol> <li>One (1) original copy</li> <li>One (1) original copy</li> <li>One (1) original or certified true copy</li> <li>One (1) original copy</li> <li>One (1) original or certified true copy</li> <li>One (1) original or certified true copy</li> <li>One (1) original copy</li> </ol>		Requesting government entity unless indicated otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request t RO -Central Processing and Releasing Unit (I CPRU)/Records Unit</li> <li>1.1. Receive the Document Managemer System (DM generated acknowledg ent receipt, applicable.</li> </ol>	RO- t t t t t t t t t t t t t	None	10 minutes	RO-CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs



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2.	None	<ul> <li>2. Evaluate the request, and prepare the following action documents:</li> <li>&gt; Evaluation Sheet</li> <li>&gt; Certification<sup>20</sup></li> <li>&gt; Memorandum for the LGRCB recommending release of funds</li> <li>&gt; Letter to client</li> </ul>	None	17 working days, 2 hours	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS, DBM ROs
3.	None	<ol> <li>Review the action documents.</li> </ol>	None		Supervising BMS/ Chief BMS DBM ROs
4.	None	4. Recommend/Revie w and approve the Certification, preliminary evaluation, recommendation to LGRCB, and Letter to client.	None		Assistant Regional Director/ Regional Director DBM ROs
5.	Receipt of Letter/Memorandum from RO-CPRU / Records Unit	5. Transmit/Forward the Certification and Memorandum for the LGRCB. Release of Letter to client.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person DBM ROs
6.	None	6. Receive the request, scan and upload the complete set of supporting documents using the Document Management System; issue the DMS-generated acknowledgment receipt; and transmit the hardcopy to the LGRCB.	None	Within 1 hour	Administrative Assistant I, III, and VI, Administrative Officer I, III, and V AS-CRD
7.	None	7. Receive, record and transmit the favorable recommendation/re	None	1 hour	Administrative Assistant/Officer LGRCB

 $<sup>^{\</sup>rm 20}$  Annex A or B of LGRCB Memorandum dated June 9, 2017



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	quest to the Division concerned.			
8. None	<ul> <li>8. Evaluate the request and prepare the following action documents:</li> <li>&gt; SARO/NCA/MRS/ANCAI.</li> </ul>	None	5 hours, 30 minutes (plus 30 minutes for each additional request)	Budget Management Analyst, Budget and Management Specialist (BMS) I and II LGRCB
9. None	<ol> <li>Review and recommend approval of action documents.</li> </ol>	None	3 hours	Chief BMS LGRCB
10. None	10. Review and approve action documents.	None	1 hour, 30 minutes	Director LGRCB
11. None	11. Release of approved action documents to OSEC-CPRU	None	1 hour, 25 minutes	Administrative Assistant/Officer LGRCB
12. None	12. Receive, record and print the SARO and/or NCA on security paper.	None	1 hour, 30 minutes	Executive Assistant
13. None	13. Release of printed SARO and/or NCA to LGRCB for signature	None	10 minutes	/// OSEC-CPRU
14. None	14. Receive, record and transmit the SARO/NCA printed in Security Paper.	None	10 minutes	Administrative Assistant/Officer LGRCB
15. None	15. Prepare Daily Allotment Releases and Corresponding NCAs Report to the Budget and Technical Bureau (BTB)	None	1 hour	Budget Management Analyst, Budget and Management Specialist (BMS) I and II LGRCB
16. None	16. Review and recommend approval of the printed SARO/NCA, and Daily Allotment Releases and Corresponding NCAs Report	None	30 minutes	Chief BMS LGRCB



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17. None	17. Review and approve SARO/NCA and Daily Allotment Releases and Corresponding NCAs Report	None	30 minutes	Director LGRCB
18. None	18. Release of NCA, SARO, MRS and ANCAI to OSEC- CPRU, and Daily Allotment Releases and Corresponding NCAs Report to the BTB	None	1 hour and 25 minutes	Administrative Assistant/Officer LGRCB
19. None	<ul> <li>19. Receive, package and release obligational and disbursement authorities to the following agencies:</li> <li>SARO, ANCAI, and MRS to the Bureau of the Treasury;</li> <li>NCA with MRS to the Government Servicing Banks</li> </ul>	None	3 hours	Executive Assistant II OSEC-CPRU
TOTAL			20 working days	



#### 4. Terminal Leave Benefit of Devolved Personnel

This process is appropriated to devolved employees who were resigned, retired, and separated from the government service consistent with the Republic Act (RA) No. 7160<sup>21</sup>, RA No. 10154<sup>22</sup> and its Implementing Rules and Regulations, and National Budget Circular 429<sup>23</sup> and 429-A<sup>24</sup>.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII, Local Government and Regional Coordination Bureau (LGRCB), Office of the Secretary (OSEC)				
Classification:	Highly Technical	,,			
Type of Transaction:	G2G - Government to G	overnment			
Who may avail:	National Government en	nployees dev	olved to LGUs		
CHECKLIS	T OF REQUIREMENTS		TYPE AND NUMB OF COPY	BER	WHERE TO SECURE
funds 2. Certification of Credits from I Balances (presci 3. Updated Servic HRMO and a Certification of i Pay (LWOP), if a	nt/Letter request for the re Transferred and Earned NGA to LGU, Utilization ribed template per ANNEX are Record duly signed approved by the LCE inclusive dates of Leave any) tirees to be Paid (LARP)	d Leave 1. on and 2. (C) 3. by the E (with 4.	One (1) original c One (1) original c certified true copy	opy or y or	Requesting government entity unless indicated otherwise.
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME		PERSON RESPONSIBLE
<ol> <li>Submit request to RO - Central Processing and Releasing Unit (RO- CPRU)/Record s Unit</li> <li>1.1. Receive the Document Manageme nt System (DMS)- generated acknowled</li> </ol>	1. Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit the hardcopy to the Technical Division's concerned.	None	10 minutes	C Doc	O-CPRU /Records ontrol Coordinator/ cument Management /stem (DMS) Focal Person DBM ROs

<sup>&</sup>lt;sup>21</sup>Local Government Code of 1991

<sup>&</sup>lt;sup>22</sup> "An Act Requiring All Concerned Government Agencies to Ensure the Early Release of the Retirement Pay, Pensions, Gratuities and other Benefits of Retiring Government Employees" and its Implementing Rules and Regulation per CSC Resolution No. 1300237, as amended
<sup>23</sup> Separation and Retirement Benefits of National Government Agency Personnel devolved to the Local Government Units

<sup>&</sup>lt;sup>24</sup> Amendment to Section 5 of NBC No. 429 dated 30 September 1993



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gement receipt, as applicable.				
2. None	<ul> <li>2. Evaluate the request, and prepare the following action documents:</li> <li>&gt; Evaluation Sheet</li> <li>&gt; Certification<sup>25</sup></li> <li>&gt; Memorandum for the LGRCB recommending release of funds</li> <li>&gt; Letter to client</li> </ul>	None	7 calendar	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS DBM ROs
3. None	3. Review the action documents.	None	days, 2 hours	Supervising BMS/ Chief BMS DBM ROs
4. None	<ol> <li>Recommend/ Review and approve the Certification, preliminary evaluation, recommendation to LGRCB, and Letter to client.</li> </ol>	None		Assistant Regional Director/ Regional Director DBM ROs
5. Receipt of Letter/ Memorandum from RO-CPRU / Records Unit	<ol> <li>Transmit/Forward the Certification, and Memorandum for the LGRCB. Release of Letter to client.</li> </ol>	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person DBM ROs
6. None	<ol> <li>Receive the request, scan and upload the complete set of supporting documents using the Document Management System; issue the DMS-generated acknowledgment receipt; and transmit the hardcopy to the LGRCB.</li> </ol>	None	Within 1 hour	Administrative Assistant I, III, and VI, Administrative Officer I, III, and V AS-CRD

 $<sup>^{\</sup>rm 25}$  Annex A or B of LGRCB Memorandum dated June 9, 2017



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7. None	<ol> <li>Receive, record and transmit the favorable recommendation/ request to the Division concerned.</li> </ol>	None	1 hour	Administrative Assistant/Officer LGRCB
8. None	<ul> <li>8. Evaluate the request and prepare the following action documents:</li> <li>&gt; SARO/NCA/MRS/ANCAI.</li> </ul>	None	5 hours, 30 minutes	Budget Management Analyst, Budget and Management Specialist (BMS) I and II LGRCB
9. None	9. Review and recommend approval of action documents.	None	3 hours	Chief BMS LGRCB
10. None	10. Review and approve action documents.	None	1 hour, 30 minutes	<i>Director</i> LGRCB
11. None	11. Release of approved action documents to OSEC-CPRU.	None	1 hour, 25 minutes	Administrative Assistant/Officer LGRCB
12. None	12. Receive, record and print the SARO and/or NCA on security paper.	None	1 hour, 30 minutes	Executive Assistant III
13. None	13. Release of printed SARO and/or NCA to LGRCB for signature	None	10 minutes	OSEC-CPRU
14. None	14. Receive, record and transmit the SARO/NCA printed in Security Paper.	None	10 minutes	Administrative Assistant/Officer LGRCB
15. None	15. Prepare Daily Allotment Releases and Corresponding NCAs Report to the Budget and Technical Bureau (BTB)	None	1 hour	Budget Management Analyst, Budget and Management Specialist (BMS) I and II LGRCB
16. None	16. Review and recommend approval of the printed SARO/NCA, and Daily Allotment Releases and Corresponding	None	30 minutes	Chief BMS LGRCB



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	NCAs Report			
17. None	17. Review and approve SARO/NCA and Daily Allotment Releases and Corresponding NCAs Report	None	30 minutes	<i>Director</i> LGRCB
18. None	18. Release of NCA, SARO, MRS and ANCAI to OSEC- CPRU, and Daily Allotment Releases and Corresponding NCAs Report to the BTB	None	1 hour and 25 minutes	Administrative Assistant/Officer LGRCB
19. None	<ul> <li>19. Receive, package and release obligational and disbursement authorities to the following agencies:</li> <li>SARO, ANCAI, MRS to the Bureau of the Treasury;</li> <li>NCA with MRS to the Government Servicing Bank</li> </ul>	None	3 hours	<i>Executive Assistant II</i> OSEC-CPRU
TOTAL			10 calendar days*	

Conterminal Leave Benefit of Devolved Personnel is covered under Rule V, Article 24 of the IRR of Republic Act (RA) No. 7160, Otherwise Known as the Local Government Code of 1991; Rule V, Section 10(e) of the IRR of RA No. 10154, Otherwise Known as An Act Requiring All Concerned Government Agencies to Ensure the Early Release of the Retirement Pay, Pensions, Gratuities and Other Benefits and Other Benefits of Retiring Government Employees; and Section 5 of the National Budget Circular 429



## 6. Review of LGU Budget

Review of LGU budget pertains to transactions or requests by the Local Government Units on review of Annual and Supplemental Budget, consistent with the provisions of the Republic Act 7160 or the Local Government Code. The applicable set of documentary requirements may vary according to the nature of each transaction.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII			
Classification:	Multistage Process			
Type of Transaction:	G2G - Government to Gov	vernment		
Who may avail:	Local Government Units			
CHECKLIST OF	REQUIREMENTS	TYPE AND NUMBER OF COPY	WHERE TO SECURE	
<ul> <li>Sanggunian of the Lo</li> <li>Budget Message</li> <li>Appropriation Ordina and corresponding S</li> <li>Sanggunian Resoluti Investment Program</li> <li>Approved AIP ac Sanggunian with pursuant to app Memorandum issue year.</li> <li>Annual Operating Economic Enterprise</li> <li>Review of Supplemental E</li> <li>Transmittal Letter b Sanggunian of the LO</li> <li>Appropriation Ordina and corresponding S</li> <li>Statement of Funding Availability of Funds)</li> <li>In case of realignm times of public calam Sources as certified treasurer and local attested by the LCE</li> <li>Statement of Suppler</li> </ul>	y the Secretary of the ocal Government Unit ance, and veto message anggunian action, if any on approving the Annual (AIP) dopted by the Local supporting documents licable Local Budget d for the current fiscal Budget for each Local , if any Budget: by the Secretary of the SU ance, and veto message anggunian action, if any g Sources (Certification of nent of appropriations in nity, Statement of Funding under oath by the local accountant and to be mental Appropriation th approving Sanggunian	1 of each original copy	Requesting Local Government Unit.	



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CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit request to RO-Central Processing and Releasing Unit (RO- CPRU)/Records Unit</li> <li>1.1. Receive the Document Management System (DMS)- generated acknowledgeme nt receipt, as applicable.</li> </ol>	<ol> <li>Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit the hardcopy to the Technical Division's concerned.</li> </ol>	None	10 minutes	RO-CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs
2. None	<ol> <li>Evaluate the request and prepare action document, i.e., Review Letter.</li> </ol>	None	89 calendar	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS DBM ROs
3. None	<ol> <li>Review the action document.</li> </ol>	None	days, 7 hours, 40 minutes	Supervising BMS / Chief BMS DBM ROs
4. None	4. Recommend/Review and approve action document.	None		Assistant Regional Director/ Regional Director DBM ROs
<ol> <li>Receipt of the action document from RO-CPRU/ Records Unit</li> <li>Authorized agency liaison officer to sign on the receiving copy of the released documents, as applicable.</li> </ol>	5. Release the action document.	None	10 minutes	RO- CPRU/Records Unit/ DMS Focal Person DBM ROs
TOTAL			90 calendar days*	
*Review of LGU Budget is cove	ered under RA No. 7160 or the Lo	ocal Governme	nt Code of 1991	



#### 7. Other Key Services

Non-budgetary requests pertain to transactions or requests relating to, among others, organization and compensation matters, and requests on the acquisition of motor vehicles of national government agencies, local government units (LGUs), state universities and colleges (SUCs), government owned and controlled corporations (GOCCs), local water districts (LWDs), and other government instrumentalities. The applicable set of documentary requirements may vary according to the nature of each transaction.

Of	fice or Division:	Regional Offices (ROs) NCR, CAR, I-XIII			
CI	assification:	Highly Technical			
Ту	pe of Transaction:	G2G - Government to Gov	vernment		
w	ho may avail:	All Government Agencies, Instrumentalities	LGUs, SU	Cs, GOCCs, LWD	s and other Government
	CHECKLIST OF	REQUIREMENTS	TYPE AN	ID NUMBER OF COPY	WHERE TO SECURE
See Table B3 for the applicable requirements based on the nature of the request.		1 of eac	ch original copy	Requesting government entity unless otherwise indicated.	
	CLIENT STEPS	AGENCY ACTION	FEES PROCESSING TO BE TIME		PERSON RESPONSIBLE
1.	Submit request to RO-Central Processing and Releasing Unit (CPRU)/Records Unit 1.1. Receive the Document Management System (DMS)- generated acknowledge ment receipt, as applicable.	1. Receive the request, scan and upload the complete set of documents using the Document Management System, issue the DMS-generated acknowledgment receipt and transmit the hardcopy to the Technical Division's concerned.	None	10 minutes	RO-CPRU /Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs
2.	None	<ul> <li>2. Evaluate the request and prepare the following action documents:</li> <li>&gt; Memorandum/</li> <li>&gt; Transmittal/ Approval Letter</li> </ul>	None	19 working days, 7 hours, 40 minutes	Budget Management Analyst, Budget and Management Specialist (BMS) I and II, and Senior BMS DBM ROs



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		<ul> <li>NOSCA/</li> <li>Approved</li> <li>PSIPOP or</li> <li>Plantilla of</li> <li>Personnel (POP)</li> </ul>			
3.	None	3. Review the action documents.	None		Supervising BMS / Chief BMS DBM ROs
4.	None	4. Recommend/Review and approve the action documents.	None		Assistant Regional Director/ Regional Director DBM ROs
5.	Receipt of action documents from RO- CPRU/Records Unit. 5.1. Authorized agency liaison officer to sign on the receiving copy of the released documents, as applicable.	5. Release the action documents.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person DBM ROs
тс	DTAL			20 working days	

### Table B3 - Documentary Requirements for Regional Office (RO) Other Key Services

DBM Service	Documentary Requirements
<ol> <li>Authority to Purchase Motor Vehicles (excluded in the Confirmation Letter issued during the FY Budget Preparation or with changes in the details and number as originally specified in the said letter)<sup>26</sup></li> </ol>	<ol> <li>Agency Request for Authority to Purchase MV with justification indicating the number, type, specification, cost of vehicle, user- official, deployment by organizational unit, and/or activity/purpose for which the vehicle will be used</li> <li>Approved Annual Procurement Plan</li> <li>Inventory and Inspection Report of Unserviceable Equipment covering the vehicle intended to be replaced</li> <li>Duly accomplished Motor Vehicle Inventory and Inspection Form</li> <li>Motor Vehicle Disposal Plan, if applicable</li> <li>Certification of Availability of Funds and its Fund Source</li> <li>Additional requirements, as applicable:</li> </ol>

<sup>&</sup>lt;sup>26</sup> Per item 5.3 of BC No. 2019-3 *re Guidelines to Implement the Centralized Procurement of Government Motor Vehicles pursuant to Administrative Order No. 14, s. 2018, dated May 16, 2019, agencies shall submit their request directly to OP, appending the DBM-issued confirmation letter. The confirmation letter will serve as the DBM's recommendation* 



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	<ul> <li><u>For SUCs:</u> <ul> <li>a) Board Resolution approving the motor vehicle acquisition, if charged against income<sup>27</sup></li> <li>b) Approved operating budget (regular/ supplemental)</li> </ul> </li> <li><u>For LWDs:</u> <ul> <li>a) Board Resolution<sup>28</sup></li> <li>b) Corporate Operating Budget</li> <li>c) DPWH Endorsement</li> </ul> </li> </ul>
	<u>For LGUs:</u> a) Sanggunian Resolution approving the motor vehicle acquisition, if applicable
	<ul> <li>For DPWH-chargeable against Engineering and Administrative</li> <li><u>Overhead (EAO):</u></li> <li>a) Duly approved Special Budget for Utilization for EAO</li> <li>b) Indorsement by the Secretary of DPWH</li> </ul>
2a. Creation/ Reclassification/ Conversion/ Upgrading of	<ol> <li>Agency Request</li> <li>Additional requirements, as applicable:</li> </ol>
Positions and Other Staffing Modification Actions	<u>For reclassification of positions of DepEd due to approved ERFs</u> a) List of positions requested for reclassification (Position Allocation List (PAL)) / Revised PAL for Reclassification of Teaching Positions due to Approved Equivalent Record Forms (ERFs)
	<ul> <li><u>For conversion to Master Teacher positions of DepEd</u></li> <li>a) List of positions requested for conversion (Position Allocation List (PAL)) / Revised PAL for Reclassification of Master Teachers</li> </ul>
	<ul> <li>For reclassification of School Head positions of DepEd:</li> <li>a) List of positions requested for reclassification (Position Allocation List (PAL)) / Revised PAL for Reclassification of School Heads</li> </ul>
	<ul> <li>For reclassification/upgrading/conversion of positions due to <u>National Budget Circular (NBC) No. 461:</u></li> <li>a) Endorsement Letter from the CHED Regional Office</li> <li>b) Approved NBC No. 461 Zonal Print-out</li> <li>c) Plantilla of Personnel and Salary Adjustments</li> <li>d) Endorsement of the proposal by the TESDA Director-General (for TESDA only)</li> <li>e) Governing Board Resolution favorably endorsing the submissions, if SUCs</li> <li>f) Certification of Accreditation for Professor Positions, if</li> </ul>

<sup>27</sup> To be secured from the SUCs Board of Regents (BOR)
 <sup>28</sup> To be secured from the LWDs Board of Directors



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	entering the rank for the first time
	<ul> <li>For abolition and creation/ reclassification/ conversion/ upgrading of positions: <ul> <li>a) Justification for abolition and creation/ reclassification/ conversion/ upgrading of positions</li> <li>b) Prioritized list of positions for creation/ reclassification/ conversion/ upgrading of positions</li> <li>c) Detailed computation of PS requirement</li> <li>d) Organizational Chart, if applicable (proposal for items with generic positions but different designations/functions)</li> <li>e) Deployment Report</li> <li>f) Board Resolution approving the proposed staffing modification, if SUCs</li> <li>g) Enrolment Data and its Full-time Equivalent for the immediate two (2) years</li> <li>h) Certification that the incumbent fully meets the qualification standards set by the CSC (reclassification only)</li> </ul> </li> </ul>
	i) Duly accomplished Position Description Form (PDF)
2b. Transfer of Positions	<ol> <li>Agency Request</li> <li>Endorsement Letter from originating Agency and Region requesting for the transfer/swapping of positions to the recipient Agency, as applicable</li> <li>CHED Endorsement Letter (in case of SUCs)</li> <li>Memorandum of Agreement between the Agency Heads concerned</li> </ol>
<ol> <li>Staffing modification due to approved categorization/ re- categorization of LWDs</li> </ol>	<ol> <li>Agency Request</li> <li>Board Approval/Resolution</li> <li>Certificate of Categorization/ Re-categorization signed by the Administrator, Local Water Utilities Administration (LWUA)</li> <li>Proposed and existing Organizational Chart</li> <li>Additional supporting documents, as applicable:         <ul> <li>a) Existing and Proposed Organizational Structure and Staffing Pattern (OSSP) including Plantilla of Personnel</li> <li>b) Position Description Form for proposed creation/ reclassification/retitle/conversion of positions)</li> <li>c) Latest Monthly Data Sheet audited/verified by LWUA</li> <li>d) COA Certification that the LWD did not incur deficit for the last 3 consecutive years or Audited Financial Statement for three immediately preceding years<sup>29</sup></li> <li>e) Justification of Creation/ Reclassification/ Retitle/ Conversion of Positions</li> <li>f) Projected income and cash flow for the next five years duly signed by the Accountant and Agency Head-</li> <li>g) Certification of Availability of Funds, signed by the Accountant and Agency Head, including computation of PS Requirements for creation and reclassification</li> </ul> </li> </ol>

 $<sup>^{\</sup>mbox{\tiny 29}}$  To be secured from the respective Resident Commission on Audit (COA)



4. Review/Post-Audit of	1. Agency Request
Personnel Services	2. Personnel Services Itemization and Plantilla of Personnel (for
Itemization and Plantilla of	distribution to LWD, CSC, COA and DBM file)
Personnel (PSIPOP) or	3. Board Resolution approving PSIPOP/POP for adoption of new
Plantilla of Personnel (POP)	Salary Schedule for implementation of latest issuance pertaining
of LWDs	to Salary Standardization Law, or if applicable



## **Regional Offices**

**Internal Services** 



#### 1. Request for Processing of Certificate of Employment and Other Related Personnel Actions

This service pertains to the issuance of employment certification/s and service record/s, among others, as needed by the DBM officials and employees.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII, Finance and Administrative Division (FAD)						
Classification:	Simple	Simple					
Type of Transaction:	G2G – Government to	Government					
Who may avail:	DBM Officials and Emp						
CHECKLIST OF F	REQUIREMENTS		ND NUMBER OF COPY	WHERE TO SECURE			
1. Human Resource (HF	R) Request Form	1 o	riginal copy	FAD			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
1. Fill-out HR Request Form from the FAD and submit request to RO- Central Processing and Releasing Unit (CPRU)/Records Unit/FAD.	1. Receive the request.	None	10 minutes	RO-CPRU/Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs			
2. None	2. Evaluate the request, and prepare action document/s.	None		Accountant, Administrative Officer III DBM ROs			
3. None	3. Review and recommend approval of the request, and action document/s.	None	2 working days, 7 hours, 40 minutes	Chief Administrative Officer DBM ROs			
4. None	4. Recommend/ Review and approve action document/s	None		Assistant Regional Director/ Regional Director DBM ROs			



5. Receipt of certification from RO-CPRU/ Records Unit/ FAD.	5. Release the action document/s.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person/FAD DBM ROs
TOTAL			3 working days	



#### 2. Processing of claims of suppliers and employees

This service pertains to financial transactions or requests by suppliers and employees relative to, among others, claims for delivered goods/supplies/services, or grants/liquidations/reimbursements of expenditures incurred in the course of official business. The applicable set of documentary requirements may vary according to the nature of each transaction.

Office or Division:	Regional Offices (ROs) NCR, CAR, I-XIII, Finance and Administrative Division (FAD)				
Classification:	Simple				
Type of Transaction:	G2G - Government to (	Government			
Who may avail:	DBM Suppliers, Official	ls and Emplo	yees		
CHECKLIST OF I	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE	
See Table C1 for the ap based on the nature of		1 of each c	ору	See Table A5 for the information on where to secure the applicable requirements based on the nature of the request*	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit request to RO - Central Processing and Releasing Unit (CPRU)/Records Unit/ Finance and Administrative Division (FAD).	1. Receive the request.	None	10 minutes	RO - CPRU /Records Unit/ Document Management System (DMS) Focal Person/ FAD DBM ROs	
2. None	2. Evaluate the request and prepare financial document/s.	None		Accountant, Administrative Officer III DBM ROs	
3. None	3. Review and recommend approval of the request and financial document/s.	None	2 working days, 7 hours, 40 minutes	Chief Administrative Officer DBM ROs	
4. None	<ol> <li>Recommend/ Review and approve financial</li> </ol>	None		Assistant Regional Director/ Regional Director	



	document/s.			DBM ROs
5. Receipt of financial document/s for payment of claims from RO- CPRU/ Records Unit/FAD.	5. Release of financial document/s for payment of claims.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person/FAD DBM ROs
TOTAL			3 working days	

\* Prepared by the requesting entity unless indicated otherwise.

# Table C1 - Documentary Requirements for the Processing of Claims of Suppliers and<br/>Employees for Regional Offices (ROs)

DBM Service	Documentary Requirements	Where to Secure <sup>30</sup>
<ol> <li>Grant of Cash Advance for local travels</li> </ol>	<ol> <li>Office Order/Travel Order</li> <li>Duly Approved Itinerary of Travel</li> <li>Certification from the accountant that the previous cash advance has been liquidation and accounted for in books</li> </ol>	Finance and Administrative Division (FAD)
2. Grant of Cash Advance for foreign travels	<ol> <li>Office Order/Travel Order</li> <li>Duly approved Itinerary of Travel</li> <li>Letter of invitation of host/sponsoring country/agency/organization</li> <li>For plane fare, quotation of three travel agencies or its equivalent</li> <li>Flight itinerary issued by the airline/ticketing office/travel agency</li> <li>Copy of the United Nations Development Programme (UNDP) rate for the daily subsistence allowance (DSA) for the country of destination for the computation of DSA to be claimed</li> <li>Document to show the dollar to peso exchange rate at the date of grant of cash advance</li> <li>Where applicable, authority from the Office of President (OP) to claim representation expense</li> <li>In case of seminars/trainings: invitation addressed to the agency inviting participants (issued by the foreign country), acceptance of the nominees as participants (issued by the foreign country), and programme Agenda and Logistics Information</li> </ol>	<ol> <li>Administrative Service-Central Records Division (CRD)</li> <li>FAD</li> <li>Inviting Agency</li> <li>Travel Agency or its equivalent</li> <li>Airline/ Ticketing Office/ Travel Agency</li> <li>International Civil Service Commission website</li> <li>BSP Website</li> <li>Office of the President</li> <li>Inviting Agency</li> <li>FAD</li> </ol>

<sup>&</sup>lt;sup>30</sup> for additional information



10. Certification from the accountant that the previous cash advance has been liquidated and accounted for in books       1. Finance and Administrative Division (FAD)         3. Liquidation of travel expense for Local Travel       1. Duly accomplished/approved Liquidation Report       1. Finance and Administrative Division (FAD)         6. Certificate of appearance/attendance       4. Photocopy of previously approved itinerary of travel (if the LR is submitted on the month following the date of travel)       5. FAD         7. Revised or supplemental Office Order or any proof supporting the change of schedule       6. Certification by the Head of Agency as to the absolute necessity of the expenses together with corresponding bills or receipts, if the expenses incurred for official travel exceeded the prescribed rate per day (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bill and receipts in the case of official travel explases cash advance       1. Travel Agency or its equivalent to places within 50-kilometer radius, if the travel allowances being claimed include the hotel room/lodging rate         4. Liquidation of travels       1. Paper/electronic plane tickets, boarding pass.       1. Travel Agency or its equivalent to places within 50-kilometer radius, if the travel allowances being claimed include the hotel room/lodging rate         4. Liquidation of travel expenses       1. Paper/electronic plane tickets, boarding pass.       1. Travel Agency or its equivalent         4. Liquidation of travel expenses       1. Paper/electronic plane tickets, boarding pass.       1. Travel Agency or its equivalant         5. Ce			1936
<ul> <li>F. Revised or supplemental Office Order or any proof supporting the change of schedule</li> <li>6. Certification by the Head of Agency as to the absolute necessity of the expenses together with corresponding bills or receipts, if the expenses incurred for official travel exceeded the prescribed rate per day (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bill and receipts)</li> <li>7. Reimbursement Expenses Receipt (RER)</li> <li>8. Certification of Expenses not requiring Receipts if applicable</li> <li>9. Official Receipt in case of refund of excess cash advance</li> <li>10. Hotel room/lodging bills with official receipts in the case of official travel allowances being claimed include the hotel room/lodging rate</li> <li>1. Certificate of Travel Completed</li> <li>4. Liquidation of travel schemest for Foreign Travels</li> <li>4. For reimbursement of catual travel expenses of the prescribed rate Certification of appearance/attendance for trainings/seminar/participation</li> <li>3. Bills/receipts for non-commutable representation expenses of the prescribed rate Certification signed by the Approving Official as to the absolute necessity of the expenses, together with the corresponding bills and receipts (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bills and receipts)</li> <li>5. Revised timerary of Travel, if applicable</li> <li>6. Narrative report on trip undertaken/Report on Participation</li> <li>7. Official Receipt in case of refund of excess</li> </ul>	travel expense	<ul> <li>previous cash advance has been liquidated and accounted for in books</li> <li>1. Duly accomplished/approved Liquidation Report</li> <li>2. Paper/electronic plane, boat or bus tickets, boarding pass, terminal fee</li> <li>3. Certificate of appearance/attendance</li> <li>4. Photocopy of previously approved itinerary of travel (if the LR is submitted on the month</li> </ul>	<ol> <li>Finance and Administrative Division (FAD)</li> <li>Travel Agency or its equivalent</li> <li>Host/Agency/ Organization</li> </ol>
Receipts if applicable9. Official Receipt in case of refund of excess cash advance10. Hotel room/lodging bills with official receipts in the case of official travel to places within 50- kilometer radius, if the travel allowances being claimed include the hotel room/lodging rate4. Liquidation of travel expense for Foreign Travels1. Paper/electronic plane tickets, boarding pass, boat or bus ticket2. Certificate of appearance/attendance for trainings/seminar/participation1. Travel Agency or its equivalent3. Bills/receipts of the prescribed rate Certification signed by the Approving Official as to the absolute necessity of the expenses, together with the corresponding bills and receipts (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bills and receipts)1. Travel Agency or its equivalent5. Revised ltinerary of Travel, if applicable 6. Narrative report on trip undertaken/Report on Participation9. FAD		<ul> <li>proof supporting the change of schedule</li> <li>6. Certification by the Head of Agency as to the absolute necessity of the expenses together with corresponding bills or receipts, if the expenses incurred for official travel exceeded the prescribed rate per day (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bill and receipts)</li> <li>7. Reimbursement Expenses Receipt (RER)</li> </ul>	<ol> <li>6. FAD</li> <li>7. FAD</li> <li>8. FAD</li> <li>9. Requesting entity</li> <li>10.Hotel/ Lodging</li> </ol>
travel expense for Foreign Travelsboat or bus ticketequivalent2. Certificate of appearance/attendance for trainings/seminar/participation2. Host/Agency/ Organization3. Bills/receiptsfor non-commutable representation expenses3. Requesting entity 4. Finance and Administrative Division (FAD)4. For reimbursement of actual travel expenses of the prescribed rate Certification signed by the Approving Official as to the absolute necessity of the expenses, together with the corresponding bills and receipts (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bills and receipts)5. FAD5. Revised Itinerary of Travel, if applicable 6. Narrative report on trip undertaken/Report on Participation9. FAD		<ul> <li>Receipts if applicable</li> <li>9. Official Receipt in case of refund of excess cash advance</li> <li>10. Hotel room/lodging bills with official receipts in the case of official travel to places within 50-kilometer radius, if the travel allowances being claimed include the hotel room/lodging rate</li> <li>11. Certificate of Travel Completed</li> </ul>	
cash advance	travel expense for Foreign	<ul> <li>boat or bus ticket</li> <li>Certificate of appearance/attendance for trainings/seminar/participation</li> <li>Bills/receipts for non-commutable representation expenses</li> <li>For reimbursement of actual travel expenses of the prescribed rate Certification signed by the Approving Official as to the absolute necessity of the expenses, together with the corresponding bills and receipts (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bills and receipts)</li> <li>Revised Itinerary of Travel, if applicable</li> <li>Narrative report on trip undertaken/Report on Participation</li> <li>Official Receipt in case of refund of excess</li> </ul>	equivalent 2. Host/Agency/ Organization 3. Requesting entity 4. Finance and Administrative Division (FAD) 5. FAD 6. Requesting entity 7. Requesting entity 8. FAD



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		8. Certificate of Travel Completed	
_		9. Liquidation Report	
5.	Reimbursement	1. Approved Office Order/Travel order	1. Finance and
	of Travel	2. Approved Itinerary of Travel	Administrative
	expense	3. Paper/electronic plane, boat or bus tickets,	Division (FAD)
		boarding pass, terminal fee	2. FAD
		<ol><li>Certificate of appearance/attendance</li></ol>	<ol><li>Travel Agency or its</li></ol>
		5. Revised or supplemental Office Order or any	equivalent
		proof supporting the change of schedule	<ol><li>Host/Agency/</li></ol>
		6. Certification by the Head of Agency as to the	Organization
		absolute necessity of the expenses together	5. FAD
		with corresponding bills or receipts, if the	6. FAD
		expenses incurred for official travel exceeded	7. FAD
		the prescribed rate per day (certification or	8. FAD
		affidavit of loss shall not be considered as an	9. Hotel/Lodging
		appropriate replacement for the required	10. Requesting entity
		hotel/lodging bill and receipts)	11.FAD
		7. Reimbursement Expenses Receipt (RER), if	
		applicable	
		<ol><li>Certification of Expenses not requiring</li></ol>	
		Receipts, if applicable	
		9. Hotel room/lodging bills with official receipts in	
		the case of official travel to places within 50-	
		kilometer radius, if the travel allowances	
		being claimed include the hotel room/lodging	
		rate	
		10. Post-trip/Post-training Report	
		11. Certificate of Travel Completed	
6.	•	A. Goods/Services:	Α.
	claims through	1. Purchase Order	1. Finance and
	LDDAP-ADA	2. Approved Consolidated Abstract of Bids, Post	Administrative
		Qualification, Evaluation Report and Bids and	Division (FAD)
		Awards Committee (BAC) Resolution	2. FAD
		3. Request for Quotation (RFQ) duly	3. BAC Secretariat/FAD
		acknowledged receipt by suppliers	4. FAD
		4. Approved Purchase Request	5. Requesting entity
		5. Delivery receipt (for Goods) or Statement of	(Supplier)
		Account/Billing Statement (Service)	6. FAD
1		6. Signed Inspection and Acceptance Report	7. FAD
		7. Property Acknowledgment Receipt or	8. FAD
1		Inventory Custodian Slip, if applicable	9. FAD
		8. Report of Waste Materials, if applicable	
1		9. Post-Inspection Report, if applicable	B:
		P. Communication/Telephone Symposes/O-bl-	1. Requesting Entity
		B. Communication/Telephone Expenses/Cable	(Supplier)
		Charges/Electricity and Water Expenses/Other	2. FAD
		Utility and General Services:	
1		<ol> <li>Billing Statement</li> <li>Certification by Agency Head or his</li> </ol>	
		authorized representatives that all National	
		Direct Dial (NDD), National Operator Assisted	



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	Calls and International Operator Assisted Calls are official calls.	C: Requesting entity
	<ul> <li>C. For Extraordinary and Miscellaneous</li> <li>Expenses:         <ol> <li>Receipts and/or other documents evidencing disbursements, if there are available, or in lieu thereof, certification executed by the official concerned that the expense sought to be reimbursed have been incurred for any of the purposes contemplated under the provisions of the General Appropriations Act (GAA) in</li> </ol> </li> </ul>	<b>D:</b> Requesting entity (Agency)
	relation to or by reasons of his position.	<b>E.</b> Finance and Administrative Division
	<ul> <li>D. For Janitorial and Security Services: <ol> <li>Proof of payment of SSS Contributions of Employees</li> <li>Proof of payment of Pag-IBIG Contributions of Employees</li> <li>Proof of payment of PhilHealth Contributions of Employees</li> <li>Proof of payment of Salaries/Wages of Employees</li> <li>Daily Time Record (DTR) or Certification by the Chief Administrative Officer that security/janitorial services were duly rendered</li> <li>Statement of Account</li> </ol> </li> <li>E. For Cultural and Athletic Activities: <ol> <li>Budget estimates approved by the Head of Agency</li> </ol> </li> </ul>	
7. Payment of claims chargeable against Petty Cash Fund (PCF)	<ol> <li>Same requirements for the purchase of goods/services depending on the nature of expense</li> <li>Accomplished and approved Petty Cash Voucher</li> <li>Official Receipt/s / Reimbursement Expense Receipt/ Sales Invoice/ Certification of Expenses not requiring receipt / Bills</li> <li>Approved Purchase Request</li> <li>Inspection and Acceptance Report</li> <li>Approved Mailing Lists (for postage and courier services)/ Certificate of Mailing</li> <li>Waste Material Report, in case of replacement</li> <li>Toll Receipt and Trip Ticket, for toll expenses</li> <li>PCF Replenishment Report</li> <li>Additional Requirements, as applicable:         <ul> <li>For purchases amounting to P1,000.00</li> </ul> </li> </ol>	<ol> <li>Finance and Administrative Division (FAD)</li> <li>Requesting entity</li> <li>FAD</li> <li>FAD</li> <li>FAD</li> <li>FAD</li> <li>FAD</li> <li>Requesting entity/ FAD</li> <li>FAD</li> </ol>



	<ul> <li>and above:</li> <li>Canvass papers from at least 3 suppliers for the purchase</li> <li>Abstract of canvass</li> <li>b) For meals during meetings: <ul> <li>Minutes of Meetings/Notice of Meetings (in case of verbal meeting)</li> <li>Attendance Sheet</li> </ul> </li> </ul>	
8. Monetization of Leave Credits of Personnel	<ol> <li>Approved Application for Leave (Monetization of Leave Credits)</li> <li>Approved Justification Letter (if more than 30 days or 50% or more of total leave credits)</li> </ol>	<ol> <li>Finance and Administrative Division</li> <li>Requesting entity</li> </ol>



#### 3. Processing of claims through Funding Checks

This service pertains to financial transactions or requests by suppliers and employees relative to claims through funding checks for delivered goods/supplies/services of expenditures incurred in the course of official business. The applicable set of documentary requirements may vary according to the nature of each transaction.

Office or Division:	Regional Offices (ROs) (FAD)	NCR, CAR, I-XIII, Finance and	d Administrative Division			
Classification:	Simple					
Type of Transaction:	G2G - Government to C	Government				
Who may avail:	DBM Suppliers, Official	ls and Employees				
CHECKLIST OF	REQUIREMENTS	TYPE AND NUMBER OF COPY	WHERE TO SECURE			
<ul> <li>Post Qualification, Bids and Award Resolution</li> <li>Certificate of Excluapplicable</li> <li>Request for Quotation by the BAC member</li> <li>Approved Purchase</li> <li>Delivery receipt (fo of Account/Billing S</li> <li>Signed Inspection a</li> </ul>	Request Goods) or Statement tatement (Service) nd Acceptance Report rocurement Plan (APP) edgment Receipt or a Slip, if applicable aterials, if applicable	1 of each copy	<ul> <li>A.</li> <li>1. Financial and Administrative Division (FAD)</li> <li>2. FAD</li> <li>3. Requesting entity (Supplier)</li> <li>4. BAC Secretariat / FAD</li> <li>5. FAD</li> <li>6. Requesting entity (Supplier)</li> <li>7. FAD</li> <li>8. FAD</li> <li>9. FAD</li> <li>10. FAD</li> <li>11. FAD</li> </ul>			
authorized represe Direct Dial (NDI	Agency Head of his ntatives that all National D), National Operator International Operator official calls.		<ul> <li>B:</li> <li>1. Requesting Entity (Supplier)</li> <li>2. FAD</li> <li>C:</li> <li>Requesting entity</li> </ul>			



ements, if there are u thereof, certification cial concerned that the be reimbursed have any of the purposes the provisions of the tions Act (GAA) in ons of his position. documents as are ng on the nature of			
curity Services:			D:
<ul> <li>D. For Janitorial and Security Services: <ol> <li>Proof of payment of SSS Contributions of Employees</li> <li>Proof of payment of Pag-IBIG Contributions of Employees</li> <li>Proof of payment of PhilHealth Contributions of Employees</li> <li>Proof of payment of Salaries/Wages of Employees</li> <li>Daily Time Record (DTR) or Certification by the Chief Administrative Officer that security/janitorial services were duly rendered</li> <li>Statement of Account</li> </ol> </li> <li>E. For Cultural and Athletic Activities: <ol> <li>Budget estimates approved by the Head of</li> </ol> </li> </ul>			Requesting entity (Agency) E. Finance and
for the purchase of ending on the nature of			Administrative Division
	FEES TO	PROCESSING	PERSON
AGENCTACTION	<b>BE PAID</b>	TIME	RESPONSIBLE
1. Receive the request.	None	10 minutes	RO-CPRU /Records Unit/ Document Management System (DMS) Focal Person/ FAD DBM ROs
			Accountant,
2. Evaluate the request and prepare financial document/s.	None	2 working days, 7 hours, 40 minutes	Administrative Officer III DBM ROs
	<ul> <li>a thereof, certification</li> <li>cial concerned that the be reimbursed have any of the purposes the provisions of the tions Act (GAA) in ons of his position. documents as are ng on the nature of a sort of Pag-IBIG bloyees</li> <li>curity Services:</li> <li>f SSS Contributions of Pag-IBIG bloyees</li> <li>ent of Pag-IBIG bloyees</li> <li>of Salaries/Wages of (DTR) or Certification inistrative Officer that services were duly at the purchase of purchase of ending on the nature of the purchase of th</li></ul>	u thereof, certification cial concerned that the be reimbursed have any of the purposes the provisions of the tions Act (GAA) in ons of his position. documents as are ng on the nature ofImage: Construct of the curity Services: f SSS Contributions of pent of Pag-IBIG oloyees ent of PhilHealth oloyees of Salaries/Wages of (DTR) or Certification inistrative Officer that services were duly of tFEES TO BE PAIDetic Activities: oproved by the Head of ending on the nature ofFEES TO BE PAID1. Receive the request.None2. Evaluate the request and prepare financialNone	u thereof, certification         cial concerned that the         be reimbursed have         any of the purposes         the provisions of the         tions Act (GAA) in         ons of his position.         documents as are         ng on the nature of         curity Services:         f SSS Contributions of         eent of Pag-IBIG         ployees         ent of PhilHealth         ployees         of Salaries/Wages of         (DTR) or Certification         inistrative Officer that         services were duly         nt         etic Activities:         proved by the Head of         a for the purchase of         ending on the nature of         AGENCY ACTION       FEES TO         PROCESSING         TIME         1. Receive the         request.         None       10 minutes         2. Evaluate the         request and         prepare financial



3. None	3. Review and recommend approval of the request and financial document/s.	None		Chief Administrative Officer DBM ROs	
4. None	4. Recommend/ Review and approve financial document/s.	None		Assistant Regional Director/ Regional Director DBM ROs	
5. None	5. Preparation of Checks.	None		Administrative Officer III DBM ROs	
<ol> <li>Receipt of financial document/s for payment of claims from RO- CPRU/Records Unit/FAD.</li> </ol>	6. Release of financial document/s for payment of claims.	None	10 minutes	RO-CPRU/Records Unit/ DMS Focal Person/FAD DBM ROs	
TOTAL			3 working days		
* Prepared by the requesting entity unless indicated otherwise.					



# 4. Application for Travel Authority

This service pertains to transactions/requests relative to the application for travel authority of official local travels.

Office or Division:	Regional Offices (ROs) (FAD)	NCR, CAR,	I-XIII, Finance and	Administrative Division
Classification:	Simple			
Type of Transaction:	G2G - Government to G	overnment		
Who may avail:	DBM Officials and Empl	oyees		
CHECKLIST OF	REQUIREMENTS	TYPE AN	ND NUMBER OF COPY	WHERE TO SECURE
<ol> <li>Application for Tra Request Form</li> <li>Invitation/Directive Applicant</li> </ol>		1 of eac	ch original copy	<ol> <li>FAD</li> <li>Inviting Agency</li> </ol>
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the accomplished Application for Travel Authority with the Invitation/ Directive to attend to the FAD.	1. Receive the request.	None	10 minutes	Administrative Officer (AO)III DBM ROs
2. None	<ol> <li>Evaluate the request and prepare Office Order for the recommendation / approval of designated authority.</li> </ol>	None		AO III DBM ROs
3. None	3. Review and recommend approval of the request and draft Office Order.	None	2 working days, 7 hours, 40 minutes	Chief Administrative Officer DBM ROs
4. None	4. Recommend/ Review and approve draft Office Order	None		Assistant Regional Director/ Regional Director DBM ROs



5. Receipt of Office Order from the	5. Release the approved Office	None	10 minutes	FAD
FAD.	Order.			DBM ROs
TOTAL			3 working days	



#### 5. Request for Copy of Documents/Records

This service pertains to transactions or requests for copies/certified true copies of documents/records (e.g., DBM internal issuances, released documents, and other budget-related action documents) within the custody of the DBM Regional Offices.

Office or Division:	ce or Division: Regional Offices (ROs) NCR, CAR, I-XIII, Finance and Administrative Division (FAD)			
Classification:	Simple			
Type of Transaction:	G2G - Government to Government			
Who may avail:	DBM Officials and Employe			
CHECKLIST OF	REQUIREMENTS		D NUMBER OF COPY	WHERE TO SECURE
1. Records Request For	m	1 ori	ginal copy	FAD
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Fill-out Records Request Form and submit request to Records Unit/ FAD.	1. Receive the request.	None	10 minutes	Records Control Coordinator/ Document Management System (DMS) Focal Person DBM ROs
2. None	<ol> <li>Evaluate the request, and retrieve /certifies copies of documents/records.</li> </ol>	None		Administrative Officer III DBM ROs
3. None	3. Review and recommend approval of the request and copies of documents/records.	None	2 working days, 7 hours, 40 minutes	Chief Administrative Officer DBM ROs
4. None	4. Recommend/Review and approve release of copies/certified true copies of documents/records.	None		Assistant Regional Director/ Regional Director DBM ROs
5. Receipt of copies/certified true copies of documents/records from Records Unit/ FAD.	5. Release the copies/certified true copies of documents/records.	None	10 minutes	Records Unit/FAD DBM ROs
TOTAL			3 working days	



#### 6. Request for Use of Vehicle or Shuttle Services

This service pertains to transactions or requests relative to use of vehicle or shuttle services for official business or travels of DBM officials and employees.

Office or Division: Regional Offices (ROs) NCR, CAR, I-XIII, Finance and Administrative Division: (FAD)			Administrative Division		
Classification: Simple					
Type of Transaction	: G2G - Government to C	Government			
Who may avail:	DBM Officials and Emp	loyees			
CHECKLIST O	FREQUIREMENTS	TYPE AN	ID NUMBER OFCOPY	WHERE TO SECURE	
<ol> <li>Regional Office ( functional area) (</li> <li>Driver's Trip Tick</li> </ol>	or Job Request Form	1 original copy		FAD	
CLIENT STEPS	AGENCY ACTION	FEES TOBE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit request to Finance and Administrative Division (FAD).	1. Receive the request.	None	10 minutes	Administrative Officer (AO) III DBM ROs	
2. None	2. Evaluate the request/Trip Ticket.	None	2 working days	AO III DBM ROs	
3. None	<ol> <li>Recommend/Review and approve Driver's Trip Ticket.</li> </ol>	None	2 working days, 7 hours, 40 minutes	Chief Administrative Officer/ Assistant Regional Director/ Regional Director DBM ROs	
4. Receipt of action documents	<ol> <li>Release the action document/s.</li> </ol>	None	10 minutes	FAD DBM ROs	
from FAD. TOTAL			3 working days		



# Feedback and Complaints Mechanism

FEEDBACK AN	ND COMPLAINTS MECHANISM
How to send feedback	Answer the Client Feedback Form and drop it at the designated drop box located at the lobby of the Boncodin Hall or in the receiving area of each Central Office units and the respective drop box of Regional Offices located at their lobby.
	You may also send your feedback at feedbackcomplaints@dbm.gov.ph or mail us at:
	Corporate Planning and Management Service Department of Budget and Management Building III, Gen. Solano St., San Miguel, Malacañang, Manila 1005
How feedbacks are processed	Every Friday, the Administrative Officer V or designated personnel of each Central Office units and Chief Administrative Officer or designated personnel of Regional Offices opens the drop box, compiles and records all feedbacks.
	Feedbacks requiring answers are forwarded to the relevant offices or personnel concerned to answer the within three (3) working days upon receipt of the feedback. The feedback shall be communicated to the agency or citizen concerned.
How to file a complaint	Send your complaints at feedbackcomplaints@dbm.gov.ph or mail us at:
	Corporate Planning and Management Service Department of Budget and Management Building III, Gen. Solano St., San Miguel, Malacañang, Manila 1005
How complaints are processed	Every Friday, the Chief Administrative Officer or designated personnel of Regional Offices opens the drop box, compiles, records, and evaluates the complaint.
	Upon evaluation, the complaint shall be forwarded to the relevant offices or personnel concerned to answer the within three (3) working days upon receipt of the complaint. The feedback/explanation shall be communicated to the agency or citizen concerned.
Contact Information of CCB, PCC, ARTA	ARTA: complaints@arta.gov.ph : (02) 8478-5093 PCC: 8888 CCB: 0908-881-6565 (SMS)



## REPUBLIC OF THE PHILIPPINES Department of Budget and Management BONCODIN HALL, GEN. SOLANO ST., SAN MIGUEL, MANILA

**CLIENT FEEDBACK FORM** 

TYPE OF FEEDBACK
Compliment Complaint Suggestion
(attach additional sheets, if necessary):
COMPLIMENT
Please indicate the name of the person you want to commend: Comments:
COMPLAINT
indicate the name of the personnel involved and the date the incident occurred:
SUGGESTION
As a result of your experience with us, what service-related improvements can you recommend?
CONTACT INFORMATION (optional):
NAME
ADDRESS
CONTACT NUMBERS
E-MAIL ADDRESS
DEPARTMENT/OFFICE

Thank you for helping us improve our service!



### List of Offices

No	Office/Agency/ Bureau/	Office Address	<b>Contact Information</b>
•	Field Office		
1	Office of the Secretary	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-4936 F +63 (02) 8657-3300 local 2601; 3310
2	Office of the Undersecretary for Legal and Legislative Liaison Group Supervision of Legal Service and the Department of Liaison Office	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8736-7331; 8735- 4948 TF +63 (02) 8657-3300 local 2607; 3313
3	Office of the Undersecretary for Local Government and Regional Operations Group Supervision of the Local Government and Regional Coordination Bureau and DBM Regional Offices	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2303
4	Office of the Undersecretary for Budget Policy and Strategy Group Supervision of the Fiscal Planning and Reforms and Budget Information and Training Service	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-1955; 8735- 4980 TF 8735-1955; +63 (02) 8657-3300 loc. 2304; 2604
5	Office of the Undersecretary for Budget Preparation and Execution Group Supervision of the Budget and Management Bureaus A- F and Budget Technical Bureau	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-1987 TF +63 (02) 8657-3300 loc. 2647; 3316
6	Office of the Undersecretary supervising the Internal Audit Service Supervision of Internal Audit Service	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-4827 TF +63 (02) 8657-3300 loc. 2361



No	Office/Agency/ Bureau/	Office Address	<b>Contact Information</b>
•	Field Office		
7	Office of the Undersecretary Supervision of the Procurement Service, DBM	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 873-2772 +63 (02) 8657-3300 loc. 2705
8	Office of the Assistant Secretary and Chief of Staff, Office of the Secretary Functional Group Head of the Organization and System Improvement Group Supervision of the Central Processing and Releasing Unit and the Technical Review Unit of the Office of the Secretary DBM Focal Person for Presidential Directives	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 873-32993 +63 (02) 8657-3300 loc. 2301
8	Office of the Assistant Secretary Budget Policy and Strategy Group Supervision of the Fiscal Planning and Reforms Bureau and Budget Information and Training Service DBM Focal Person to the Cabinet Assistance System	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-4822 TF +63 (02) 8657-3300 loc. 2306; 2606
9	Office of the Assistant Secretary for Information and Communication Technology Group Supervision of the Information and Communication Technology and Systems Service and the Project Management Offices for the Budget Treasury Management System and	2/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-4874 +63 (02) 8657-3300 loc. 2305



No	Office/Agency/ Bureau/	Office Address	<b>Contact Information</b>
•	Field Office		
	Project DIME		
10	Office of the Assistant Secretary for Office of the Secretary Group Supervision of the Organization, Position Classification and Compensation Bureau	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8735-4926 TF +63 (02) 8657-3300 loc. 2319
11	Office of the Assistant Secretary Supervision of the Internal Management Group	3/F, Bldg. II, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2319
12	Budget and Management Bureau-A	G/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2313; 2314; 2063 8735-4888 TF
13	Budget and Management Bureau-B	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2645; 2307; 2320
14	Budget and Management Bureau-C	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2325; 2326; 2691 8735-1778 TF
15	Budget and Management Bureau-D	3/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2331; 2332; 2622 8735-1740 TF
16	Budget and Management Bureau-E	4/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2337; 2338; 2625 8735-1879
17	Budget and Management Bureau-F	4/F, Boncodin Hall, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 2349; 2633; 2350 8736-7815 F



18	Field Office		
18			
	Local Government and Regional Coordination4/F, Boncodin Hall, Gen. Solano St., San Miguel, ManilaBureau		+63 (02) 8657-3300
		loc. 2344; 2347; 1120	
		8735-4842	
19	Budget Technical Bureau	G/F, Boncodin Hall, Gen. Solano	+63 (02) 8657-3300
		St., San Miguel, Manila	loc. 2309; 2610; 2312
			8735-1935 TF
20	Administrative Service	G/F, Bldg. III, Gen. Solano St.,	+63 (02) 8657-3300
		San Miguel, Manila	loc. 1234; 3111
	Budget Information and	G/F, Bldg. I, Gen. Solano St.,	+63 (02) 8657-3300
	Training Service	San Miguel, Manila	loc. 1104; 1105
			8736-2773 TF
	Corporate Planning and	2/F, Bldg. III, Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300
	Management Service		loc. 3210; 3214
			8735-4806; 8735-4916 TF
23	Finance Service	2/F, Bldg. III, Gen. Solano St.,	+63 (02) 8657-3300
		San Miguel, Manila	loc. 3201; 3209
			8735-4935
	Fiscal Planning and Reforms	2/F, Bldg. I, Gen. Solano St., San	+63 (02) 8657-3300
	Bureau	Miguel, Manila	loc. 1201-1202
			8735-1956 TF
25	Internal Audit Service	2/F, Bldg. III, Gen. Solano St.,	+63 (02) 8657-3300
		San Miguel, Manila	loc. 3220
		8735-4920; 8735-1649 F	
	Information and	3/F, Boncodin Hall, Gen. Solano	+63 (02) 8657-3300
	Communications Technology Systems Service	St., San Miguel, Manila	loc. 2356; 2360
			8735-4887; 8735-4837 TF
27	Legal Service	G/F, Bldg. I, Gen. Solano St.,	+63 (02) 8657-3300



No	Office/Agency/ Bureau/	Office Address	<b>Contact Information</b>
•	Field Office		
		San Miguel, Manila	loc. 1112; 1113; 1119
			8734-8599 TF
28	Organization, Position	2/F, Bldg. I, Gen. Solano St., San	+63 (02) 8657-3300
	Classification and Miguel, Manila Compensation Bureau	loc. 1210; 1211; 1218	
			8736-7572; 8735-4959 F
29	Systems and Productivity	2/F, Bldg. I, Gen. Solano St., San	+63 (02) 8657-3300
	Improvement Bureau	Miguel, Manila	loc. 1220; 1221; 1223
			8735-1978; 8735-1976
30	National Capital Region	PLJ Bldg., Gen. Solano St., San	+63 (02) 8657-3300 loc.
		Miguel, Manila	8001; 8002; 8802
			8735-9827; 8735-9225; 8734-8035 F
31	Cordillera Administrative	No. 8 Gen. F. Segundo St.,	+63 (02) 8657-3300 loc.
	Region	Legarda-Burnham, Baguio City	8803; 8804
			(074) 620-5096; 443-4702 TF
32	Region I (Ilocos Region)	Government Center, Sevilla, San	+63 (02) 8657-3300 loc.
		Fernando, La Union	8806
			+63 (072) 888-3038; 8888- 3352 F
33	Region II (Cagayan Valley)	Regional Government Center,	+63 (02) 8657-3300 loc. 8131, 8132, 8807
		Carigsur, Tuguegarao City, Cagayan	+63 (078) 304-1338; 377-
			6137 F
34	Region III (Central Luzon)	Regional Government Center,	+63 (02) 8657-3300 loc.
		Maimpis, San Fernando City, Pampanga	8201; 8203
			+63 (045) 455-2487; 455- 2486 TF
35	Region IV-A (CALABARZON)	PLJ Bldg., Gen. Solano St., San Miguel, Manila	+63 (02) 8657-3300 loc. 8012; 8811
			+63 (02) 8736-1284; 8736-



No	Office/Agency/ Bureau/	Office Address	<b>Contact Information</b>
•	Field Office		
			1234 TF
36	Region IV-B (MIMAROPA Region)	2/F, CSP Bldg., Brgy. Sta Cruz 815 Quezon Avenue, Quezon	+63 (02) 8657-3300 loc. 8814
		City	+63 (02) 374-7270; 374- 7269 TF
37	Region V (Bicol Region)	Regional Center Site, Rawis, Legazpi City	+63 (02) 8657-3300 loc. 8815; 8816
			+63 (052) 482-0175
38	Region VI (Western Visayas)	251-A General Hughes St., Iloilo City	+63 (02) 8657-3300 loc. 8301; 8302
			+63 (033) 337-2589; 338- 0864; 335-1235 TF
39	Region VII (Central Visayas)	Sudlon (near Eco-Tech Center), Lahug, Cebu City	+63 (02) 8657-3300 loc. 8819; 8820
			+63 (032) 263-4643; 253- 9523 F
40	Region VIII (Eastern Visayas)	Brgy. 77, Villaruiz Subd., Marasbaras, Tacloban City	+63 (02) 8657-3300 loc. 8821; 8822
			+63 (053) 888-0548
41	Region IX (Zamboanga Peninsula)	N.S. Valderosa St. Petit Barracks, Zamboanga City	+63 (02) 8657-3300 loc. 8431; 8432
			+63 (062) 991-5682; 992- 2505
42	Region X (Northern Mindanao)	Zone 1, Bulua National Highway, Cagayan de Oro City	+63 (02) 8657-3300 loc. 8501; 8504
			+63 (088) 856-3719
43	Region XI (Davao Region)	KM. 3, McArthur Highway, Matina, Davao City	+63 (02) 8657-3300 loc. 8531; 8532
			+63 (082) 297-4321; 299- 2344 F
44	Region XII (SOCCSKSARGEN)	DBM Compound, Brgy. Morales, Koronadal City	+63 (02) 8657-3300 loc. 8601; 8602



No	Office/Agency/ Bureau/ Field Office	Office Address	Contact Information
			+63 (083) 228-9788; 228- 5546 F
45	Region XIII (Caraga)	J. Rosales Avenue, City Hall Drive, Butuan City	+63 (02) 8657-3300 loc. 8631; 8632 +63 (085) 342-1258; 341- 4427 TF
46	Government Procurement Policy Board-Technical Support Office	2506 Raffles Corporate Tower, F. Ortigas Jr. Road, Ortigas, Pasig City	900-6745; 900-6741 to 44 F
47	Procurement Service	RR. Road, Cristobal St., Paco, Manila	8829-0600/0400 loc. 4028
48	Philippine Government Electronic Procurement System	Unit 608 Raffles Corporate Center, F. Ortigas Jr. Rd. Ortigas Center, Pasig City	8640-6906 to 09; 8640- 6920; 8640-2921; 8653- 9403